

## ARMS Update #3

### Service Code 140 (Housing and Home Improvement)

The edit check has been implemented as outlined in the [DAAS-05-04](#). Non-Unit Reimbursement (Figure 1) can be requested for a Report Month if not there is no Service Total Record for the same month greater than zero.

In the screen shots below, a Non-Unit Reimbursement request is being made to the month of September (Figure 2). When the user clicks Add, an error message will display “No Provider Client Service Total Record.” In Figure 3, you can see that no Service Total Records have been keyed for September.

Provider Non-Unit Reimbursements					
Region :		County :		Service :	
Provider :		Service :		HOUSING AND HOME IMPROVEMENT(140)	
Report Month	Admin Direct Cost	Admin Indirect Cost	Program Cost	Total Non Unit Reimbursement	
Jul	\$184.00	\$0.00	\$1,063.00	\$1,247.00	<a href="#">Detail</a>
Aug	\$184.00	\$0.00	\$3,355.00	\$3,539.00	<a href="#">Detail</a>
<input type="button" value="Cancel"/> <input type="button" value="Add Non Unit Reimbursement"/> <input type="button" value="Provider Budgets"/>					

Figure 1

**Provider Non-Unit Reimbursements**

Region : \_\_\_\_\_ County : \_\_\_\_\_

Provider : \_\_\_\_\_ CO DEPARTMENT OF AGING Service : HOUSING AND HOME IMPROVEMENT(140)

Report Month :

Administrative Direct Cost: \$

Administrative Indirect Cost: \$

Program Cost: \$

No Provider Client Service Total Record Found

Figure 2

SSN#	Name	Status	DOB Birth	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Total
75	GLADY	A	12:00:00 AM													0
75	HADJAK	A	1/7/12 12:00:00 AM		1											1
662	PWELF	A	2/1/12 12:00:00 AM													0
88	HINCKER	A	1/1/12 12:00:00 AM		1											1
427	KLID	A	9/1/12 12:00:00 AM													0
524	MAFDEL	A	1/5/12 12:00:00 AM													0
15	MCLAIBER	R	6/1/12 12:00:00 AM	1												1
206	PLIMWELF	A	11/1/12 12:00:00 AM													0
083	SIMFRAN	A	3/1/12 12:00:00 AM													0
443	WALLEN	A	5/5/12 12:00:00 AM													0
				1	2	0	0	0	0	0	0	0	0	0	0	3

Figure 3

## Client Registration Date

Users are now required to key the Registration Date when adding a new client to ARMS. See [Instructions](#) for the Client Registration Form DAAS-101, page 1-2. The Registration Date cannot be changed by User after it is created and/or saved.

Home Funding Sources Regions Providers Clients Code Types Services Exp

Search  
List  
Register New

Last 4 Digits SSN :  
Last Name :  
First Name :  
Middle Initial :  
Registration Date :  
Date Of Birth :  Special Eligibility  
Address :  
County :  
Phone : ( ) -  No Phone  
Sex :  Male  Female  
At/below poverty level :  Yes  No

Figure 4

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## Report Selection Criteria – Regional Users

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The report selection criteria have changed to allow Regions to Generate Report for a specific provider.

arms.region dbprod02.dhhs.state.

Home Region Allocation Region Budget Provider Budgets

**Report - ZGA370**  
Provider Reimbursement

Report Month: August - 2008  
Region: G  
County: All  
Provider: All  
Generate

All  
G002  
G003  
G004  
G005  
G007  
G008  
G009  
G010  
G011  
G012

Figure 5

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## New ARMS Access

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All ARMS Users must access ARMS by clicking the link in the top left corner from the [ARMS Support Website](#) to ensure correct access to ARMS. This website also has current updates, notices and announcements regarding ARMS. (<http://www.ncdhhs.gov/aging/arms/armspage.htm>)

A blue rectangular box with white text that reads "Access ARMS System" on the top line and "Authorized Users Only" on the bottom line.

Figure 6

Changes have been made to the ARMS Web-based system and if users access ARMS using a link from a bookmark or a favorite the following error may display.

A screenshot of an error message displayed in a browser window. The message is titled "The page must be viewed over a secure channel" and explains that the page is secured with SSL. It provides instructions to use https:// and lists technical information for support personnel, including links to Microsoft Product Support Services and IIS Help topics for security and SSL.

The page must be viewed over a secure channel

The page you are trying to access is secured with Secure Sockets Layer (SSL).

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Please try the following:

- Type **https://** at the beginning of the address you are attempting to reach and press ENTER.

HTTP Error 403.4 - Forbidden: SSL is required to view this resource.  
Internet Information Services (IIS)

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Technical Information (for support personnel)

- Go to [Microsoft Product Support Services](#) and perform a title search for the words **HTTP** and **403**.
- Open **IIS Help**, which is accessible in IIS Manager (inetmgr), and search for topics titled **About Security**, **Secure Sockets Layer (SSL)**, and **About Custom Error Messages**.

Figure 7

If you get the message in Figure 7, the IT person in your agency may have to open a port on your firewall. If necessary, your IT person should call the Help Desk and explain they need to access ARMS and have a firewall issue and need to find out what port to open. The Help Desk telephone number is (919) 855-3200 option 2. The [ARMS Browser Settings](#) link provides information on setting PopUp Blocker.