

May 25, 2010



Notice to Parent/Guardian of NC Health Choice Member(s):

Re: **Information about NC Health Choice Copayment Changes Effective July 1, 2010**

This is to notify you of copayment changes to your child's / children's NC Health Choice benefits. Please look at your child's current NCHC ID card to determine which changes apply.

- If **all** copayment amounts on your child's NCHC ID card are \$0, they are still \$0; there are no changes.
- If the Emergency Room Copayment on your child's NCHC ID card is \$0 but you have other copayment amounts, the following changes apply:
  - ER copayment is changing from \$0 to \$10
  - Generic Drug copayment is changing from \$1 to \$2
  - Brand Drug copayment with no generic available is changing from \$1 to \$2
  - Brand Drug copayment with a generic available is changing from \$3 to \$5
- If the Emergency Room Copayment on your child's NCHC ID card is \$20, the following changes apply:
  - ER copayment is changing from \$20 to \$25
  - Generic Drug copayment is changing from \$1 to \$2
  - Brand Drug copayment with no generic available is changing from \$1 to \$2
  - Brand Drug copayment with a generic available will stay the same at \$10

**These changes in copayments are effective with dates of service on and after July 1, 2010. Show this notice to your doctor or pharmacist with your old ID card until your child gets a new ID card.** You may not get a new NC Health Choice ID card with these new copayment amounts until sometime in July. Also, there is a new Rx GRP # that pharmacists will use beginning July 1, 2010. It is Rx GRP # **NCDHHS1**.

Effective July 1, 2010, NC Health Choice will cover certain over-the-counter medications if you have a prescription from your doctor.

Also, effective July 1, 2010, Medco will have a new customer service telephone number; the number is 1-800-466-4115. Until July 1, 2010, continue to use the number on your existing ID card which is 1-800-336-5933.

Keep this notice with your child's NC Health Choice Handbook after you get the new ID card. This notice replaces all copayment amounts listed throughout the Handbook. If you have any questions about this notice, please contact the Blue Cross and Blue Shield of North Carolina Customer Services Department at **1 (800) 422-4658**.