

Attention: All Providers

New ID Cards and Referral Requirements for NC Health Choice Recipients

Effective with dates of service on and after October 1, 2011, NC Health Choice recipients will use a new annual identification card. The card will be gray in color and will bear the NCHC logo, but it will resemble the Medicaid ID card. Also effective October 1, 2011, NCHC enrollees will be required to select, through Community Care of North Carolina (CCNC), a primary care provider (PCP) to serve as their medical home for sick and well-child visits. NCHC recipients **must** be referred by their PCP for all services not performed at their medical home. The new ID card will list the name and contact information for the PCP. Please refer to the monthly Medicaid Bulletins (beginning with the August 2011 Bulletin) for more information about these upcoming changes.