

Case Management Program Grid

NC - DHHS Case Management Programs	DMA Contact	Lead Agency/ State Division	Program Description	Case mgmt - Support and/or Medical	Pcodes	Rates	Providers	Preferred Case Manager Qualifications	Minimum case manager qualifications required to adequately conduct program requirements	Statewide Tracking of Recipients Currently
AT RISK Children & Adults Abuse, Neglect, or Exploitation	Charles Jackson	DAAS	Assist in gaining access to needed medical, social, educational, and other services; to encourage the use of cost-effective medical care by referrals to appropriate providers; to discourage over-utilization of costly services; to ameliorate conditions contributing to abuse, neglect or exploitation.	Primarily Social Case Mgmt	T1017	FMAP rate at the time of payment, Unit = 15 minutes; Max = 96 units per day/per recipient	County Department of Social Services	Adults/Children: MSW or BSW or meet NC Social Worker II classification; have training in recognizing risk factors to abuse, neglect, exploitation.	Bachelor's Degree in SW or meet NC Social Worker II classification	All recipients who receive ARCM (and any other CM services) have to have a DSS-5027 completed and that can be tracked in Services Information Systems (SIS).
Community Alternatives Program - Choice	Michael R. Howard		NA - Care Advismtent is not Case Management	NA	NA	NA	NA	NA	NA	NA
Community Alternatives Program for Children (CAP-C)	Teresa Piezzo	DMA	1915 c waiver Case Management designed to evaluate, assist eligible CAP/C recipients, and to develop and implement plans of care	Medical and support Case Management	T1016	\$15.25/ unit Unit = 15 minutes Max = determined by monthly cost limit	Local County Agencies such as DSS, hospital, home health, senior program, case mgt agency	Public Health Nurse I or higher or Social Worker I or higher	Minimum for Public Health Nurse I or Social Worker I	CMS 372 reporting for waivers Slot tracking
Community Alternatives Program for Disabled Adults (CAP-DA)	Michael R. Howard		1915 c Case Management designed to evaluate, assist eligible CAP/DA recipients, and to develop and implement plans of care	Support Case Management	T1016	\$15.25/unit Unit = 15 minutes Max = determined by monthly cost limit	Local County Lead Agencies can be DSS, hospital, home health, or senior program	Public Health Nurse I or higher or Social Worker I or higher	Minimum for Public Health Nurse I or Social Worker I	CMS 372 reporting for waivers Slot tracking
Community Alternatives Program for MR/DD (CAP-MR/DD0)	SusanE. Johnson	DMA	Targeted Case management for CAP-MR/DD waiver recipients	Medical and Support	T1017HI	\$18.75 per 15 minutes	Private agencies endorsed by the LME's	AP status =Bachelors in human Services or realted field and some post graduate experience working with DD populations.QP status=Bachelors in Human Services or related field and 2 years post graduate experience working with DD population	same	CMS 372 reporting for waivers Slot tracking

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Targeted Case Management for Individuals with Mental Retardation or Developmental Disabilities	Susan E Johnson	DMA	Targeted Case management for non waiver recipients	Medical and Support	T1017HI	\$18.75 per 15 minutes	Private agencies endorsed by the LME's	AP status =Bachelors in human Services or related field and some post graduate experience working with DD populations.QP status=Bachelors in Human Services or related field and 2 years post graduate experience working with DD population	same	Authorization data
Maternity Care Coordination	Thomas George	DPH	MCCP provides case management services to Medicaid eligible pregnant and postpartum women	Primarily Support Case Mgmt	T1017	\$29.30/unit. Unit = 15 minutes Max. = 6 units per month (with high-risk adjustment criteria)	Health Departments (primary) 020/** 022/** 055/** 111/060 FQHCs, Community and Migrant Health Centers, Private Practitioners, Regional Perinatal Providers, Rural Health Clinics	RN -1 yr experience who has a minimum of one year of experience in community health nursing and working with pregnant women and families, SW - Master's Degree or Bachelor's degree in SW or employment as a SW meeting state SW II qualifications with minimum of 1 yr of experience in HHS services and working with pregnant women and families or a MCC trainee who is either and RN or a SW with a Masters degree in SW, bachelor's degree in SW or employed as a SW meeting state	RN with Associate's Degree or Bachelor's Degree in SW or closely related Human Service Area with experience	Yes using HSIS/HIS system
Maternity Outreach Worker	Thomas George	DPH	MOW services provides case management services, delegated from the MCCP or CSCP care plan, for pregnant and postpartum women who are enrolled in the MCCP and for children 0-1 who are at-risk or diagnosed with developmental delay or disability, chronic illness or social/emotional disorder and enrolled in	Primarily Support Case Mgmt	S9445	\$16.50/unit. Unit = 15 minutes. Max. = 7 units per month.	Health Departments FQHCs, Rural Health clinics	a paraprofessional with a high school diploma or the equivalent	Minimum for Public Health Nurse I or Social Worker I	Yes using HSIS/HIS system

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Maternity Outreach Worker	Thomas George	DPH	MOW services provides case management services for pregnancy and postpartum women who are enrolled in the MCCP and for children 0-1 who are at-risk or diagnosed with developmental delay or disability, chronic illness or social/emotional disorder and enrolled in the CSCP.	Primarily Support Case Mgmt	S9445	\$16.50/unit. Unit = 15 minutes. Max. = 7 units per month.	Health Departments	a paraprofessional with a high school diploma or the equivalent	a paraprofessional with a high school diploma or the equivalent	Yes using HSIS/HIS system
HIV Case Management	Victoria Landis		HIV Case Mgt provides case management services to those Medicaid eligible individuals who are HIV positive and have an assessed unmet need requiring case maagement.	Support Case Management	T1017	\$13.82/unit Unit = 15 minutes Max =none at present	Health Depts. Hospitals, Aides Service Organization (ASO's) and Community Based Organization (CBOs)	Masters Degree in human service area such as Social Work, Sociology, Child Development, Maternal and Child helath Counseling, Psychology,or Nursing. Bachelors degree in the same human service areas and 2 years working in human service area. Licensed RN, Nurse Practioner, Physician Assistant or Certified Substance Abuse Counselor with 2 years working in Human Services; High School prepared individuals with 2 years experience providing case mgt services to clients with HIV disease.	High School prepared individuals. However, they must be supervised by someone who meets at a minimumn the criteria for a bachelors degree.	Paid claims data
EPSDT -Health Check	Darryl Frazier	DMA-Managed Care	Program was established to ensure children ages birth through 21 receive annual well-child screening assessments and medically necessary treatment for mental and/or physical conditions/problems.	Support Case Management	W8017	\$33,873 per full-time Health Check Coordinator position.	N/A	High School graduate with relative work experience.	High School graduate with relative work experience.	AINS-Automated Information Notification System.

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Community Support-Child & Adult	Kelly Crosbie	DMH/DD/SAS	Case management for adults/children; primary gatekeeper of enhanced benefits. Can be gatekeeper for residential svcs, OPT referrals, school-based referrals, etc. Service also has a skill bldg component.	Support Case Management	Licensed QP H0036 HA/HB HP Unlicensed QP H0036 HA/HB HO	Licensed QP \$22.04/15 min Unlicensed QP 18.25/15 min Hard limit of 8 h/week for adults; 35-50% (by Sep 09) must be provided by QP (does not have to be all case management time). Presumptive 8 h/w max for children; same % of QP time as above.	Any willing provider endorsed by the LMEs. Moratorium on new providers for past 2+ years.	Case management portion of the service must be delivered by a QP who may be a licensed professional (LCSW, LPC, LMFT, PhD, MD) or masters or bachelors level QP with 1-4 years of human service experience (based upon degree).	Bachelor's Degree + experience (years depend on degree)	Individual LMEs get authorization and paid claims data
Early Intervention (through CDSAs)	Kelly Crosbie	DPH	Birth to age 3; eligible for Infant-Toddler Program. Early Intervention Service Coordinators (EISC) provide CM. Entry Criteria: developmental delay OR established medical or mental condition.	Medical & Support CM	T1017 HI	\$29.30/15 min unit; based on the needs of family and child	CDSA/Early Intervention Service Coordinator (EISC)	Masters, Bachelors, or RN; all need Infant/Toddler/Family Specialist (ITFS) certification + experience OR supervision	Bachelors + ITFS certification + experience OR supervision	Individual CDSAs track CM, Program data entered in HSIS or CECAS, planned move to HIS
Enhanced Services (SAIOP, SACOP, CST, ACTT, IHH, MST)	Kelly Crosbie	DMH/DD/SAS	"Clinical Home" services. CM function bundled into rate & program duties. These are primarily clincial programs, but CM portion responsible for treatment planning & meetings & other CM functions. Service as "gate keepers" for other enhanced services.	Support Case Management	H2035, H0015, H2015, H0040, H2022, H2033	Varies by program.	Any willing provider endorsed by the LMEs.	Case management portion of these services must be delivered by a QP who may be a licensed professional (LCSW, LPC, LMFT, PhD, MD) or masters or bachelors level QP with 1-4 years of human service experience (based upon degree).	Bachelor's Degree + experience (years depend on degree)	Individual LMEs get authorization and paid claims data
Adult Care Home Case Management (ACH/CMS)	Julie Budzinski	DSS DAAS	Provide a case manager to work in partnership with the heavy care resident resident's family, significant others and the ACH to assure that the resident's personal care and other health care service needs are being met.	Medical & Social CM	n/a	Under Medicaid regulations, Adult Care Home Case Management Services are identified as administrative case management. The matching rates are 50% federal (Medicaid); 25% state; and 25% county. This is a mandated program. Allocation is capped with counties using 100% county funds once allocation is spent	County Departments of Social Services, LMEs and their contracted providers	MSW or BSW or meet NC Social Worker II classification; have training in recognizing risk factors to abuse, neglect, exploitation.	Bachelor's Degree in SW or meet NC Social Worker II classification	All recipients who receive ACHCM (and any other CM services) have to have a DSS-5027 completed and that can be tracked in Services Information Systems (SIS).