

September 18, 2009

Dear Colleague:

MedSolutions is pleased to announce that it is partnering with The North Carolina Division of Medical Assistance (DMA) for benefits management of covered radiology services performed on behalf of Medicaid recipients.

Prior-authorization is required for included **MR, CT, PET** services with dates of service November 1, 2009 and thereafter. MedSolutions will accept authorization requests for these procedures beginning Monday, October 19, 2009.

Prior-authorization is required for included **ultrasound** services with dates of service January 1, 2010 and thereafter. MedSolutions will accept authorization requests for these procedures beginning Tuesday, December 15, 2009. In addition, ultrasound providers must demonstrate compliance with accuracy criteria in order to qualify for authorizations as specified in earlier correspondence.

Prior authorization is not required for services provided 1) during an inpatient stay 2) during a 23-hour observation stay or 3) in or ordered through an emergency department setting. **Studies performed without required authorization will be denied payment and you may not seek reimbursement from any Medicaid recipient.**

MedSolutions recommends that ordering physicians secure the authorization and pass it to the requested rendering facility at time of scheduling. To request an authorization, you may use our 24/7 web portal (www.medsolutionsonline.com) or call (888) 693-3211 or send a MedSolutions request form available on our web portal by fax to (888) 693-3210.

MedSolutions will evaluate authorization requests using nationally accepted evidence-based clinical guidelines. These guidelines may be found on our web site at www.medsolutions.com/our_difference/guidelines.html.

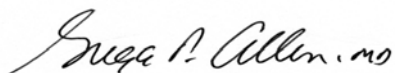
MedSolutions will communicate authorization decisions to both the ordering physician and requested facility. A sample authorization notice may be found on our web site. Should a change in rendering location be required after authorization is obtained, MedSolutions must be contacted to update the authorization to the new rendering location. Claims submitted must contain the authorized rendering facility location to be considered for payment.

Authorizations contain an authorization number and one or more CPT codes specific to the studies authorized. Should the radiologist believe the imaging required is different from what is authorized, including the administration of contrast, the rendering provider must contact MedSolutions for review and re-authorization. Claims submitted must contain the exact authorized CPT to be considered for payment.

To aid the transition, MedSolutions and DMA will be hosting web orientation sessions to provide your staff with instructions for how to be successful in the program. I have included a schedule and I encourage strongly that your staff attend a convenient session.

For complete information regarding which recipients and services are impacted by this program, please consult the MedSolutions Implementation web site at www.medsolutions.com/implementation or the North Carolina DMA web site at <http://www.dhhs.state.nc.us/dma/provider/index.htm>

Sincerely,



Gregg P. Allen, MD
Chief Medical Officer