

## State Consumer and Family Advisory Committee Meeting Minutes July 12, 2023 Hybrid Meeting

Committee Members Attendance:					Total Attendance:			
Name	In-Person	Virtual	Absent	Name	In- Person	Virtual	Absent	
Jessica Aguilar	X			R. Gene McLendon	х			
Jean Andersen	X			Susan Monroe	Х			
Janet Breeding	X			Lily Parker		х		
Nathan Cartwright	X			Angela Christine Rainear	Х			
Bob Crayton	X			Patty Schaeffer		х		
April DeSelms	X			Ashley Snyder- Miller	Х			
Crystal Foster	x			Johnnie Thomas	х			
Mamie Hutnik	x			Lorrine Washington	Х			
Jeannie Irby		х		Brandon Wilson		х		
Michelle Laws- did not receive the appointment letter				Annette Smith		X		
Heather Johnson	x							
Attendance:			Total Attendance:					
Name	Staff	Guest	Affiliation	Name	Staff	Guest	Affiliation	
Ann Marie Webb	Х		DMH/DD/SUS	Sandhya Gopal		х		
Stacey Harward	Х		DMH/DD/SUS	Crystal Dorsey		х		
Jay Ludlam	X		DHB	Erica Asbury	Х		DMH/DD/SAS	
Mark Benton	X		DMH/DD/SUS	Monroe Holcomb		х		
Renee Rader	X		DMH/DD/SUS	Eva Stevens	Х		DMH/DD/SAS	
Secretary Kody Kinsley	X		DMH/DD/SUS	Marie Dodson		х		
Suzanne Thompson	X		DMH/DD/SUS	Glenda Stokes	Х		DMH/DD/SUS	
Jenifer Mead	X		DMH/DD/SUS	Janet Sowers		х		
Pat McGinnis		х	Vaya	Erica Asbury	X		DMH/DD/SUS	
Frank Messina		х		Beverly Christian		Х		
Chelsea Allen		Х	Vaya	Lateshia Bastien	х		DMH/DD/SUS	
Deborah Hendren		Х	Vaya	Lisa Jackson	х		DMH/DD/SUS	
Alessandra Fabrello		Х		Pamela Shipman	х			
Emily Whitmire		Х	Vaya	Amanda Andrews		х		
Sarah Potter		Х	Partners	Anna Cunningham		Х	Alliance	
Cindy Trobaugh		х	Partners	Yvonne French	х		DMH/DD/SAS	
Kent Earnhardt		Х		Debbie Chapman		Х		

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				Hybrid Meeting					
MYA L	ewis		X	Alliance					
Amie I	Brendle		Χ	Partners					
Patrici	ia Porter		x						
Victor	ia Burns	x		DMH/DD/SUS					
Beth F	ield		x						
Virgini	ia Goodson		Х						
	Mission: Nothing A	bout Us. With	out Us		Vision: A public m	ental heal	th system tha	t works for e	vervone.
	da Item/Presenter	Main Topi				Action N			,
1.	Meeting Convened- Roll Call Completed	AM	by chair Brar n of SCFAC I		of SCFAC at 8:45	N/A			
2.	Approval of Minutes/Review of Agenda	1 <sup>st</sup> - Crystal 2 <sup>nd</sup> – Jean Minutes Ap	Andersen oproval with Conie Thomas	·		• June	e mins will be	posted on th	e website
			Ü						
3.	Secretary K. Kinsley		, ,	•	d with no start date volved in making this		etary Kinsley		ded report will

Secretary K. Kinsley	Tailored Plans (TP) have been put on hold with no start date
	given at this time. Several factors were involved in making this
	decision: Our goal is that we will do no harm while we are
	fixing this system.
	<ul> <li>There are gaps in our provider network – LME/MCO's are</li> </ul>
	working hard to get the major players to join the TP
	notwork but nogotiations are taking longer than expected

- network, but negotiations are taking longer than expected If we go live and just one LME/MCO fails, we do not have the ability to reassign counties to other LME/MCOs overnight and due to this issue, some of our most needed families may go without care. The transition of counties could take months.
- NC youth need to be better protected- LME/MCOs are incredibly good at serving certain populations. We need to make sure that we have better programs in place to meet the needs of our younger population.

- be posted on the SCFACS web page
- ELT to review policy on eligibility and get back to the SCFAC concerning what is required in law vs Policy

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		<ul> <li>NC State Budget has not been passed and without that, we do not know what we have to spend for this next year, as of now we will be using last year's budget as a guide.</li> <li>Questions from the members refer to the recording</li> <li>A goal is to categorize the committees that exist and be transparent with the community about how to get involved and how to get information from the committees</li> </ul>	
4.	Medicaid Update Jay Ludlam, Director of Medicaid	<ul> <li>Jay has taken over DHB since Dave Richard retired.</li> <li>Provided a brief update of who he is and where he came from</li> <li>Secretary Kinsley spoke of or touched base on most areas that I was going to speak on</li> </ul>	Would like to come back when the date for TP is announced, 1915i etc.
5.	Department and Division Responses for SCFAC Annual Report	Please see the SCFAC web page for a copy of the report and the responses that were given	There will be quarterly updates and for some monthly reports on progress to be provided to SCFAC
6.	Division Updates  Kelly Crosbie, Director, DMH/DD/SUS	<ul> <li>Director Crosbie provided Division Updates:         <ul> <li>Legislative update – the budget has not been approved we continue to advocate for the different programs and for funding</li> <li>Plain language campaign we continue to work on this We continue to focus on making sure that what we will be sending out with be inappropriate language</li> <li>We have heard from you that we are sending out to many surveys that they are not focused on the correct issues and we do not provide our findings from them</li> <li>When SCFAC provides the Division with updates or with requests make sure that the SCFAC is finding out what the top priorities are for MH, SUS, IDD TBI, problem gambling, etc. Would like to make sure that we are working on the same things and not that other issues can't be raised we want your input across services.</li> </ul> </li> </ul>	<ul> <li>Invite someone to speak on the Behavioral Health Scan when requested by SCFAC</li> <li>For general inquiries and to submit your facility information, including type and appropriate executive contact send information to: BH.SCAN@dhhs.nc.gov</li> <li>For the enter update with questions please refer to the recording</li> </ul>

7.	Public Comment	<ul> <li>Hybrid Meeting</li> <li>Mary Cap C services – Staffing is very problematic.</li> <li>Alessandra - Cap C PDN services and the lack of nursing coverage that is available.</li> <li>Ken discussed race and ethnicity on the committeewould like for the committee to take that into consideration.</li> </ul>	• 1	Please refer to the recording of the meeting for detailed information on public comment.  Mary to forward her statement to Brandon so that they can get to Jay Ludlam
8.	Hearing Light Waves &	Provided personal experience of what he feels and		PowerPoint has been requested and when
	Seeing Sound Waves (ADA) Marlene & RV Kuser	contributes to his Autism	1	received it will be stored on the SCFAC webpage
9.	Care Extender White Paper Kelly Friedlander	Presented on Care Management and Care Management Centers  • Care management has started with the beginning of Tailored Plans  • Discussed the importance of Peer Support and Lived experience with I/DD  • Showed the pros of Care Extender and the issues that can arise in being able to push this out in the State		Entire presentation is included in the recording from the SCFAC meeting
10.	Meeting Closing and Adjourned: Chair thanked members and moved to adjourn	<ul> <li>Vice Chair thanked members and moved to adjourn</li> <li>Meeting was adjourned at 3:00 pm. Motion made 1<sup>st</sup> – Heat</li> </ul>	her Jo	ohnson, 2 <sup>nd</sup> - Jean Andersen

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#### 2023 Meeting Dates: Second Wednesday of Every Month

August 9, 2023	September 13, 2023	October 11, 2023		
November 8, 2023	December 13, 2023	January 10, 2023		

**Meeting Link:** <a href="https://www.zoomgov.com/meeting/register/vJltdeCvqzgqHjnU0fZtd1KAyUVavCmeATs">https://www.zoomgov.com/meeting/register/vJltdeCvqzgqHjnU0fZtd1KAyUVavCmeATs</a>



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