

Henderson

252-492-3141(V)
866-956-2869(V/VP)
Franklin, Granville, Person, Vance,
Warren

Morganton

828-432-5404(V)
866-311-5155 (V/VP)
Alexander, Alleghany, Ashe,
Avery, Burke, Caldwell, Catawba,
Cleveland, Gaston, Iredell, Lincoln,
McDowell, Polk, Rowan, Ruther-
ford, Watauga, Wilkes

Raleigh

919-773-7807(V)
866-970-5817(V/VP)
Chatham, Durham, Johnson, Lee,
Orange, Wake

Wilmington

910-251-5710(V)
866-235-6335 (V/VP)
Brunswick, Columbus, Duplin,
New Hanover, Pender

Wilson

252-231-7161(V)
866-510-2999(V/VP)
Edgecombe, Halifax, Nash,
Northampton, Wilson

Winston-Salem

336-784-2700(V)
866-658-0395 (V/VP)
Davidson, Davie, Forsyth, Stokes,
Surry, Yadkin

State Office – Raleigh

919-855-3585(V)
919-324-1500 (V/VP)
866-337-3416(V/VP)

'If I Have Openings, I Call VR.'

"The most successful employers are those who focus on the employee's abilities, so both can grow together. A big reason employers hire through VR is that VR facilitates that process."

—**Phil Kosak, Carolina Fine Snacks, Greensboro**

"With VR, I'm able to identify applicants who are a good match. If you've got the right match in an employee, they'll stay with you and safety isn't an issue. VR is a constant resource. If I have openings, I call VR."

—**Edward Gaines, Greyhound Bus Lines, Raleigh**

"Working with VR has been rewarding for me, my employees, and our community. My hearing employees can now communicate using basic sign language, not only with other employees but with our customers. Through training and a closed-caption video, we are able to communicate safety issues even better. VR also helps out by providing interpreters."

—**Marilyn Vaughn, McDonald's, Morganton**

"Our deaf employees have had a positive influence on the rest of my staff. They are dependable, ready and willing to work. The job coach has been very helpful, but with some we haven't needed a coach. With minimal time investment, communication is no different than with other employees."

—**Bill Alvino, The Village at Brookwood, Burlington**

"With employees with hearing loss, any issues related to communication are minimal. VR staff and counselors are very hands-on, answering all my questions and assisting with paperwork. I will definitely look to VR again when we have jobs to fill."

—**Kim Woolard, Appalachian Woodwrights, Morganton**

VR Unit Offices

Albemarle
Asheville
Boone
Burlington
Chapel Hill
Charlotte
Dunn
Durham
Elizabeth City
Fayetteville
Forest City
Gastonia
Goldsboro
Greensboro
Greenville
Henderson
Hickory
Jacksonville
Lexington
Lumberton
Morganton
New Bern
Pinehurst
Raleigh
Rocky Mount
Salisbury
Sylva
Washington
Whiteville
Wilmington
Wilson
Winston-Salem

Toll-Free

1-877-699-7579
1-877-832-3832
1-888-521-5054
1-800-570-7668
1-888-359-3695
1-888-521-5484
1-888-877-8745
1-888-666-4916
1-877-699-7576
1-888-258-1473
1-877-282-0760
1-877-282-0757
1-877-858-8465
1-877-727-4506
1-877-858-8461
1-800-495-8220
1-877-699-7580
1-877-858-8471
1-877-727-4508
1-888-231-8259
1-877-472-2729
1-877-858-8470
1-888-445-9218
1-888-479-6095
1-877-699-7573
1-866-760-8282
1-877-282-0753
1-877-242-6177
1-877-699-7575
1-877-832-3831
1-877-832-3837
1-877-699-7578

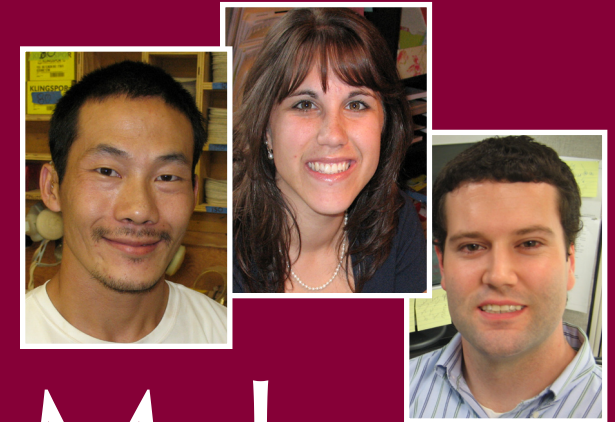
NC Division of Vocational Rehabilitation Services

2801 Mail Service Center • Raleigh, NC 27699-2801
1-800-689-9090 • (919)855-3500 • TTY (919)855-3579
FAX (919)715-0616 • www.ncdhhs.gov/dvrs



State of North Carolina • Beverly Eaves Perdue, Governor
Department of Health and Human Services • Lanier M. Cansler, Secretary
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People Who Are Deaf or Hard of Hearing



Make Excellent Employees



N.C. Division of Vocational Rehabilitation Services

Employees to Match Your Jobs.

You've got deadlines to meet and customers to serve. You need skilled, dependable people. But the last thing you need is a time-consuming hiring process.

We're the N.C. Division of Vocational Rehabilitation Services – VR – and we refer skilled, trained applicants to businesses all across North Carolina.

We've helped thousands of employers reduce the dollars and time they spend on hiring.

In fact, last year employers hired hundreds of individuals with hearing loss who've been served by VR.

They've discovered that these individuals make excellent employees.

And they've discovered the expert follow-up and customized consultation provided by our counselors, evaluators, engineers and other professionals.



'Dependable, ready and willing to work.'

—Bill Alvino, Manager of Dining Services,
The Village at Brookwood, Burlington



'Communication issues are minimal.'

—Kim Woolard, Marketing Director
Appalachian Woodwrights, Morganton

Hearing Loss and the Workplace.

Workplace conditions sometimes needed by employees with hearing loss often make good sense for all – like good lighting, work stations offering good peripheral vision, or fire alarms with strobe lights.

There's a range of other aids to help your workplace work better with your employees who have hearing loss. They include:

- **Amplified telephones**
- **Assistive listening devices**
- **Hearing-aid compatible telephones**
- **Videophones/text telephones (TTYs)**
- **Notetaking services during meetings**
- **Interpreter services—for training and interviews, for example**
- **Consulting on communication, sign-language and deafness culture**

VR Services Stay On The Job.

Not only can VR professionals provide you with screened, skilled applicants and reduce your hiring and training costs, their customized consultation and follow-up may include—

- **Providing your deaf or hard-of-hearing employee with on-the-job training and job coaching.**
- Assisting with interpreting services, sign-language consultation, and assistive technologies.
- Providing consultation on issues relating to deaf culture, disability awareness, and the ADA.
- Helping you retain employees who acquire a significant hearing loss.

And when you hire a VR-referred employee, you may qualify for tax credits.



'With a good match, safety isn't an issue.'

—Edward Gaines, Manager,
Greyhound Bus Lines, Raleigh

Counselors for the Deaf— Locations, Counties Served

Asheville

828-670 3377(V)
866-970-8573(V/VP)
Buncombe, Cherokee, Clay,
Graham, Haywood, Henderson,
Jackson, Macon, Madison, Mitchell,
Swain, Transylvania, Yancey

Charlotte

704-568-8804(V)
866-556-1240 (V/VP)
Cabarrus, Mecklenburg, Stanly,
Union

Fayetteville

910-486-1101(V)
866-926-0731 (V/VP)
Anson, Bladen, Cumberland,
Harnett, Hoke, Sampson, Mont-
gomery, Moore, Scotland,
Richmond, Robeson

Goldsboro

919-778-3795(V)
866-255-8560 (V/VP)
Carteret, Craven, Greene, Jones,
Lenoir, Onslow, Pamlico, Wayne

Greensboro

336-299-7337(V)
866 947-9775(V/VP)
Alamance, Caswell, Guilford,
Randolph, Rockingham

Greenville

252-830-8560 (V)
866-681-5704(V/VP)
Beaufort, Bertie, Camden, Chowan,
Currituck, Dare, Gates, Hertford,
Hyde, Martin, Pasquotank, Perqui-
mans, Pitt, Tyrrell, Washington

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