



# Appendices for MH/DD/SAS Community Systems Progress Report

**Third Quarter SFY 2008-2009**  
January 1 – March 31, 2009

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These appendices are a companion document to the *Community Systems Progress Report*. Both the report and appendices are available on the Division's website at: <http://www.ncdhhs.gov/mhddsas/statspublications/reports>.

**Appendix A** contains a table that categorizes LMEs into three groups -- Urban, Mixed, or Rural -- according to the population density (persons per square mile) of the LME's member counties. It includes the LME name abbreviations used in the report, the LME's member counties, and the population density of each county that was used to categorize each LME.

**Appendix B** contains the data tables for each Progress Indicator in the Report. Several measures include county level data.

**Appendix C** provides a summary sheet for each LME to use to review its performance on progress indicators to statewide standards, targets, and averages as well as the averages for the three LME groups.

**Appendix D** explains the formulas used for calculating each performance indicator.



*Appendix B: Data Tables For Each  
Progress Indicator*

<b>INDICATOR 1: Timely Access to Care (Emergent Care)</b>									
<b>LME</b>	<b># Persons Requesting Services</b>	<b>Determined To Need Emergent</b>		<b>Provided Within 2 Hours</b>		<b>Access Available But Not Seen in 2 Hours*</b>		<b>Total Provided Access Within 2 Hours**</b>	
		<b># Persons</b>	<b>% of Persons Requesting Services</b>	<b># Persons</b>	<b>% of Persons Determined To Need</b>	<b># Persons</b>	<b>% of Persons Determined To Need</b>	<b># Persons</b>	<b>% of Persons Determined To Need</b>
Cumberland	1,923	98	5%	98	100%	0	0%	98	100%
Durham	2,779	487	18%	487	100%	0	0%	487	100%
Guilford	2,670	458	17%	458	100%	0	0%	458	100%
Mecklenburg	2,205	388	18%	388	100%	0	0%	388	100%
Pathways	2,018	159	8%	142	89%	4	3%	146	92%
Wake	2,588	904	35%	904	100%	0	0%	904	100%
<b>URBAN SUBTOTAL</b>	<b>14,183</b>	<b>2,494</b>	<b>18%</b>	<b>2,477</b>	<b>99%</b>	<b>4</b>	<b>0%</b>	<b>2,481</b>	<b>99%</b>
ACR	1,916	457	24%	434	95%	23	5%	457	100%
Beacon Ctr	1,390	183	13%	183	100%	0	0%	183	100%
CenterPoint	4,254	1,150	27%	1,150	100%	0	0%	1,150	100%
Crossroads	2,280	491	22%	491	100%	0	0%	491	100%
ECBH	1,233	190	15%	190	100%	0	0%	190	100%
Eastpointe	1,379	190	14%	190	100%	0	0%	190	100%
MHPartners	1,819	252	14%	249	99%	3	1%	252	100%
OC	878	62	7%	62	100%	0	0%	62	100%
OPC	1,177	253	21%	253	100%	0	0%	253	100%
Piedmont									
Sandhills	1,992	488	24%	487	100%	1	0%	488	100%
SEC	2,209	55	2%	55	100%	0	0%	55	100%
WHighlands	2,455	393	16%	393	100%	0	0%	393	100%
<b>MIXED SUBTOTAL</b>	<b>22,982</b>	<b>4,164</b>	<b>18%</b>	<b>4,137</b>	<b>99%</b>	<b>27</b>	<b>1%</b>	<b>4,164</b>	<b>100%</b>
Albemarle	1,049	81	8%	61	75%	20	25%	81	100%
Five County	1,808	630	35%	629	100%	1	0%	630	100%
Johnston	1,039	198	19%	198	100%	0	0%	198	100%
SMountain	3,959	624	16%	594	95%	30	5%	624	100%
SER	2,336	86	4%	86	100%	0	0%	86	100%
<b>RURAL SUBTOTAL</b>	<b>10,191</b>	<b>1,619</b>	<b>16%</b>	<b>1,568</b>	<b>97%</b>	<b>51</b>	<b>3%</b>	<b>1,619</b>	<b>100%</b>
<b>STATEWIDE</b>	<b>47,356</b>	<b>8,277</b>	<b>17%</b>	<b>8,182</b>	<b>99%</b>	<b>82</b>	<b>1%</b>	<b>8,264</b>	<b>100%</b>

SOURCE: LME quarterly reports to DMH/DD/SAS for the period January 1 - March 31, 2009, received April 20, 2009.

\* "Access Available But Not Seen" is defined as a qualified provider was on the physical premises ready to provide immediate care as soon as the consumer was available to receive care, but a face-to-face service was not provided within 2 hours of the request for services because the consumer was not available within this time frame to receive it.

\*\* "Total Provided Access Within 2 Hours" includes consumers provided emergency care plus consumers provided access but not seen within 2 hours of the request.

<b>INDICATOR 1: Timely Access to Care (Urgent Care)</b>									
<b>LME</b>	<b># Persons Requesting Services</b>	<b>Determined To Need</b>		<b>Provided Within 48 Hours</b>		<b>Offered But Declined*</b>		<b>Scheduled - No Show</b>	
		<b># Persons</b>	<b>% of Persons Requesting Services</b>	<b># Persons</b>	<b>% of Persons Determined To Need</b>	<b># Persons</b>	<b>% of Persons Determined To Need</b>	<b># Persons</b>	<b>% of Persons Determined To Need</b>
Cumberland	1,923	221	11%	185	84%	22	10%	14	6%
Durham	2,779	422	15%	325	77%	5	1%	92	22%
Guilford	2,670	384	14%	384	100%	0	0%	0	0%
Mecklenburg	2,205	620	28%	617	100%	0	0%	3	0%
Pathways	2,018	105	5%	101	96%	0	0%	1	1%
Wake	2,588	908	35%	869	96%	9	1%	30	3%
<b>URBAN SUBTOTAL</b>	<b>14,183</b>	<b>2,660</b>	<b>19%</b>	<b>2,481</b>	<b>93%</b>	<b>36</b>	<b>1%</b>	<b>140</b>	<b>5%</b>
ACR	1,916	358	19%	358	100%	0	0%	0	0%
Beacon Ctr	1,390	337	24%	140	42%	81	24%	63	19%
CenterPoint	4,254	286	7%	253	89%	2	1%	31	11%
Crossroads	2,280	418	18%	227	54%	6	1%	3	1%
ECBH	1,233	314	25%	193	62%	98	31%	23	7%
Eastpointe	1,379	198	14%	164	83%	0	0%	19	10%
MHPartners	1,819	152	8%	149	98%	1	1%	2	1%
OC	878	116	13%	100	86%	0	0%	16	14%
OPC	1,177	216	18%	205	95%	2	1%	2	1%
Piedmont									
Sandhills	1,992	428	21%	366	86%	25	6%	37	9%
SEC	2,209	981	44%	786	80%	5	1%	64	7%
WHighlands	2,455	203	8%	169	83%	13	6%	21	10%
<b>MIXED SUBTOTAL</b>	<b>22,982</b>	<b>4,007</b>	<b>17%</b>	<b>3,110</b>	<b>78%</b>	<b>233</b>	<b>6%</b>	<b>281</b>	<b>7%</b>
Albemarle	1,049	74	7%	69	93%	3	4%	2	3%
Five County	1,808	18	1%	18	100%	0	0%	0	0%
Johnston	1,039	149	14%	149	100%	0	0%	0	0%
SMountain	3,959	684	17%	391	57%	0	0%	64	9%
SER	2,336	278	12%	261	94%	0	0%	17	6%
<b>RURAL SUBTOTAL</b>	<b>10,191</b>	<b>1,203</b>	<b>12%</b>	<b>888</b>	<b>74%</b>	<b>3</b>	<b>0%</b>	<b>83</b>	<b>7%</b>
<b>STATEWIDE</b>	<b>47,356</b>	<b>7,870</b>	<b>17%</b>	<b>6,479</b>	<b>82%</b>	<b>272</b>	<b>3%</b>	<b>504</b>	<b>6%</b>

SOURCE: LME quarterly reports to DMH/DD/SAS for the period January 1 - March 31, 2009, received April 20, 2009.

\* "Offered But Declined" includes consumers that were offered an appointment within the target time frame but declined for personal convenience or necessity and requested a later appointment or were scheduled for an appointment within the target time frame but called and rescheduled it to a later time.

NOTE: Percentages should **NOT** total 100% across the LME row.

<b>INDICATOR 1: Timely Access to Care (Routine Care)</b>									
<b>LME</b>	<b># Persons Requesting Services</b>	<b>Determined To Need</b>		<b>Provided Within 14 Calendar Days</b>		<b>Offered But Declined*</b>		<b>Scheduled - No Show</b>	
		<b># Persons</b>	<b>% of Persons Requesting Services</b>	<b># Persons</b>	<b>% of Persons Determined To Need</b>	<b># Persons</b>	<b>% of Persons Determined To Need</b>	<b># Persons</b>	<b>% of Persons Determined To Need</b>
Cumberland	1,923	680	35%	545	80%	44	6%	91	13%
Durham	2,779	1,870	67%	1,596	85%	17	1%	257	14%
Guilford	2,670	1,828	68%	1,412	77%	2	0%	414	23%
Mecklenburg	2,205	1,197	54%	837	70%	0	0%	323	27%
Pathways	2,018	992	49%	594	60%	55	6%	156	16%
Wake	2,588	651	25%	649	100%	0	0%	2	0%
<b>URBAN SUBTOTAL</b>	<b>14,183</b>	<b>7,218</b>	<b>51%</b>	<b>5,633</b>	<b>78%</b>	<b>118</b>	<b>2%</b>	<b>1,243</b>	<b>17%</b>
ACR	1,916	1,101	57%	643	58%	43	4%	34	3%
Beacon Ctr	1,390	833	60%	516	62%	16	2%	277	33%
CenterPoint	4,254	2,712	64%	1,823	67%	113	4%	371	14%
Crossroads	2,280	1,236	54%	1,030	83%	24	2%	99	8%
ECBH	1,233	729	59%	445	61%	236	32%	48	7%
Eastpointe	1,379	991	72%	888	90%	0	0%	96	10%
MHPartners	1,819	1,403	77%	583	42%	121	9%	406	29%
OC	878	700	80%	560	80%	0	0%	140	20%
OPC	1,177	596	51%	418	70%	43	7%	120	20%
Piedmont									
Sandhills	1,992	1,040	52%	791	76%	128	12%	121	12%
SEC	2,209	671	30%	539	80%	8	1%	109	16%
WHighlands	2,455	1,847	75%	1,045	57%	213	12%	589	32%
<b>MIXED SUBTOTAL</b>	<b>22,982</b>	<b>13,859</b>	<b>60%</b>	<b>9,281</b>	<b>67%</b>	<b>945</b>	<b>7%</b>	<b>2,410</b>	<b>17%</b>
Albemarle	1,049	894	85%	657	74%	96	11%	141	16%
Five County	1,808	1,160	64%	908	78%	25	2%	36	3%
Johnston	1,039	609	59%	411	68%	27	4%	163	27%
SMountain	3,959	2,599	66%	1,894	73%	0	0%	297	11%
SER	2,336	1,090	47%	913	84%	0	0%	177	16%
<b>RURAL SUBTOTAL</b>	<b>10,191</b>	<b>6,352</b>	<b>62%</b>	<b>4,783</b>	<b>75%</b>	<b>148</b>	<b>2%</b>	<b>814</b>	<b>13%</b>
<b>STATEWIDE</b>	<b>47,356</b>	<b>27,429</b>	<b>58%</b>	<b>19,697</b>	<b>72%</b>	<b>1,211</b>	<b>4%</b>	<b>4,467</b>	<b>16%</b>

SOURCE: LME quarterly reports to DMH/DD/SAS for the period January 1 - March 31, 2009, received April 20, 2009.

\* "Offered But Declined" includes consumers that were offered an appointment within the target time frame but declined for personal convenience or necessity and requested a later appointment or were scheduled for an appointment within the target time frame but called and rescheduled it to a later time.

NOTE: Percentages should **NOT** total 100% across the LME row.

INDICATOR 2: Identification of Individuals In Need of Service (Adults)										
LME	County (Urban/Rural)	Adult MH			Adult DD			Adult SA		
		Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served
ACR	Alamance	5,944	2,544	43%	864	323	37%	9,622	651	7%
	Caswell	993	422	42%	138	65	47%	1,522	75	5%
	Rockingham	3,841	1,784	46%	526	183	35%	5,877	500	9%
		<b>10,779</b>	<b>4,750</b>	<b>44%</b>	<b>1,528</b>	<b>571</b>	<b>37%</b>	<b>17,022</b>	<b>1,226</b>	<b>7%</b>
Albemarle	Camden	406	149	37%	56	14	25%	618	52	8%
	Chowan	622	288	46%	82	53	65%	943	75	8%
	Currituck	1,011	351	35%	141	39	28%	1,558	156	10%
	Dare	1,483	750	51%	201	47	23%	2,252	414	18%
	Hyde	238	151	63%	32	26	81%	355	34	10%
	Martin	977	644	66%	132	84	64%	1,494	111	7%
	Pasquotank	1,738	965	56%	253	129	51%	2,848	276	10%
	Perquimans	561	270	48%	73	36	50%	845	67	8%
	Tyrrell	189	86	46%	26	15	57%	290	22	8%
	Washington	539	432	80%	72	58	81%	820	65	8%
	<b>7,762</b>	<b>4,086</b>	<b>53%</b>	<b>1,066</b>	<b>501</b>	<b>47%</b>	<b>12,023</b>	<b>1,272</b>	<b>11%</b>	
Beacon Center	Edgecombe	2,076	1,166	56%	291	193	66%	3,246	279	9%
	Greene	862	236	27%	124	64	51%	1,363	47	3%
	Nash	3,827	1,363	36%	541	188	35%	5,986	401	7%
	Wilson	3,178	1,415	45%	448	242	54%	4,973	343	7%
	<b>9,943</b>	<b>4,180</b>	<b>42%</b>	<b>1,405</b>	<b>687</b>	<b>49%</b>	<b>15,568</b>	<b>1,070</b>	<b>7%</b>	
Centerpoint	Davie	1,688	479	28%	231	87	38%	2,572	127	5%
	Forsyth	14,055	5,716	41%	2,027	752	37%	22,449	2,116	9%
	Stokes	1,920	856	45%	267	103	39%	2,940	199	7%
		<b>17,663</b>	<b>7,051</b>	<b>40%</b>	<b>2,525</b>	<b>942</b>	<b>37%</b>	<b>27,962</b>	<b>2,442</b>	<b>9%</b>
Crossroads	Iredell	6,247	2,153	34%	887	277	31%	9,737	685	7%
	Surry	3,037	2,366	78%	419	209	50%	4,691	497	11%
	Yadkin	1,563	740	47%	217	79	36%	2,412	225	9%
		<b>10,847</b>	<b>5,259</b>	<b>48%</b>	<b>1,523</b>	<b>565</b>	<b>37%</b>	<b>16,840</b>	<b>1,407</b>	<b>8%</b>
Cumberland	Cumberland	12,512	5,327	43%	1,980	591	30%	21,729	1,342	6%
Durham	Durham	10,629	5,155	48%	1,647	640	39%	18,064	1,743	10%
ECBH	Beaufort	1,943	796	41%	257	182	71%	2,927	217	7%
	Bertie	821	467	57%	110	84	76%	1,251	107	9%
	Craven	4,038	1,682	42%	585	289	49%	6,682	639	10%
	Gates	495	186	38%	68	31	46%	765	31	4%
	Hertford	996	654	66%	137	97	71%	1,560	146	9%
	Jones	433	154	36%	59	34	58%	664	30	5%
	Northampton	891	557	63%	119	79	67%	1,352	126	9%
	Pamlico	572	213	37%	74	34	46%	849	80	9%
	Pitt	6,404	2,493	39%	1,030	360	35%	11,600	1,080	9%
		<b>16,594</b>	<b>7,202</b>	<b>43%</b>	<b>2,439</b>	<b>1,190</b>	<b>49%</b>	<b>27,649</b>	<b>2,456</b>	<b>9%</b>
Eastpointe	Duplin	2,147	841	39%	311	151	49%	3,425	148	4%
	Lenoir	2,353	1,175	50%	321	237	74%	3,618	314	9%
	Sampson	2,604	1,003	39%	375	177	47%	4,105	158	4%
	Wayne	4,648	2,434	52%	676	334	49%	7,521	640	9%
		<b>11,752</b>	<b>5,453</b>	<b>46%</b>	<b>1,683</b>	<b>899</b>	<b>53%</b>	<b>18,670</b>	<b>1,260</b>	<b>7%</b>
Five County	Franklin	2,328	1,064	46%	336	73	22%	3,649	274	8%
	Granville	2,347	890	38%	339	107	32%	3,689	317	9%
	Halifax	2,267	2,330	103%	312	270	86%	3,514	629	18%
	Vance	1,719	1,344	78%	245	145	59%	2,722	423	16%
	Warren	843	539	64%	114	64	56%	1,297	95	7%
	<b>9,505</b>	<b>6,167</b>	<b>65%</b>	<b>1,346</b>	<b>659</b>	<b>49%</b>	<b>14,871</b>	<b>1,738</b>	<b>12%</b>	
Guilford	Guilford	19,277	7,921	41%	2,856	1,064	37%	31,521	2,640	8%
Johnston	Johnston	6,428	3,269	51%	944	226	24%	10,099	1,046	10%

INDICATOR 2: Identification of Individuals In Need of Service (Adults)										
LME	County (Urban/Rural)	Adult MH			Adult DD			Adult SA		
		Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served
Mecklenburg	Mecklenburg	35,783	9,303	26%	5,409	1,781	33%	57,826	5,225	9%
Mental Health Partners	Burke	3,674	2,050	56%	521	246	47%	5,812	532	9%
	Catawba	6,349	3,159	50%	906	323	36%	9,986	1,163	12%
		<b>10,024</b>	<b>5,209</b>	<b>52%</b>	<b>1,427</b>	<b>569</b>	<b>40%</b>	<b>15,797</b>	<b>1,695</b>	<b>11%</b>
Onslow-Carteret	Carteret	2,822	1,333	47%	365	166	46%	4,213	482	11%
	Onslow	6,989	2,339	33%	1,295	217	17%	15,008	614	4%
		<b>9,811</b>	<b>3,672</b>	<b>37%</b>	<b>1,659</b>	<b>383</b>	<b>23%</b>	<b>19,220</b>	<b>1,096</b>	<b>6%</b>
OPC	Chatham	2,558	485	19%	353	112	32%	3,935	136	3%
	Orange	5,572	1,551	28%	918	305	33%	10,381	573	6%
	Person	1,578	626	40%	219	141	65%	2,419	164	7%
		<b>9,708</b>	<b>2,662</b>	<b>27%</b>	<b>1,490</b>	<b>558</b>	<b>37%</b>	<b>16,736</b>	<b>873</b>	<b>5%</b>
Pathways	Cleveland	3,968	3,105	78%	560	400	71%	6,247	724	12%
	Gaston	8,432	5,452	65%	1,191	608	51%	13,147	1,649	13%
	Lincoln	3,060	1,457	48%	434	188	43%	4,764	401	8%
		<b>15,459</b>	<b>10,014</b>	<b>65%</b>	<b>2,185</b>	<b>1,196</b>	<b>55%</b>	<b>24,159</b>	<b>2,774</b>	<b>11%</b>
Sandhills	Anson	1,036	604	58%	144	78	54%	1,601	189	12%
	Harnett	4,344	1,604	37%	657	190	29%	7,159	333	5%
	Hoke	1,675	615	37%	258	97	38%	2,752	175	6%
	Lee	2,317	935	40%	331	118	36%	3,660	273	7%
	Montgomery	1,135	517	46%	158	57	36%	1,770	124	7%
	Moore	3,651	1,129	31%	475	178	37%	5,508	411	7%
	Randolph	5,741	3,048	53%	820	253	31%	9,029	703	8%
	Richmond	1,895	1,204	64%	271	115	42%	3,038	263	9%
		<b>21,793</b>	<b>9,656</b>	<b>44%</b>	<b>3,115</b>	<b>1,086</b>	<b>35%</b>	<b>34,517</b>	<b>2,471</b>	<b>7%</b>
Smoky Mountain	Alexander	1,522	634	42%	213	68	32%	2,355	160	7%
	Alleghany	488	300	61%	63	41	65%	722	84	12%
	Ashe	1,142	709	62%	148	101	68%	1,694	234	14%
	Avery	818	571	70%	114	51	45%	1,278	153	12%
	Caldwell	3,331	1,486	45%	460	145	32%	5,125	380	7%
	Cherokee	1,194	653	55%	150	79	53%	1,755	200	11%
	Clay	472	189	40%	57	26	45%	680	38	6%
	Graham	346	219	63%	45	21	47%	516	73	14%
	Haywood	2,478	1,667	67%	323	179	55%	3,702	615	17%
	Jackson	1,636	760	46%	251	74	29%	2,930	185	6%
	Macon	1,483	768	52%	188	68	36%	2,206	232	11%
	McDowell	1,867	1,065	57%	258	134	52%	2,873	316	11%
	Swain	583	401	69%	80	25	31%	902	107	12%
	Watauga	2,071	826	40%	355	86	24%	4,171	329	8%
Wilkes	2,821	1,894	67%	384	184	48%	4,301	689	16%	
		<b>22,251</b>	<b>12,142</b>	<b>55%</b>	<b>3,090</b>	<b>1,282</b>	<b>41%</b>	<b>35,210</b>	<b>3,795</b>	<b>11%</b>
Southeastern Center	Brunswick	4,504	1,244	28%	585	177	30%	6,739	315	5%
	New Hanover	8,349	3,391	41%	1,219	485	40%	13,614	1,457	11%
	Pender	2,218	607	27%	305	81	27%	3,393	190	6%
		<b>15,071</b>	<b>5,242</b>	<b>35%</b>	<b>2,109</b>	<b>743</b>	<b>35%</b>	<b>23,746</b>	<b>1,962</b>	<b>8%</b>
Southeastern Regional	Bladen	1,329	819	62%	182	114	63%	2,042	203	10%
	Columbus	2,215	1,376	62%	307	218	71%	3,433	348	10%
	Robeson	5,063	3,252	64%	749	391	52%	8,230	993	12%
	Scotland	1,465	902	62%	207	107	52%	2,303	265	12%
		<b>10,072</b>	<b>6,349</b>	<b>63%</b>	<b>1,445</b>	<b>830</b>	<b>57%</b>	<b>16,008</b>	<b>1,809</b>	<b>11%</b>
Wake	Wake	34,738	8,575	25%	5,309	1,260	24%	56,800	3,131	6%

INDICATOR 2: Identification of Individuals In Need of Service (Adults)										
LME	County (Urban/Rural)	Adult MH			Adult DD			Adult SA		
		Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served
Western Highlands	Buncombe	9,774	5,140	53%	1,358	614	45%	15,170	1,947	13%
	Henderson	4,454	1,788	40%	577	221	38%	6,653	451	7%
	Madison	881	423	48%	121	58	48%	1,379	104	8%
	Mitchell	691	423	61%	91	60	66%	1,039	102	10%
	Polk	831	312	38%	106	61	58%	1,232	43	3%
	Rutherford	2,621	2,089	80%	356	226	63%	4,015	385	10%
	Transylvania	1,363	460	34%	174	70	40%	2,057	88	4%
	Yancey	808	468	58%	106	81	77%	1,212	145	12%
		<b>21,423</b>	<b>11,103</b>	<b>52%</b>	<b>2,888</b>	<b>1,391</b>	<b>48%</b>	<b>32,757</b>	<b>3,265</b>	<b>10%</b>
Statewide		<b>349,824</b>	<b>149,747</b>	<b>43%</b>	<b>51,065</b>	<b>19,614</b>	<b>38%</b>	<b>564,796</b>	<b>47,738</b>	<b>8%</b>
	Urban Counties	<b>212,679</b>	<b>81,353</b>	<b>38%</b>	<b>31,922</b>	<b>11,103</b>	<b>35%</b>	<b>350,475</b>	<b>28,848</b>	<b>8%</b>
	Rural Counties	<b>137,145</b>	<b>68,394</b>	<b>50%</b>	<b>19,143</b>	<b>8,511</b>	<b>44%</b>	<b>214,321</b>	<b>18,890</b>	<b>9%</b>

SOURCE: Medicaid and State Service Claims Data for the one year period: January 1, 2008 to December 31, 2008 based on claims paid through April 2009.

\* Data on service claims for Piedmont are not available for this report.

**Data Sources and Calculations**

**Population Data:** The Office of State Budget and Management (OSBM) State Demographics Branch website: <http://www.osbm.state.nc.us/demog/c08sage.html>. Last Update: June 9, 2008. Downloaded 6/27/08.

**MH Prevalence Rates:** Prepared by NRI/SDICC for CMHS, June 14, 2008 (for the MH Block Grant)

- **Children:** URS Table 1: Children with Serious Emotional Disturbance, ages 9-17, by State, 2007. Note: 12% is the midpoint (11%-13%) for the LOF=60 range (SED with substantial functional impairment). The same rate was applied to children under age 9.
- **Adults:** URS Table 1: Number of Persons with Serious Mental Illness, age 18 and older, by State, 2007 = 5.4%.

**NC Substance Abuse Prevalence Rates:** SAMHSA, Office of Applied Studies, National Surveys on Drug Use and Health, 2005 and 2006, published Feb 2008.

- **Children and Adults:** Table B.20, Dependence on or Abuse of Illicit Drugs or Alcohol in Past Year, by Age Group and State: Percentages, Annual Averages Based on 2005 and 2006 NSDUH. Prevalence rate for adolescents (ages 12-17) is 7.83%, for adults (ages 18-25) is 18.87%, and for adults (ages 26+) is 6.84%. Total = 8.45%. Applying these age group rates to July 2008 population = 8.62% total.

**DD Prevalence Rates:** Report by the US DHHS, Surgeon General (2001) based on data from the 1994 and 1995 National Health Interview Survey (NHIS) Disability Supplement, Phase I, Estimated Ages of People with MRDD in US Non-Institutional Population. Prevalence rates for persons ages 3-5 = 3.8%, ages 6-16 = 3.2%, ages 17-24 = 1.5%, ages 25-34 = 0.9%, ages 35-44 = 0.8%, ages 45-54 = 0.7%, ages 55-64 = 0.5%, ages 65+ = 0.4%.

**Estimated Persons in Need Of Services:** These numbers were calculated by multiplying the most current available statewide prevalence rates for NC for MH, DD, and SA by the July 2008 county population projections for each relevant age group for each county in each LME's catchment area.

**Persons Served:** Disability group is based on the first three diagnoses on all claims. Persons in each disability group were counted once -- based on the LME and age at first service in the year. Persons with multiple disabilities (e.g. MH and SA, MH and DD, etc.) were counted in all applicable columns. An unduplicated total of 103,690 children and 186,403 adults were served during this 12 month period.

INDICATOR 2: Identification of Individuals In Need of Service (Child)										
LME	County (Urban/Rural)	Child MH			Child DD			Child SA		
		Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served
ACR	Alamance	3,562	1,166	33%	951	119	13%	920	20	2%
	Caswell	533	203	38%	142	15	11%	144	5	3%
	Rockingham	2,103	894	43%	562	59	10%	561	56	10%
		<b>6,198</b>	<b>2,263</b>	<b>37%</b>	<b>1,654</b>	<b>193</b>	<b>12%</b>	<b>1,624</b>	<b>81</b>	<b>5%</b>
Albemarle	Camden	231	67	29%	62	11	18%	61	1	2%
	Chowan	331	248	75%	88	25	28%	89	13	15%
	Currituck	563	153	27%	151	27	18%	150	8	5%
	Dare	692	256	37%	186	9	5%	174	26	15%
	Hyde	97	70	72%	26	7	27%	26	3	11%
	Martin	580	595	103%	155	45	29%	159	10	6%
	Pasquotank	924	507	55%	247	67	27%	244	7	3%
	Perquimans	268	159	59%	72	17	24%	73	3	4%
	Tyrrell	85	48	57%	23	3	13%	22	0	0%
	Washington	319	474	149%	85	15	18%	88	12	14%
	<b>4,089</b>	<b>2,577</b>	<b>63%</b>	<b>1,095</b>	<b>226</b>	<b>21%</b>	<b>1,086</b>	<b>83</b>	<b>8%</b>	
Beacon Center	Edgecombe	1,325	1,237	93%	352	102	29%	373	26	7%
	Greene	533	364	68%	142	33	23%	136	6	4%
	Nash	2,343	1,002	43%	624	124	20%	641	25	4%
	Wilson	2,025	1,193	59%	540	155	29%	536	25	5%
		<b>6,226</b>	<b>3,796</b>	<b>61%</b>	<b>1,658</b>	<b>414</b>	<b>25%</b>	<b>1,686</b>	<b>82</b>	<b>5%</b>
Centerpoint	Davie	1,023	328	32%	274	37	14%	269	9	3%
	Forsyth	8,396	3,306	39%	2,234	401	18%	2,203	281	13%
	Stokes	1,127	402	36%	302	38	13%	300	41	14%
		<b>10,547</b>	<b>4,036</b>	<b>38%</b>	<b>2,809</b>	<b>476</b>	<b>17%</b>	<b>2,772</b>	<b>331</b>	<b>12%</b>
Crossroads	Iredell	3,965	1,059	27%	1,061	145	14%	1,025	58	6%
	Surry	1,792	695	39%	478	84	18%	472	47	10%
	Yadkin	948	294	31%	253	42	17%	246	21	9%
		<b>6,705</b>	<b>2,048</b>	<b>31%</b>	<b>1,792</b>	<b>271</b>	<b>15%</b>	<b>1,743</b>	<b>126</b>	<b>7%</b>
Cumberland	Cumberland	<b>8,211</b>	<b>3,859</b>	<b>47%</b>	<b>2,190</b>	<b>375</b>	<b>17%</b>	<b>2,143</b>	<b>162</b>	<b>8%</b>
Durham	Durham	<b>6,055</b>	<b>3,880</b>	<b>64%</b>	<b>1,628</b>	<b>412</b>	<b>25%</b>	<b>1,476</b>	<b>187</b>	<b>13%</b>
ECBH	Beaufort	1,051	706	67%	281	84	30%	277	29	10%
	Bertie	470	483	103%	125	43	34%	130	9	7%
	Craven	2,217	1,216	55%	594	162	27%	560	55	10%
	Gates	298	97	33%	79	15	19%	83	3	4%
	Hertford	537	400	74%	142	40	28%	158	7	4%
	Jones	237	137	58%	63	19	30%	66	1	2%
	Northampton	481	487	101%	128	38	30%	132	26	20%
	Pamlico	240	224	93%	64	13	20%	65	8	12%
	Pitt	3,638	3,608	99%	971	383	39%	944	104	11%
		<b>9,168</b>	<b>7,358</b>	<b>80%</b>	<b>2,448</b>	<b>797</b>	<b>33%</b>	<b>2,415</b>	<b>242</b>	<b>10%</b>
Eastpointe	Duplin	1,410	661	47%	378	70	19%	352	10	3%
	Lenoir	1,428	1,040	73%	381	98	26%	392	45	11%
	Sampson	1,729	730	42%	463	75	16%	437	22	5%
	Wayne	2,980	1,960	66%	796	232	29%	779	60	8%
		<b>7,548</b>	<b>4,391</b>	<b>58%</b>	<b>2,017</b>	<b>475</b>	<b>24%</b>	<b>1,960</b>	<b>137</b>	<b>7%</b>
Five County	Franklin	1,450	583	40%	387	40	10%	380	21	6%
	Granville	1,309	415	32%	349	52	15%	357	18	5%
	Halifax	1,340	1,031	77%	357	87	24%	374	60	16%
	Vance	1,208	697	58%	322	74	23%	325	35	11%
	Warren	435	218	50%	116	23	20%	124	4	3%
		<b>5,744</b>	<b>2,944</b>	<b>51%</b>	<b>1,531</b>	<b>276</b>	<b>18%</b>	<b>1,559</b>	<b>138</b>	<b>9%</b>
Guilford	Guilford	<b>11,294</b>	<b>4,515</b>	<b>40%</b>	<b>3,009</b>	<b>478</b>	<b>16%</b>	<b>2,975</b>	<b>174</b>	<b>6%</b>
Johnston	Johnston	<b>4,325</b>	<b>1,604</b>	<b>37%</b>	<b>1,162</b>	<b>161</b>	<b>14%</b>	<b>1,056</b>	<b>48</b>	<b>5%</b>

INDICATOR 2: Identification of Individuals In Need of Service (Child)										
LME	County (Urban/Rural)	Child MH			Child DD			Child SA		
		Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served
Mecklenburg	Mecklenburg	22,437	7,761	35%	6,020	1,138	19%	5,536	349	6%
Mental Health Partners	Burke	2,135	1,104	52%	564	96	17%	597	31	5%
	Catawba	3,852	1,800	47%	1,028	147	14%	1,011	92	9%
		<b>5,987</b>	<b>2,904</b>	<b>49%</b>	<b>1,592</b>	<b>243</b>	<b>15%</b>	<b>1,608</b>	<b>123</b>	<b>8%</b>
Onslow-Carteret	Carteret	1,162	537	46%	310	72	23%	328	40	12%
	Onslow	3,898	1,551	40%	1,045	173	17%	975	38	4%
		<b>5,060</b>	<b>2,088</b>	<b>41%</b>	<b>1,355</b>	<b>245</b>	<b>18%</b>	<b>1,303</b>	<b>78</b>	<b>6%</b>
OPC	Chatham	1,304	470	36%	350	61	17%	330	34	10%
	Orange	2,634	926	35%	702	178	25%	700	63	9%
	Person	883	435	49%	236	59	25%	235	7	3%
		<b>4,820</b>	<b>1,831</b>	<b>38%</b>	<b>1,288</b>	<b>298</b>	<b>23%</b>	<b>1,265</b>	<b>104</b>	<b>8%</b>
Pathways	Cleveland	2,443	1,653	68%	648	258	40%	667	52	8%
	Gaston	4,804	2,593	54%	1,281	403	31%	1,277	90	7%
	Lincoln	1,821	753	41%	486	120	25%	480	40	8%
		<b>9,068</b>	<b>4,999</b>	<b>55%</b>	<b>2,414</b>	<b>781</b>	<b>32%</b>	<b>2,424</b>	<b>182</b>	<b>8%</b>
Sandhills	Anson	613	513	84%	163	69	42%	165	21	13%
	Harnett	2,863	1,048	37%	763	73	10%	766	34	4%
	Hoke	1,317	627	48%	354	69	19%	316	38	12%
	Lee	1,453	490	34%	388	56	14%	373	25	7%
	Montgomery	691	350	51%	185	23	12%	181	13	7%
	Moore	1,821	703	39%	487	96	20%	483	45	9%
	Randolph	3,518	1,445	41%	939	115	12%	897	61	7%
	Richmond	1,197	928	77%	318	100	31%	329	25	8%
		<b>13,474</b>	<b>6,104</b>	<b>45%</b>	<b>3,597</b>	<b>601</b>	<b>17%</b>	<b>3,510</b>	<b>262</b>	<b>7%</b>
Smoky Mountain	Alexander	903	230	25%	242	24	10%	234	3	1%
	Alleghany	217	110	51%	58	21	36%	58	7	12%
	Ashe	521	244	47%	139	29	21%	135	10	7%
	Avery	323	514	159%	86	13	15%	93	7	8%
	Caldwell	1,846	980	53%	493	72	15%	495	24	5%
	Cherokee	544	358	66%	146	27	19%	145	11	8%
	Clay	184	111	60%	49	11	22%	49	1	2%
	Graham	180	162	90%	48	11	23%	47	4	9%
	Haywood	1,164	884	76%	311	85	27%	313	21	7%
	Jackson	694	535	77%	185	48	26%	179	12	7%
	Macon	689	378	55%	184	37	20%	188	6	3%
	McDowell	1,007	450	45%	268	45	17%	264	15	6%
	Swain	332	220	66%	88	16	18%	91	4	4%
	Watauga	689	320	46%	184	19	10%	189	21	11%
Wilkes	1,551	668	43%	414	57	14%	402	41	10%	
		<b>10,843</b>	<b>6,164</b>	<b>57%</b>	<b>2,896</b>	<b>515</b>	<b>18%</b>	<b>2,882</b>	<b>187</b>	<b>6%</b>
Southeastern Center	Brunswick	2,028	1,140	56%	540	200	37%	558	20	4%
	New Hanover	3,947	2,474	63%	1,053	413	39%	1,043	81	8%
	Pender	1,113	662	59%	295	85	29%	309	19	6%
		<b>7,089</b>	<b>4,276</b>	<b>60%</b>	<b>1,889</b>	<b>698</b>	<b>37%</b>	<b>1,910</b>	<b>120</b>	<b>6%</b>
Southeastern Regional	Bladen	805	442	55%	215	57	27%	208	3	1%
	Columbus	1,369	1,074	78%	365	122	33%	363	21	6%
	Robeson	3,710	3,292	89%	990	335	34%	966	83	9%
	Scotland	1,000	907	91%	265	58	22%	284	16	6%
		<b>6,885</b>	<b>5,715</b>	<b>83%</b>	<b>1,836</b>	<b>572</b>	<b>31%</b>	<b>1,821</b>	<b>123</b>	<b>7%</b>
Wake	Wake	21,978	6,587	30%	5,887	807	14%	5,541	248	4%

INDICATOR 2: Identification of Individuals In Need of Service (Child)										
LME	County (Urban/Rural)	Child MH			Child DD			Child SA		
		Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served	Number in Need	Number Served	Percent of Population in Need Served
Western Highlands	Buncombe	4,888	2,880	59%	1,301	373	29%	1,324	109	8%
	Henderson	2,176	824	38%	584	115	20%	541	22	4%
	Madison	448	256	57%	120	38	32%	116	9	8%
	Mitchell	322	154	48%	86	25	29%	87	5	6%
	Polk	381	175	46%	101	16	16%	102	2	2%
	Rutherford	1,484	793	53%	395	93	24%	400	37	9%
	Transylvania	596	276	46%	157	50	32%	175	6	3%
	Yancey	386	236	61%	103	48	47%	106	6	6%
		<b>10,681</b>	<b>5,594</b>	<b>52%</b>	<b>2,846</b>	<b>758</b>	<b>27%</b>	<b>2,849</b>	<b>196</b>	<b>7%</b>
Statewide		<b>204,432</b>	<b>97,294</b>	<b>48%</b>	<b>54,613</b>	<b>11,210</b>	<b>21%</b>	<b>53,144</b>	<b>3,763</b>	<b>7%</b>
	<b>Urban Counties</b>	<b>126,458</b>	<b>54,838</b>	<b>43%</b>	<b>33,802</b>	<b>6,881</b>	<b>20%</b>	<b>32,469</b>	<b>2,280</b>	<b>7%</b>
	<b>Rural Counties</b>	<b>77,974</b>	<b>42,456</b>	<b>54%</b>	<b>20,811</b>	<b>4,329</b>	<b>21%</b>	<b>20,675</b>	<b>1,483</b>	<b>7%</b>

SOURCE: Medicaid and State Service Claims Data for the one year period: January 1, 2008 to December 31, 2008 based on claims paid through April 2009.

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- **Children:** URS Table 1: Children with Serious Emotional Disturbance, ages 9-17, by State, 2007. Note: 12% is the midpoint (11%-13%) for the LOF=60 range (SED with substantial functional impairment).

The same rate was applied to children under age 9.

- **Adults:** URS Table 1: Number of Persons with Serious Mental Illness, age 18 and older, by State, 2007 = 5.4%.

**NC Substance Abuse Prevalence Rates:** SAMHSA, Office of Applied Studies, National Surveys on Drug Use and Health, 2005 and 2006, published Feb 2008.

- **Children and Adults:** Table B.20, Dependence on or Abuse of Illicit Drugs or Alcohol in Past Year, by Age Group and State: Percentages, Annual Averages Based on 2005 and 2006 NSDUH.

Prevalence rate for adolescents (ages 12-17) is 7.83%, for adults (ages 18-25) is 18.87%, and for adults (ages 26+) is 6.84%. Total = 8.45%. Applying these age group rates to July 2008 population = 8.62% total.

**DD Prevalence Rates:** Report by the US DHHS, Surgeon General (2001) based on data from the 1994 and 1995 National Health Interview Survey (NHIS) Disability Supplement, Phase I, Estimated Ages of People with MRDD in US Non-Institutional Population. Prevalence rates for persons ages 3-5 = 3.8%, ages 6-16 = 3.2%, ages 17-24 = 1.5%, ages 25-34 = 0.9%, ages 35-44 = 0.8%, ages 45-54 = 0.7%, ages 55-64 = 0.5%, ages 65+ = 0.4%.

**Estimated Persons In Need Of Services:** These numbers were calculated by multiplying the most current available statewide prevalence rates for NC for MH, DD, and SA by the July 2008 county population projections for each relevant age group for each county in each LME's catchment area.

**Persons Served:** Disability group is based on the first three diagnoses on all claims. Persons in each disability group were counted once -- based on the LME and age at first service in the year. Persons with multiple disabilities (e.g. MH and SA, MH and DD, etc.) were counted in all applicable columns. An unduplicated total of 103,690 children and 186,403 adults were served during this 12 month period.

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Mental Health)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
ACR	Alamance	280	42.8%	157	24.0%	217	33.2%	654	178	27.2%
	Caswell	37	28.7%	42	32.6%	50	38.8%	129	16	12.4%
	Rockingham	140	33.5%	132	31.6%	146	34.9%	418	77	18.4%
		<b>457</b>	<b>38.1%</b>	<b>331</b>	<b>27.6%</b>	<b>413</b>	<b>34.4%</b>	<b>1,201</b>	<b>271</b>	<b>22.6%</b>
Albemarle	Camden	13	29.5%	11	25.0%	20	45.5%	44	7	15.9%
	Chowan	29	42.0%	11	15.9%	29	42.0%	69	20	29.0%
	Currituck	26	30.2%	18	20.9%	42	48.8%	86	13	15.1%
	Dare	52	34.7%	43	28.7%	55	36.7%	150	29	19.3%
	Hyde	15	57.7%	4	15.4%	7	26.9%	26	13	50.0%
	Martin	101	57.1%	40	22.6%	36	20.3%	177	89	50.3%
	Pasquotank	78	34.7%	61	27.1%	86	38.2%	225	44	19.6%
	Perquimans	38	41.3%	24	26.1%	30	32.6%	92	28	30.4%
	Tyrrell	5	27.8%	5	27.8%	8	44.4%	18	3	16.7%
	Washington	88	61.1%	33	22.9%	23	16.0%	144	80	55.6%
	<b>445</b>	<b>43.2%</b>	<b>250</b>	<b>24.2%</b>	<b>336</b>	<b>32.6%</b>	<b>1,031</b>	<b>326</b>	<b>31.6%</b>	
Beacon Center	Edgecombe	149	38.2%	133	34.1%	108	27.7%	390	95	24.4%
	Greene	39	39.8%	27	27.6%	32	32.7%	98	28	28.6%
	Nash	163	38.7%	140	33.3%	118	28.0%	421	96	22.8%
	Wilson	199	39.1%	159	31.2%	151	29.7%	509	120	23.6%
		<b>550</b>	<b>38.8%</b>	<b>459</b>	<b>32.4%</b>	<b>409</b>	<b>28.8%</b>	<b>1,418</b>	<b>339</b>	<b>23.9%</b>
Centerpoint	Davie	54	39.1%	42	30.4%	42	30.4%	138	38	27.5%
	Forsyth	577	40.4%	385	26.9%	467	32.7%	1,429	386	27.0%
	Stokes	104	47.1%	49	22.2%	68	30.8%	221	62	28.1%
		<b>735</b>	<b>41.1%</b>	<b>476</b>	<b>26.6%</b>	<b>577</b>	<b>32.3%</b>	<b>1,788</b>	<b>486</b>	<b>27.2%</b>
Crossroads	Iredell	263	39.7%	183	27.6%	216	32.6%	662	152	23.0%
	Surry	180	29.7%	228	37.6%	199	32.8%	607	79	13.0%
	Yadkin	74	37.8%	57	29.1%	65	33.2%	196	33	16.8%
		<b>517</b>	<b>35.3%</b>	<b>468</b>	<b>31.9%</b>	<b>480</b>	<b>32.8%</b>	<b>1,465</b>	<b>264</b>	<b>18.0%</b>
Cumberland	Cumberland	<b>531</b>	<b>29.1%</b>	<b>491</b>	<b>26.9%</b>	<b>804</b>	<b>44.0%</b>	<b>1,826</b>	<b>339</b>	<b>18.6%</b>
Durham	Durham	<b>713</b>	<b>47.4%</b>	<b>341</b>	<b>22.7%</b>	<b>449</b>	<b>29.9%</b>	<b>1,503</b>	<b>534</b>	<b>35.5%</b>
ECBH	Beaufort	99	56.9%	47	27.0%	28	16.1%	174	67	38.5%
	Bertie	75	46.6%	49	30.4%	37	23.0%	161	56	34.8%
	Craven	199	41.8%	113	23.7%	164	34.5%	476	114	23.9%
	Gates	23	41.8%	19	34.5%	13	23.6%	55	12	21.8%
	Hertford	50	37.9%	46	34.8%	36	27.3%	132	33	25.0%
	Jones	27	39.1%	19	27.5%	23	33.3%	69	13	18.8%
	Northampton	53	40.8%	37	28.5%	40	30.8%	130	32	24.6%
	Pamlico	29	50.0%	4	6.9%	25	43.1%	58	22	37.9%
	Pitt	472	55.5%	192	22.6%	186	21.9%	850	374	44.0%
		<b>1,027</b>	<b>48.8%</b>	<b>526</b>	<b>25.0%</b>	<b>552</b>	<b>26.2%</b>	<b>2,105</b>	<b>723</b>	<b>34.3%</b>

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Mental Health)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Eastpointe	Duplin	96	41.4%	71	30.6%	65	28.0%	232	55	23.7%
	Lenoir	175	43.4%	105	26.1%	123	30.5%	403	110	27.3%
	Sampson	100	39.2%	76	29.8%	79	31.0%	255	68	26.7%
	Wayne	389	45.8%	224	26.4%	237	27.9%	850	200	23.5%
		<b>760</b>	<b>43.7%</b>	<b>476</b>	<b>27.4%</b>	<b>504</b>	<b>29.0%</b>	<b>1,740</b>	<b>433</b>	<b>24.9%</b>
Five County	Franklin	99	41.3%	66	27.5%	75	31.3%	240	63	26.3%
	Granville	77	36.0%	60	28.0%	77	36.0%	214	49	22.9%
	Halifax	187	37.2%	167	33.2%	149	29.6%	503	118	23.5%
	Vance	143	39.8%	102	28.4%	114	31.8%	359	102	28.4%
	Warren	41	29.9%	36	26.3%	60	43.8%	137	26	19.0%
	<b>547</b>	<b>37.6%</b>	<b>431</b>	<b>29.7%</b>	<b>475</b>	<b>32.7%</b>	<b>1,453</b>	<b>358</b>	<b>24.6%</b>	
Guilford	Guilford	<b>1,019</b>	<b>53.1%</b>	<b>442</b>	<b>23.0%</b>	<b>459</b>	<b>23.9%</b>	<b>1,920</b>	<b>703</b>	<b>36.6%</b>
Johnston	Johnston	<b>261</b>	<b>22.4%</b>	<b>273</b>	<b>23.4%</b>	<b>631</b>	<b>54.2%</b>	<b>1,165</b>	<b>138</b>	<b>11.8%</b>
Mecklenburg	Mecklenburg	<b>1,346</b>	<b>40.8%</b>	<b>768</b>	<b>23.3%</b>	<b>1,183</b>	<b>35.9%</b>	<b>3,297</b>	<b>1,000</b>	<b>30.3%</b>
Mental Health Partners	Burke	206	31.2%	214	32.4%	241	36.5%	661	110	16.6%
	Catawba	364	36.0%	343	33.9%	305	30.1%	1,012	170	16.8%
		<b>570</b>	<b>34.1%</b>	<b>557</b>	<b>33.3%</b>	<b>546</b>	<b>32.6%</b>	<b>1,673</b>	<b>280</b>	<b>16.7%</b>
Onslow-Carteret	Carteret	108	26.0%	124	29.8%	184	44.2%	416	47	11.3%
	Onslow	293	35.6%	227	27.6%	302	36.7%	822	159	19.3%
		<b>401</b>	<b>32.4%</b>	<b>351</b>	<b>28.4%</b>	<b>486</b>	<b>39.3%</b>	<b>1,238</b>	<b>206</b>	<b>16.6%</b>
OPC	Chatham	80	47.9%	35	21.0%	52	31.1%	167	54	32.3%
	Orange	186	46.2%	87	21.6%	130	32.3%	403	137	34.0%
	Person	68	30.5%	64	28.7%	91	40.8%	223	43	19.3%
		<b>334</b>	<b>42.1%</b>	<b>186</b>	<b>23.5%</b>	<b>273</b>	<b>34.4%</b>	<b>793</b>	<b>234</b>	<b>29.5%</b>
Pathways	Cleveland	346	35.9%	291	30.2%	326	33.9%	963	254	26.4%
	Gaston	510	38.3%	399	29.9%	424	31.8%	1,333	343	25.7%
	Lincoln	129	33.6%	128	33.3%	127	33.1%	384	88	22.9%
		<b>985</b>	<b>36.8%</b>	<b>818</b>	<b>30.5%</b>	<b>877</b>	<b>32.7%</b>	<b>2,680</b>	<b>685</b>	<b>25.6%</b>
Sandhills	Anson	98	61.6%	27	17.0%	34	21.4%	159	75	47.2%
	Harnett	195	47.7%	116	28.4%	98	24.0%	409	120	29.3%
	Hoke	95	42.2%	71	31.6%	59	26.2%	225	64	28.4%
	Lee	112	45.5%	71	28.9%	63	25.6%	246	76	30.9%
	Montgomery	73	44.8%	41	25.2%	49	30.1%	163	54	33.1%
	Moore	154	48.0%	66	20.6%	101	31.5%	321	101	31.5%
	Randolph	313	44.3%	202	28.6%	192	27.2%	707	195	27.6%
	Richmond	159	44.0%	111	30.7%	91	25.2%	361	103	28.5%
	<b>1,199</b>	<b>46.3%</b>	<b>705</b>	<b>27.2%</b>	<b>687</b>	<b>26.5%</b>	<b>2,591</b>	<b>788</b>	<b>30.4%</b>	

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Mental Health)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Smoky Mountain	Alexander	41	20.7%	78	39.4%	79	39.9%	198	12	6.1%
	Alleghany	29	39.2%	27	36.5%	18	24.3%	74	16	21.6%
	Ashe	61	33.9%	58	32.2%	61	33.9%	180	28	15.6%
	Avery	58	22.1%	41	15.6%	164	62.4%	263	28	10.6%
	Caldwell	241	41.8%	146	25.3%	189	32.8%	576	116	20.1%
	Cherokee	66	41.0%	47	29.2%	48	29.8%	161	44	27.3%
	Clay	23	52.3%	9	20.5%	12	27.3%	44	12	27.3%
	Graham	15	30.0%	17	34.0%	18	36.0%	50	8	16.0%
	Haywood	178	43.7%	101	24.8%	128	31.4%	407	125	30.7%
	Jackson	92	45.5%	49	24.3%	61	30.2%	202	56	27.7%
	Macon	98	53.0%	46	24.9%	41	22.2%	185	68	36.8%
	McDowell	112	31.6%	116	32.8%	126	35.6%	354	55	15.5%
	Swain	60	56.1%	19	17.8%	28	26.2%	107	45	42.1%
	Watauga	78	35.5%	65	29.5%	77	35.0%	220	38	17.3%
Wilkes	179	33.6%	180	33.8%	174	32.6%	533	84	15.8%	
		<b>1,331</b>	<b>37.5%</b>	<b>999</b>	<b>28.1%</b>	<b>1,224</b>	<b>34.4%</b>	<b>3,554</b>	<b>735</b>	<b>20.7%</b>
Southeastern Center	Brunswick	200	42.4%	140	29.7%	132	28.0%	472	144	30.5%
	New Hanover	451	40.3%	321	28.7%	347	31.0%	1,119	301	26.9%
	Pender	90	34.4%	60	22.9%	112	42.7%	262	55	21.0%
		<b>741</b>	<b>40.0%</b>	<b>521</b>	<b>28.1%</b>	<b>591</b>	<b>31.9%</b>	<b>1,853</b>	<b>500</b>	<b>27.0%</b>
Southeastern Regional	Bladen	91	56.2%	37	22.8%	34	21.0%	162	68	42.0%
	Columbus	197	50.0%	104	26.4%	93	23.6%	394	147	37.3%
	Robeson	519	55.2%	222	23.6%	200	21.3%	941	419	44.5%
	Scotland	171	55.7%	66	21.5%	70	22.8%	307	123	40.1%
		<b>978</b>	<b>54.2%</b>	<b>429</b>	<b>23.8%</b>	<b>397</b>	<b>22.0%</b>	<b>1,804</b>	<b>757</b>	<b>42.0%</b>
Wake	Wake	<b>1,042</b>	<b>40.0%</b>	<b>748</b>	<b>28.7%</b>	<b>816</b>	<b>31.3%</b>	<b>2,606</b>	<b>714</b>	<b>27.4%</b>
Western Highlands	Buncombe	645	51.6%	352	28.2%	252	20.2%	1,249	447	35.8%
	Henderson	219	42.0%	173	33.1%	130	24.9%	522	142	27.2%
	Madison	50	44.2%	39	34.5%	24	21.2%	113	35	31.0%
	Mitchell	42	48.8%	25	29.1%	19	22.1%	86	26	30.2%
	Polk	38	39.6%	37	38.5%	21	21.9%	96	24	25.0%
	Rutherford	193	29.3%	194	29.5%	271	41.2%	658	124	18.8%
	Transylvania	53	45.7%	38	32.8%	25	21.6%	116	26	22.4%
	Yancey	49	45.0%	33	30.3%	27	24.8%	109	36	33.0%
		<b>1,289</b>	<b>43.7%</b>	<b>891</b>	<b>30.2%</b>	<b>769</b>	<b>26.1%</b>	<b>2,949</b>	<b>860</b>	<b>29.2%</b>
Statewide		<b>17,778</b>	<b>40.7%</b>	<b>11,937</b>	<b>27.3%</b>	<b>13,938</b>	<b>31.9%</b>	<b>43,653</b>	<b>11,673</b>	<b>26.7%</b>
	<b>Urban Counties</b>	<b>10,086</b>	<b>41.7%</b>	<b>6,482</b>	<b>26.8%</b>	<b>7,591</b>	<b>31.4%</b>	<b>24,159</b>	<b>6,817</b>	<b>28.2%</b>
	<b>Rural Counties</b>	<b>7,692</b>	<b>39.5%</b>	<b>5,455</b>	<b>28.0%</b>	<b>6,347</b>	<b>32.6%</b>	<b>19,494</b>	<b>4,856</b>	<b>24.9%</b>

SOURCE: Medicaid and State Service Claims Data. October 1 - December 31, 2008 (first service received) based on claims paid through April 30, 2009.

\* Data on service claims for Piedmont are not available for this report.

\*\* For persons receiving 2 visits within the first 14 days of service.

NOTE: Percentages should NOT total 100% across the LME or county row.

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Developmental Disability)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
ACR	Alamance	5	71.4%	0	0.0%	2	28.6%	7	3	42.9%
	Caswell	0	0.0%	1	50.0%	1	50.0%	2	0	0.0%
	Rockingham	1	100.0%	0	0.0%	0	0.0%	1	1	100.0%
		<b>6</b>	<b>60.0%</b>	<b>1</b>	<b>10.0%</b>	<b>3</b>	<b>30.0%</b>	<b>10</b>	<b>4</b>	<b>40.0%</b>
Albemarle	Camden	1	33.3%	0	0.0%	2	66.7%	3	0	0.0%
	Chowan	0	0.0%	1	50.0%	1	50.0%	2	0	0.0%
	Currituck	1	50.0%	0	0.0%	1	50.0%	2	1	50.0%
	Dare	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Hyde	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Martin	10	90.9%	1	9.1%	0	0.0%	11	10	90.9%
	Pasquotank	4	57.1%	1	14.3%	2	28.6%	7	0	0.0%
	Perquimans	0	0.0%	1	100.0%	0	0.0%	1	0	0.0%
	Tyrrell	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Washington	3	100.0%	0	0.0%	0	0.0%	3	3	100.0%
	<b>19</b>	<b>65.5%</b>	<b>4</b>	<b>13.8%</b>	<b>6</b>	<b>20.7%</b>	<b>29</b>	<b>14</b>	<b>48.3%</b>	
Beacon Center	Edgecombe	4	44.4%	4	44.4%	1	11.1%	9	2	22.2%
	Greene	2	50.0%	0	0.0%	2	50.0%	4	1	25.0%
	Nash	10	66.7%	3	20.0%	2	13.3%	15	7	46.7%
	Wilson	6	46.2%	4	30.8%	3	23.1%	13	3	23.1%
	<b>22</b>	<b>53.7%</b>	<b>11</b>	<b>26.8%</b>	<b>8</b>	<b>19.5%</b>	<b>41</b>	<b>13</b>	<b>31.7%</b>	
Centerpoint	Davie	0	0.0%	1	100.0%	0	0.0%	1	0	0.0%
	Forsyth	25	71.4%	5	14.3%	5	14.3%	35	20	57.1%
	Stokes	1	33.3%	1	33.3%	1	33.3%	3	0	0.0%
		<b>26</b>	<b>66.7%</b>	<b>7</b>	<b>17.9%</b>	<b>6</b>	<b>15.4%</b>	<b>39</b>	<b>20</b>	<b>51.3%</b>
Crossroads	Iredell	15	88.2%	1	5.9%	1	5.9%	17	10	58.8%
	Surry	5	83.3%	1	16.7%	0	0.0%	6	3	50.0%
	Yadkin	1	100.0%	0	0.0%	0	0.0%	1	1	100.0%
		<b>21</b>	<b>87.5%</b>	<b>2</b>	<b>8.3%</b>	<b>1</b>	<b>4.2%</b>	<b>24</b>	<b>14</b>	<b>58.3%</b>
Cumberland	Cumberland	<b>22</b>	<b>66.7%</b>	<b>4</b>	<b>12.1%</b>	<b>7</b>	<b>21.2%</b>	<b>33</b>	<b>16</b>	<b>48.5%</b>
Durham	Durham	<b>13</b>	<b>46.4%</b>	<b>7</b>	<b>25.0%</b>	<b>8</b>	<b>28.6%</b>	<b>28</b>	<b>7</b>	<b>25.0%</b>
ECBH	Beaufort	5	71.4%	2	28.6%	0	0.0%	7	4	57.1%
	Bertie	1	50.0%	0	0.0%	1	50.0%	2	1	50.0%
	Craven	5	55.6%	2	22.2%	2	22.2%	9	4	44.4%
	Gates	1	100.0%	0	0.0%	0	0.0%	1	1	100.0%
	Hertford	0	0.0%	1	50.0%	1	50.0%	2	0	0.0%
	Jones	0	0.0%	1	50.0%	1	50.0%	2	0	0.0%
	Northampton	1	50.0%	0	0.0%	1	50.0%	2	1	50.0%
	Pamlico	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Pitt	10	66.7%	4	26.7%	1	6.7%	15	9	60.0%
		<b>23</b>	<b>57.5%</b>	<b>10</b>	<b>25.0%</b>	<b>7</b>	<b>17.5%</b>	<b>40</b>	<b>20</b>	<b>50.0%</b>

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Developmental Disability)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Eastpointe	Duplin	1	50.0%	1	50.0%	0	0.0%	2	1	50.0%
	Lenoir	2	40.0%	2	40.0%	1	20.0%	5	2	40.0%
	Sampson	3	60.0%	2	40.0%	0	0.0%	5	3	60.0%
	Wayne	8	50.0%	3	18.8%	5	31.3%	16	4	25.0%
		<b>14</b>	<b>50.0%</b>	<b>8</b>	<b>28.6%</b>	<b>6</b>	<b>21.4%</b>	<b>28</b>	<b>10</b>	<b>35.7%</b>
Five County	Franklin	5	62.5%	0	0.0%	3	37.5%	8	5	62.5%
	Granville	2	40.0%	0	0.0%	3	60.0%	5	2	40.0%
	Halifax	4	57.1%	1	14.3%	2	28.6%	7	2	28.6%
	Vance	2	50.0%	1	25.0%	1	25.0%	4	1	25.0%
	Warren	2	100.0%	0	0.0%	0	0.0%	2	2	100.0%
		<b>15</b>	<b>57.7%</b>	<b>2</b>	<b>7.7%</b>	<b>9</b>	<b>34.6%</b>	<b>26</b>	<b>12</b>	<b>46.2%</b>
Guilford	Guilford	<b>49</b>	<b>80.3%</b>	<b>4</b>	<b>6.6%</b>	<b>8</b>	<b>13.1%</b>	<b>61</b>	<b>47</b>	<b>77.0%</b>
Johnston	Johnston	<b>15</b>	<b>78.9%</b>	<b>2</b>	<b>10.5%</b>	<b>2</b>	<b>10.5%</b>	<b>19</b>	<b>14</b>	<b>73.7%</b>
Mecklenburg	Mecklenburg	<b>60</b>	<b>70.6%</b>	<b>19</b>	<b>22.4%</b>	<b>6</b>	<b>7.1%</b>	<b>85</b>	<b>45</b>	<b>52.9%</b>
Mental Health Partners	Burke	2	50.0%	0	0.0%	2	50.0%	4	1	25.0%
	Catawba	10	76.9%	3	23.1%	0	0.0%	13	6	46.2%
		<b>12</b>	<b>70.6%</b>	<b>3</b>	<b>17.6%</b>	<b>2</b>	<b>11.8%</b>	<b>17</b>	<b>7</b>	<b>41.2%</b>
Onslow-Carteret	Carteret	6	75.0%	0	0.0%	2	25.0%	8	5	62.5%
	Onslow	7	58.3%	3	25.0%	2	16.7%	12	3	25.0%
		<b>13</b>	<b>65.0%</b>	<b>3</b>	<b>15.0%</b>	<b>4</b>	<b>20.0%</b>	<b>20</b>	<b>8</b>	<b>40.0%</b>
OPC	Chatham	0	0.0%	0	0.0%	1	100.0%	1	0	0.0%
	Orange	2	22.2%	1	11.1%	6	66.7%	9	1	11.1%
	Person	4	66.7%	1	16.7%	1	16.7%	6	4	66.7%
		<b>6</b>	<b>37.5%</b>	<b>2</b>	<b>12.5%</b>	<b>8</b>	<b>50.0%</b>	<b>16</b>	<b>5</b>	<b>31.3%</b>
Pathways	Cleveland	8	42.1%	6	31.6%	5	26.3%	19	5	26.3%
	Gaston	14	56.0%	9	36.0%	2	8.0%	25	12	48.0%
	Lincoln	10	76.9%	1	7.7%	2	15.4%	13	9	69.2%
		<b>32</b>	<b>56.1%</b>	<b>16</b>	<b>28.1%</b>	<b>9</b>	<b>15.8%</b>	<b>57</b>	<b>26</b>	<b>45.6%</b>
Sandhills	Anson	7	87.5%	1	12.5%	0	0.0%	8	7	87.5%
	Harnett	3	37.5%	2	25.0%	3	37.5%	8	2	25.0%
	Hoke	1	33.3%	1	33.3%	1	33.3%	3	1	33.3%
	Lee	1	33.3%	2	66.7%	0	0.0%	3	1	33.3%
	Montgomery	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Moore	6	75.0%	1	12.5%	1	12.5%	8	6	75.0%
	Randolph	4	66.7%	0	0.0%	2	33.3%	6	4	66.7%
	Richmond	6	75.0%	0	0.0%	2	25.0%	8	6	75.0%
		<b>28</b>	<b>63.6%</b>	<b>7</b>	<b>15.9%</b>	<b>9</b>	<b>20.5%</b>	<b>44</b>	<b>27</b>	<b>61.4%</b>

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Developmental Disability)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Smoky Mountain	Alexander	1	50.0%	1	50.0%	0	0.0%	2	1	50.0%
	Alleghany	2	100.0%	0	0.0%	0	0.0%	2	2	100.0%
	Ashe	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Avery	0	0.0%	0	0.0%	1	100.0%	1	0	0.0%
	Caldwell	1	25.0%	2	50.0%	1	25.0%	4	1	25.0%
	Cherokee	2	66.7%	0	0.0%	1	33.3%	3	1	33.3%
	Clay	1	100.0%	0	0.0%	0	0.0%	1	1	100.0%
	Graham	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Haywood	5	100.0%	0	0.0%	0	0.0%	5	3	60.0%
	Jackson	5	71.4%	0	0.0%	2	28.6%	7	4	57.1%
	Macon	2	40.0%	3	60.0%	0	0.0%	5	2	40.0%
	McDowell	19	100.0%	0	0.0%	0	0.0%	19	17	89.5%
	Swain	0	0.0%	0	0.0%	1	100.0%	1	0	0.0%
	Watauga	1	33.3%	0	0.0%	2	66.7%	3	1	33.3%
	Wilkes	2	100.0%	0	0.0%	0	0.0%	2	1	50.0%
		<b>41</b>	<b>74.5%</b>	<b>6</b>	<b>10.9%</b>	<b>8</b>	<b>14.5%</b>	<b>55</b>	<b>34</b>	<b>61.8%</b>
Southeastern Center	Brunswick	8	66.7%	2	16.7%	2	16.7%	12	7	58.3%
	New Hanover	13	59.1%	4	18.2%	5	22.7%	22	10	45.5%
	Pender	2	66.7%	0	0.0%	1	33.3%	3	1	33.3%
		<b>23</b>	<b>62.2%</b>	<b>6</b>	<b>16.2%</b>	<b>8</b>	<b>21.6%</b>	<b>37</b>	<b>18</b>	<b>48.6%</b>
Southeastern Regional	Bladen	0	0.0%	0	0.0%	1	100.0%	1	0	0.0%
	Columbus	4	57.1%	1	14.3%	2	28.6%	7	2	28.6%
	Robeson	6	50.0%	2	16.7%	4	33.3%	12	2	16.7%
	Scotland	2	66.7%	0	0.0%	1	33.3%	3	2	66.7%
		<b>12</b>	<b>52.2%</b>	<b>3</b>	<b>13.0%</b>	<b>8</b>	<b>34.8%</b>	<b>23</b>	<b>6</b>	<b>26.1%</b>
Wake	Wake	37	69.8%	3	5.7%	13	24.5%	53	32	60.4%
Western Highlands	Buncombe	14	56.0%	3	12.0%	8	32.0%	25	13	52.0%
	Henderson	4	40.0%	5	50.0%	1	10.0%	10	4	40.0%
	Madison	1	50.0%	1	50.0%	0	0.0%	2	1	50.0%
	Mitchell	2	100.0%	0	0.0%	0	0.0%	2	2	100.0%
	Polk	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Rutherford	4	66.7%	2	33.3%	0	0.0%	6	3	50.0%
	Transylvania	4	80.0%	1	20.0%	0	0.0%	5	2	40.0%
	Yancey	2	66.7%	1	33.3%	0	0.0%	3	0	0.0%
		<b>31</b>	<b>58.5%</b>	<b>13</b>	<b>24.5%</b>	<b>9</b>	<b>17.0%</b>	<b>53</b>	<b>25</b>	<b>47.2%</b>
Statewide		<b>540</b>	<b>64.4%</b>	<b>143</b>	<b>17.1%</b>	<b>155</b>	<b>18.5%</b>	<b>838</b>	<b>424</b>	<b>50.6%</b>
	<b>Urban Counties</b>	<b>333</b>	<b>64.8%</b>	<b>91</b>	<b>17.7%</b>	<b>90</b>	<b>17.5%</b>	<b>514</b>	<b>260</b>	<b>50.6%</b>
	<b>Rural Counties</b>	<b>207</b>	<b>63.9%</b>	<b>52</b>	<b>16.0%</b>	<b>65</b>	<b>20.1%</b>	<b>324</b>	<b>164</b>	<b>50.6%</b>

SOURCE: Medicaid and State Service Claims Data. October 1 - December 31, 2008 (first service received) based on claims paid through April 30, 2009.

\* Data on service claims for Piedmont are not available for this report.

\*\* For persons receiving 2 visits within the first 14 days of service.

NOTE: Percentages should NOT total 100% across the LME or county row.

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Substance Abuse)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
ACR	Alamance	48	73.8%	5	7.7%	12	18.5%	65	31	47.7%
	Caswell	3	75.0%	0	0.0%	1	25.0%	4	2	50.0%
	Rockingham	32	69.6%	5	10.9%	9	19.6%	46	14	30.4%
		<b>83</b>	<b>72.2%</b>	<b>10</b>	<b>8.7%</b>	<b>22</b>	<b>19.1%</b>	<b>115</b>	<b>47</b>	<b>40.9%</b>
Albemarle	Camden	1	33.3%	1	33.3%	1	33.3%	3	1	33.3%
	Chowan	3	21.4%	5	35.7%	6	42.9%	14	1	7.1%
	Currituck	2	18.2%	1	9.1%	8	72.7%	11	2	18.2%
	Dare	18	40.9%	7	15.9%	19	43.2%	44	12	27.3%
	Hyde	3	75.0%	1	25.0%	0	0.0%	4	3	75.0%
	Martin	0	0.0%	0	0.0%	6	100.0%	6	0	0.0%
	Pasquotank	7	38.9%	3	16.7%	8	44.4%	18	4	22.2%
	Perquimans	0	0.0%	0	0.0%	1	100.0%	1	0	0.0%
	Tyrrell	0	0.0%	1	50.0%	1	50.0%	2	0	0.0%
	Washington	1	16.7%	3	50.0%	2	33.3%	6	1	16.7%
	<b>35</b>	<b>32.1%</b>	<b>22</b>	<b>20.2%</b>	<b>52</b>	<b>47.7%</b>	<b>109</b>	<b>24</b>	<b>22.0%</b>	
Beacon Center	Edgecombe	19	55.9%	3	8.8%	12	35.3%	34	14	41.2%
	Greene	1	50.0%	0	0.0%	1	50.0%	2	1	50.0%
	Nash	23	52.3%	5	11.4%	16	36.4%	44	19	43.2%
	Wilson	20	60.6%	5	15.2%	8	24.2%	33	14	42.4%
		<b>63</b>	<b>55.8%</b>	<b>13</b>	<b>11.5%</b>	<b>37</b>	<b>32.7%</b>	<b>113</b>	<b>48</b>	<b>42.5%</b>
Centerpoint	Davie	10	52.6%	2	10.5%	7	36.8%	19	10	52.6%
	Forsyth	194	62.6%	49	15.8%	67	21.6%	310	163	52.6%
	Stokes	11	40.7%	6	22.2%	10	37.0%	27	7	25.9%
		<b>215</b>	<b>60.4%</b>	<b>57</b>	<b>16.0%</b>	<b>84</b>	<b>23.6%</b>	<b>356</b>	<b>180</b>	<b>50.6%</b>
Crossroads	Iredell	53	71.6%	8	10.8%	13	17.6%	74	38	51.4%
	Surry	12	30.8%	16	41.0%	11	28.2%	39	7	17.9%
	Yadkin	18	66.7%	4	14.8%	5	18.5%	27	15	55.6%
		<b>83</b>	<b>59.3%</b>	<b>28</b>	<b>20.0%</b>	<b>29</b>	<b>20.7%</b>	<b>140</b>	<b>60</b>	<b>42.9%</b>
Cumberland	Cumberland	<b>83</b>	<b>57.2%</b>	<b>14</b>	<b>9.7%</b>	<b>48</b>	<b>33.1%</b>	<b>145</b>	<b>62</b>	<b>42.8%</b>
Durham	Durham	<b>144</b>	<b>77.0%</b>	<b>20</b>	<b>10.7%</b>	<b>23</b>	<b>12.3%</b>	<b>187</b>	<b>104</b>	<b>55.6%</b>
ECBH	Beaufort	5	35.7%	4	28.6%	5	35.7%	14	4	28.6%
	Bertie	6	100.0%	0	0.0%	0	0.0%	6	5	83.3%
	Craven	24	70.6%	4	11.8%	6	17.6%	34	19	55.9%
	Gates	2	50.0%	1	25.0%	1	25.0%	4	2	50.0%
	Hertford	12	70.6%	1	5.9%	4	23.5%	17	11	64.7%
	Jones	1	100.0%	0	0.0%	0	0.0%	1	1	100.0%
	Northampton	6	100.0%	0	0.0%	0	0.0%	6	4	66.7%
	Pamlico	6	85.7%	0	0.0%	1	14.3%	7	5	71.4%
	Pitt	54	52.9%	18	17.6%	30	29.4%	102	38	37.3%
		<b>116</b>	<b>60.7%</b>	<b>28</b>	<b>14.7%</b>	<b>47</b>	<b>24.6%</b>	<b>191</b>	<b>89</b>	<b>46.6%</b>

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Substance Abuse)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Eastpointe	Duplin	5	50.0%	1	10.0%	4	40.0%	10	4	40.0%
	Lenoir	16	47.1%	8	23.5%	10	29.4%	34	11	32.4%
	Sampson	4	80.0%	0	0.0%	1	20.0%	5	2	40.0%
	Wayne	44	60.3%	14	19.2%	15	20.5%	73	22	30.1%
		<b>69</b>	<b>56.6%</b>	<b>23</b>	<b>18.9%</b>	<b>30</b>	<b>24.6%</b>	<b>122</b>	<b>39</b>	<b>32.0%</b>
Five County	Franklin	9	42.9%	1	4.8%	11	52.4%	21	7	33.3%
	Granville	20	57.1%	2	5.7%	13	37.1%	35	14	40.0%
	Halifax	20	58.8%	5	14.7%	9	26.5%	34	14	41.2%
	Vance	24	52.2%	7	15.2%	15	32.6%	46	16	34.8%
	Warren	6	66.7%	0	0.0%	3	33.3%	9	4	44.4%
		<b>79</b>	<b>54.5%</b>	<b>15</b>	<b>10.3%</b>	<b>51</b>	<b>35.2%</b>	<b>145</b>	<b>55</b>	<b>37.9%</b>
Guilford	Guilford	<b>178</b>	<b>65.2%</b>	<b>19</b>	<b>7.0%</b>	<b>76</b>	<b>27.8%</b>	<b>273</b>	<b>141</b>	<b>51.6%</b>
Johnston	Johnston	<b>20</b>	<b>48.8%</b>	<b>7</b>	<b>17.1%</b>	<b>14</b>	<b>34.1%</b>	<b>41</b>	<b>15</b>	<b>36.6%</b>
Mecklenburg	Mecklenburg	<b>530</b>	<b>67.3%</b>	<b>83</b>	<b>10.5%</b>	<b>175</b>	<b>22.2%</b>	<b>788</b>	<b>375</b>	<b>47.6%</b>
Mental Health Partners	Burke	37	48.1%	16	20.8%	24	31.2%	77	32	41.6%
	Catawba	107	64.5%	16	9.6%	43	25.9%	166	86	51.8%
		<b>144</b>	<b>59.3%</b>	<b>32</b>	<b>13.2%</b>	<b>67</b>	<b>27.6%</b>	<b>243</b>	<b>118</b>	<b>48.6%</b>
Onslow-Carteret	Carteret	30	46.2%	8	12.3%	27	41.5%	65	22	33.8%
	Onslow	34	45.9%	11	14.9%	29	39.2%	74	20	27.0%
		<b>64</b>	<b>46.0%</b>	<b>19</b>	<b>13.7%</b>	<b>56</b>	<b>40.3%</b>	<b>139</b>	<b>42</b>	<b>30.2%</b>
OPC	Chatham	6	60.0%	1	10.0%	3	30.0%	10	6	60.0%
	Orange	20	66.7%	4	13.3%	6	20.0%	30	17	56.7%
	Person	2	33.3%	1	16.7%	3	50.0%	6	2	33.3%
		<b>28</b>	<b>60.9%</b>	<b>6</b>	<b>13.0%</b>	<b>12</b>	<b>26.1%</b>	<b>46</b>	<b>25</b>	<b>54.3%</b>
Pathways	Cleveland	38	65.5%	3	5.2%	17	29.3%	58	27	46.6%
	Gaston	92	58.2%	17	10.8%	49	31.0%	158	71	44.9%
	Lincoln	24	75.0%	4	12.5%	4	12.5%	32	20	62.5%
		<b>154</b>	<b>62.1%</b>	<b>24</b>	<b>9.7%</b>	<b>70</b>	<b>28.2%</b>	<b>248</b>	<b>118</b>	<b>47.6%</b>
Sandhills	Anson	15	60.0%	6	24.0%	4	16.0%	25	5	20.0%
	Harnett	15	71.4%	2	9.5%	4	19.0%	21	9	42.9%
	Hoke	13	61.9%	4	19.0%	4	19.0%	21	11	52.4%
	Lee	12	66.7%	3	16.7%	3	16.7%	18	8	44.4%
	Montgomery	6	54.5%	2	18.2%	3	27.3%	11	6	54.5%
	Moore	29	67.4%	8	18.6%	6	14.0%	43	18	41.9%
	Randolph	35	76.1%	3	6.5%	8	17.4%	46	26	56.5%
	Richmond	15	53.6%	4	14.3%	9	32.1%	28	11	39.3%
		<b>140</b>	<b>65.7%</b>	<b>32</b>	<b>15.0%</b>	<b>41</b>	<b>19.2%</b>	<b>213</b>	<b>94</b>	<b>44.1%</b>

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Substance Abuse)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Smoky Mountain	Alexander	15	71.4%	3	14.3%	3	14.3%	21	13	61.9%
	Alleghany	3	60.0%	1	20.0%	1	20.0%	5	3	60.0%
	Ashe	22	66.7%	5	15.2%	6	18.2%	33	16	48.5%
	Avery	11	84.6%	1	7.7%	1	7.7%	13	7	53.8%
	Caldwell	36	70.6%	4	7.8%	11	21.6%	51	32	62.7%
	Cherokee	5	38.5%	0	0.0%	8	61.5%	13	5	38.5%
	Clay	1	100.0%	0	0.0%	0	0.0%	1	0	0.0%
	Graham	4	50.0%	2	25.0%	2	25.0%	8	4	50.0%
	Haywood	27	54.0%	4	8.0%	19	38.0%	50	20	40.0%
	Jackson	6	42.9%	1	7.1%	7	50.0%	14	6	42.9%
	Macon	18	69.2%	3	11.5%	5	19.2%	26	15	57.7%
	McDowell	38	61.3%	15	24.2%	9	14.5%	62	33	53.2%
	Swain	5	62.5%	0	0.0%	3	37.5%	8	3	37.5%
	Watauga	25	59.5%	2	4.8%	15	35.7%	42	19	45.2%
	Wilkes	75	63.6%	14	11.9%	29	24.6%	118	58	49.2%
		<b>291</b>	<b>62.6%</b>	<b>55</b>	<b>11.8%</b>	<b>119</b>	<b>25.6%</b>	<b>465</b>	<b>234</b>	<b>50.3%</b>
Southeastern Center	Brunswick	18	58.1%	6	19.4%	7	22.6%	31	16	51.6%
	New Hanover	135	61.6%	40	18.3%	44	20.1%	219	106	48.4%
	Pender	18	62.1%	5	17.2%	6	20.7%	29	14	48.3%
		<b>171</b>	<b>61.3%</b>	<b>51</b>	<b>18.3%</b>	<b>57</b>	<b>20.4%</b>	<b>279</b>	<b>136</b>	<b>48.7%</b>
Southeastern Regional	Bladen	7	58.3%	0	0.0%	5	41.7%	12	4	33.3%
	Columbus	14	53.8%	5	19.2%	7	26.9%	26	7	26.9%
	Robeson	42	72.4%	2	3.4%	14	24.1%	58	28	48.3%
	Scotland	10	90.9%	0	0.0%	1	9.1%	11	8	72.7%
			<b>73</b>	<b>68.2%</b>	<b>7</b>	<b>6.5%</b>	<b>27</b>	<b>25.2%</b>	<b>107</b>	<b>47</b>
Wake	Wake	212	55.9%	43	11.3%	124	32.7%	379	164	43.3%
Western Highlands	Buncombe	157	77.0%	21	10.3%	26	12.7%	204	127	62.3%
	Henderson	17	54.8%	6	19.4%	8	25.8%	31	16	51.6%
	Madison	8	66.7%	1	8.3%	3	25.0%	12	5	41.7%
	Mitchell	11	84.6%	2	15.4%	0	0.0%	13	8	61.5%
	Polk	0	0.0%	0	0.0%	3	100.0%	3	0	0.0%
	Rutherford	10	50.0%	1	5.0%	9	45.0%	20	8	40.0%
	Transylvania	1	100.0%	0	0.0%	0	0.0%	1	0	0.0%
	Yancey	9	47.4%	2	10.5%	8	42.1%	19	9	47.4%
		<b>213</b>	<b>70.3%</b>	<b>33</b>	<b>10.9%</b>	<b>57</b>	<b>18.8%</b>	<b>303</b>	<b>173</b>	<b>57.1%</b>
Statewide		3,188	61.9%	641	12.5%	1,318	25.6%	5,147	2,390	46.4%
	Urban Counties	2,196	64.2%	403	11.8%	820	24.0%	3,419	1,650	48.3%
	Rural Counties	992	57.4%	238	13.8%	498	28.8%	1,728	740	42.8%

SOURCE: Medicaid and State Service Claims Data. October 1 - December 31, 2008 (first service received) based on claims paid through April 30, 2009.

\* Data on service claims for Piedmont are not available for this report.

\*\* For persons receiving 2 visits within the first 14 days of service.

NOTE: Percentages should NOT total 100% across the LME or county row.

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Mental Health/Substance Abuse)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
ACR	Alamance	43	52.4%	18	22.0%	21	25.6%	82	24	29.3%
	Caswell	4	44.4%	1	11.1%	4	44.4%	9	2	22.2%
	Rockingham	26	45.6%	15	26.3%	16	28.1%	57	20	35.1%
		<b>73</b>	<b>49.3%</b>	<b>34</b>	<b>23.0%</b>	<b>41</b>	<b>27.7%</b>	<b>148</b>	<b>46</b>	<b>31.1%</b>
Albemarle	Camden	2	50.0%	2	50.0%	0	0.0%	4	1	25.0%
	Chowan	4	33.3%	4	33.3%	4	33.3%	12	1	8.3%
	Currituck	9	47.4%	1	5.3%	9	47.4%	19	3	15.8%
	Dare	26	49.1%	16	30.2%	11	20.8%	53	13	24.5%
	Hyde	3	75.0%	1	25.0%	0	0.0%	4	1	25.0%
	Martin	9	60.0%	4	26.7%	2	13.3%	15	5	33.3%
	Pasquotank	13	38.2%	11	32.4%	10	29.4%	34	8	23.5%
	Perquimans	4	36.4%	2	18.2%	5	45.5%	11	1	9.1%
	Tyrrell	1	50.0%	1	50.0%	0	0.0%	2	0	0.0%
	Washington	9	69.2%	1	7.7%	3	23.1%	13	6	46.2%
	<b>80</b>	<b>47.9%</b>	<b>43</b>	<b>25.7%</b>	<b>44</b>	<b>26.3%</b>	<b>167</b>	<b>39</b>	<b>23.4%</b>	
Beacon Center	Edgecombe	29	74.4%	4	10.3%	6	15.4%	39	23	59.0%
	Greene	3	50.0%	1	16.7%	2	33.3%	6	1	16.7%
	Nash	32	59.3%	8	14.8%	14	25.9%	54	23	42.6%
	Wilson	14	42.4%	10	30.3%	9	27.3%	33	13	39.4%
		<b>78</b>	<b>59.1%</b>	<b>23</b>	<b>17.4%</b>	<b>31</b>	<b>23.5%</b>	<b>132</b>	<b>60</b>	<b>45.5%</b>
Centerpoint	Davie	8	47.1%	3	17.6%	6	35.3%	17	7	41.2%
	Forsyth	203	65.9%	51	16.6%	54	17.5%	308	171	55.5%
	Stokes	28	70.0%	8	20.0%	4	10.0%	40	21	52.5%
		<b>239</b>	<b>65.5%</b>	<b>62</b>	<b>17.0%</b>	<b>64</b>	<b>17.5%</b>	<b>365</b>	<b>199</b>	<b>54.5%</b>
Crossroads	Iredell	53	64.6%	19	23.2%	10	12.2%	82	35	42.7%
	Surry	32	34.8%	38	41.3%	22	23.9%	92	17	18.5%
	Yadkin	13	50.0%	10	38.5%	3	11.5%	26	9	34.6%
		<b>98</b>	<b>49.0%</b>	<b>67</b>	<b>33.5%</b>	<b>35</b>	<b>17.5%</b>	<b>200</b>	<b>61</b>	<b>30.5%</b>
Cumberland	Cumberland	<b>82</b>	<b>42.9%</b>	<b>33</b>	<b>17.3%</b>	<b>76</b>	<b>39.8%</b>	<b>191</b>	<b>65</b>	<b>34.0%</b>
Durham	Durham	<b>164</b>	<b>77.4%</b>	<b>35</b>	<b>16.5%</b>	<b>13</b>	<b>6.1%</b>	<b>212</b>	<b>138</b>	<b>65.1%</b>
ECBH	Beaufort	17	58.6%	4	13.8%	8	27.6%	29	13	44.8%
	Bertie	7	50.0%	4	28.6%	3	21.4%	14	5	35.7%
	Craven	42	49.4%	24	28.2%	19	22.4%	85	32	37.6%
	Gates	3	50.0%	2	33.3%	1	16.7%	6	0	0.0%
	Hertford	11	61.1%	4	22.2%	3	16.7%	18	7	38.9%
	Jones	2	40.0%	0	0.0%	3	60.0%	5	2	40.0%
	Northampton	8	47.1%	5	29.4%	4	23.5%	17	6	35.3%
	Pamlico	2	15.4%	5	38.5%	6	46.2%	13	2	15.4%
	Pitt	79	51.0%	41	26.5%	35	22.6%	155	49	31.6%
		<b>171</b>	<b>50.0%</b>	<b>89</b>	<b>26.0%</b>	<b>82</b>	<b>24.0%</b>	<b>342</b>	<b>116</b>	<b>33.9%</b>

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Mental Health/Substance Abuse)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Eastpointe	Duplin	15	50.0%	7	23.3%	8	26.7%	30	8	26.7%
	Lenoir	19	41.3%	15	32.6%	12	26.1%	46	12	26.1%
	Sampson	23	74.2%	4	12.9%	4	12.9%	31	20	64.5%
	Wayne	53	52.5%	35	34.7%	13	12.9%	101	32	31.7%
		<b>110</b>	<b>52.9%</b>	<b>61</b>	<b>29.3%</b>	<b>37</b>	<b>17.8%</b>	<b>208</b>	<b>72</b>	<b>34.6%</b>
Five County	Franklin	16	55.2%	7	24.1%	6	20.7%	29	10	34.5%
	Granville	25	61.0%	5	12.2%	11	26.8%	41	17	41.5%
	Halifax	64	61.0%	24	22.9%	17	16.2%	105	48	45.7%
	Vance	36	62.1%	14	24.1%	8	13.8%	58	24	41.4%
	Warren	11	55.0%	6	30.0%	3	15.0%	20	11	55.0%
	<b>152</b>	<b>60.1%</b>	<b>56</b>	<b>22.1%</b>	<b>45</b>	<b>17.8%</b>	<b>253</b>	<b>110</b>	<b>43.5%</b>	
Guilford	Guilford	<b>227</b>	<b>63.9%</b>	<b>65</b>	<b>18.3%</b>	<b>63</b>	<b>17.7%</b>	<b>355</b>	<b>164</b>	<b>46.2%</b>
Johnston	Johnston	<b>58</b>	<b>24.5%</b>	<b>58</b>	<b>24.5%</b>	<b>121</b>	<b>51.1%</b>	<b>237</b>	<b>41</b>	<b>17.3%</b>
Mecklenburg	Mecklenburg	<b>173</b>	<b>44.1%</b>	<b>98</b>	<b>25.0%</b>	<b>121</b>	<b>30.9%</b>	<b>392</b>	<b>145</b>	<b>37.0%</b>
Mental Health Partners	Burke	32	68.1%	13	27.7%	2	4.3%	47	20	42.6%
	Catawba	53	60.2%	22	25.0%	13	14.8%	88	32	36.4%
		<b>85</b>	<b>63.0%</b>	<b>35</b>	<b>25.9%</b>	<b>15</b>	<b>11.1%</b>	<b>135</b>	<b>52</b>	<b>38.5%</b>
Onslow-Carteret	Carteret	25	71.4%	9	25.7%	1	2.9%	35	16	45.7%
	Onslow	26	65.0%	13	32.5%	1	2.5%	40	21	52.5%
		<b>51</b>	<b>68.0%</b>	<b>22</b>	<b>29.3%</b>	<b>2</b>	<b>2.7%</b>	<b>75</b>	<b>37</b>	<b>49.3%</b>
OPC	Chatham	4	33.3%	5	41.7%	3	25.0%	12	2	16.7%
	Orange	34	65.4%	6	11.5%	12	23.1%	52	26	50.0%
	Person	3	33.3%	3	33.3%	3	33.3%	9	2	22.2%
		<b>41</b>	<b>56.2%</b>	<b>14</b>	<b>19.2%</b>	<b>18</b>	<b>24.7%</b>	<b>73</b>	<b>30</b>	<b>41.1%</b>
Pathways	Cleveland	56	50.5%	25	22.5%	30	27.0%	111	41	36.9%
	Gaston	119	49.6%	55	22.9%	66	27.5%	240	97	40.4%
	Lincoln	33	50.8%	12	18.5%	20	30.8%	65	30	46.2%
		<b>208</b>	<b>50.0%</b>	<b>92</b>	<b>22.1%</b>	<b>116</b>	<b>27.9%</b>	<b>416</b>	<b>168</b>	<b>40.4%</b>
Sandhills	Anson	11	61.1%	5	27.8%	2	11.1%	18	7	38.9%
	Harnett	27	65.9%	8	19.5%	6	14.6%	41	20	48.8%
	Hoke	13	81.3%	2	12.5%	1	6.3%	16	10	62.5%
	Lee	8	66.7%	2	16.7%	2	16.7%	12	5	41.7%
	Montgomery	10	62.5%	4	25.0%	2	12.5%	16	7	43.8%
	Moore	32	82.1%	6	15.4%	1	2.6%	39	26	66.7%
	Randolph	52	63.4%	14	17.1%	16	19.5%	82	44	53.7%
	Richmond	19	63.3%	7	23.3%	4	13.3%	30	14	46.7%
	<b>172</b>	<b>67.7%</b>	<b>48</b>	<b>18.9%</b>	<b>34</b>	<b>13.4%</b>	<b>254</b>	<b>133</b>	<b>52.4%</b>	

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Mental Health/Substance Abuse)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Smoky Mountain	Alexander	13	65.0%	2	10.0%	5	25.0%	20	7	35.0%
	Alleghany	2	25.0%	4	50.0%	2	25.0%	8	0	0.0%
	Ashe	5	26.3%	9	47.4%	5	26.3%	19	4	21.1%
	Avery	10	66.7%	2	13.3%	3	20.0%	15	8	53.3%
	Caldwell	28	58.3%	14	29.2%	6	12.5%	48	22	45.8%
	Cherokee	6	31.6%	4	21.1%	9	47.4%	19	5	26.3%
	Clay	1	100.0%	0	0.0%	0	0.0%	1	1	100.0%
	Graham	8	61.5%	2	15.4%	3	23.1%	13	7	53.8%
	Haywood	32	45.7%	19	27.1%	19	27.1%	70	22	31.4%
	Jackson	8	38.1%	9	42.9%	4	19.0%	21	7	33.3%
	Macon	20	69.0%	4	13.8%	5	17.2%	29	13	44.8%
	McDowell	17	56.7%	10	33.3%	3	10.0%	30	13	43.3%
	Swain	8	44.4%	1	5.6%	9	50.0%	18	7	38.9%
	Watauga	12	46.2%	8	30.8%	6	23.1%	26	10	38.5%
	Wilkes	42	58.3%	14	19.4%	16	22.2%	72	33	45.8%
		<b>212</b>	<b>51.8%</b>	<b>102</b>	<b>24.9%</b>	<b>95</b>	<b>23.2%</b>	<b>409</b>	<b>159</b>	<b>38.9%</b>
Southeastern Center	Brunswick	19	59.4%	8	25.0%	5	15.6%	32	17	53.1%
	New Hanover	66	56.9%	24	20.7%	26	22.4%	116	50	43.1%
	Pender	6	50.0%	3	25.0%	3	25.0%	12	3	25.0%
		<b>91</b>	<b>56.9%</b>	<b>35</b>	<b>21.9%</b>	<b>34</b>	<b>21.3%</b>	<b>160</b>	<b>70</b>	<b>43.8%</b>
Southeastern Regional	Bladen	21	65.6%	7	21.9%	4	12.5%	32	14	43.8%
	Columbus	29	65.9%	9	20.5%	6	13.6%	44	19	43.2%
	Robeson	110	71.9%	21	13.7%	22	14.4%	153	78	51.0%
	Scotland	27	75.0%	7	19.4%	2	5.6%	36	23	63.9%
			<b>187</b>	<b>70.6%</b>	<b>44</b>	<b>16.6%</b>	<b>34</b>	<b>12.8%</b>	<b>265</b>	<b>134</b>
Wake	Wake	179	53.9%	90	27.1%	63	19.0%	332	135	40.7%
Western Highlands	Buncombe	187	74.5%	41	16.3%	23	9.2%	251	146	58.2%
	Henderson	46	73.0%	9	14.3%	8	12.7%	63	41	65.1%
	Madison	7	50.0%	5	35.7%	2	14.3%	14	4	28.6%
	Mitchell	6	66.7%	1	11.1%	2	22.2%	9	3	33.3%
	Polk	5	45.5%	4	36.4%	2	18.2%	11	3	27.3%
	Rutherford	36	50.0%	28	38.9%	8	11.1%	72	20	27.8%
	Transylvania	4	66.7%	2	33.3%	0	0.0%	6	4	66.7%
	Yancey	13	72.2%	4	22.2%	1	5.6%	18	11	61.1%
		<b>304</b>	<b>68.5%</b>	<b>94</b>	<b>21.2%</b>	<b>46</b>	<b>10.4%</b>	<b>444</b>	<b>232</b>	<b>52.3%</b>
Statewide		<b>3,235</b>	<b>56.1%</b>	<b>1,300</b>	<b>22.5%</b>	<b>1,230</b>	<b>21.3%</b>	<b>5,765</b>	<b>2,406</b>	<b>41.7%</b>
	<b>Urban Counties</b>	<b>1,898</b>	<b>57.8%</b>	<b>704</b>	<b>21.5%</b>	<b>679</b>	<b>20.7%</b>	<b>3,281</b>	<b>1,460</b>	<b>44.5%</b>
	<b>Rural Counties</b>	<b>1,337</b>	<b>53.8%</b>	<b>596</b>	<b>24.0%</b>	<b>551</b>	<b>22.2%</b>	<b>2,484</b>	<b>946</b>	<b>38.1%</b>

SOURCE: Medicaid and State Service Claims Data. October 1 - December 31, 2008 (first service received) based on claims paid through April 30, 2009.

\* Data on service claims for Piedmont are not available for this report.

\*\* For persons receiving 2 visits within the first 14 days of service.

NOTE: Percentages should NOT total 100% across the LME or county row.

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Mental Health/Developmental Disability)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
ACR	Alamance	8	88.9%	0	0.0%	1	11.1%	9	7	77.8%
	Caswell	0	0.0%	1	100.0%	0	0.0%	1	0	0.0%
	Rockingham	4	66.7%	1	16.7%	1	16.7%	6	3	50.0%
		<b>12</b>	<b>75.0%</b>	<b>2</b>	<b>12.5%</b>	<b>2</b>	<b>12.5%</b>	<b>16</b>	<b>10</b>	<b>62.5%</b>
Albemarle	Camden	0	0.0%	0	0.0%	2	100.0%	2	0	0.0%
	Chowan	2	50.0%	0	0.0%	2	50.0%	4	2	50.0%
	Currituck	1	50.0%	0	0.0%	1	50.0%	2	0	0.0%
	Dare	0	0.0%	0	0.0%	1	100.0%	1	0	0.0%
	Hyde	2	50.0%	0	0.0%	2	50.0%	4	2	50.0%
	Martin	2	66.7%	1	33.3%	0	0.0%	3	2	66.7%
	Pasquotank	3	75.0%	1	25.0%	0	0.0%	4	3	75.0%
	Perquimans	1	100.0%	0	0.0%	0	0.0%	1	1	100.0%
	Tyrrell	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Washington	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	<b>11</b>	<b>52.4%</b>	<b>2</b>	<b>9.5%</b>	<b>8</b>	<b>38.1%</b>	<b>21</b>	<b>10</b>	<b>47.6%</b>	
Beacon Center	Edgecombe	4	30.8%	7	53.8%	2	15.4%	13	2	15.4%
	Greene	5	71.4%	1	14.3%	1	14.3%	7	5	71.4%
	Nash	3	33.3%	4	44.4%	2	22.2%	9	3	33.3%
	Wilson	7	33.3%	8	38.1%	6	28.6%	21	7	33.3%
	<b>19</b>	<b>38.0%</b>	<b>20</b>	<b>40.0%</b>	<b>11</b>	<b>22.0%</b>	<b>50</b>	<b>17</b>	<b>34.0%</b>	
Centerpoint	Davie	1	100.0%	0	0.0%	0	0.0%	1	0	0.0%
	Forsyth	20	69.0%	6	20.7%	3	10.3%	29	19	65.5%
	Stokes	1	100.0%	0	0.0%	0	0.0%	1	0	0.0%
		<b>22</b>	<b>71.0%</b>	<b>6</b>	<b>19.4%</b>	<b>3</b>	<b>9.7%</b>	<b>31</b>	<b>19</b>	<b>61.3%</b>
Crossroads	Iredell	6	85.7%	1	14.3%	0	0.0%	7	5	71.4%
	Surry	5	33.3%	6	40.0%	4	26.7%	15	2	13.3%
	Yadkin	1	25.0%	1	25.0%	2	50.0%	4	1	25.0%
		<b>12</b>	<b>46.2%</b>	<b>8</b>	<b>30.8%</b>	<b>6</b>	<b>23.1%</b>	<b>26</b>	<b>8</b>	<b>30.8%</b>
Cumberland	Cumberland	<b>19</b>	<b>48.7%</b>	<b>10</b>	<b>25.6%</b>	<b>10</b>	<b>25.6%</b>	<b>39</b>	<b>17</b>	<b>43.6%</b>
Durham	Durham	<b>27</b>	<b>55.1%</b>	<b>16</b>	<b>32.7%</b>	<b>6</b>	<b>12.2%</b>	<b>49</b>	<b>19</b>	<b>38.8%</b>
ECBH	Beaufort	5	62.5%	3	37.5%	0	0.0%	8	5	62.5%
	Bertie	2	33.3%	3	50.0%	1	16.7%	6	1	16.7%
	Craven	8	47.1%	8	47.1%	1	5.9%	17	8	47.1%
	Gates	0	0.0%	1	100.0%	0	0.0%	1	0	0.0%
	Hertford	2	40.0%	1	20.0%	2	40.0%	5	2	40.0%
	Jones	0	0.0%	1	100.0%	0	0.0%	1	0	0.0%
	Northampton	3	75.0%	1	25.0%	0	0.0%	4	2	50.0%
	Pamlico	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	Pitt	15	60.0%	4	16.0%	6	24.0%	25	11	44.0%
		<b>35</b>	<b>52.2%</b>	<b>22</b>	<b>32.8%</b>	<b>10</b>	<b>14.9%</b>	<b>67</b>	<b>29</b>	<b>43.3%</b>

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Mental Health/Developmental Disability)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Eastpointe	Duplin	3	50.0%	1	16.7%	2	33.3%	6	2	33.3%
	Lenoir	3	60.0%	1	20.0%	1	20.0%	5	2	40.0%
	Sampson	6	46.2%	4	30.8%	3	23.1%	13	5	38.5%
	Wayne	7	53.8%	4	30.8%	2	15.4%	13	4	30.8%
		<b>19</b>	<b>51.4%</b>	<b>10</b>	<b>27.0%</b>	<b>8</b>	<b>21.6%</b>	<b>37</b>	<b>13</b>	<b>35.1%</b>
Five County	Franklin	3	75.0%	1	25.0%	0	0.0%	4	3	75.0%
	Granville	4	80.0%	0	0.0%	1	20.0%	5	3	60.0%
	Halifax	13	65.0%	2	10.0%	5	25.0%	20	11	55.0%
	Vance	2	33.3%	1	16.7%	3	50.0%	6	2	33.3%
	Warren	2	66.7%	0	0.0%	1	33.3%	3	2	66.7%
		<b>24</b>	<b>63.2%</b>	<b>4</b>	<b>10.5%</b>	<b>10</b>	<b>26.3%</b>	<b>38</b>	<b>21</b>	<b>55.3%</b>
Guilford	Guilford	<b>30</b>	<b>58.8%</b>	<b>13</b>	<b>25.5%</b>	<b>8</b>	<b>15.7%</b>	<b>51</b>	<b>27</b>	<b>52.9%</b>
Johnston	Johnston	<b>8</b>	<b>34.8%</b>	<b>4</b>	<b>17.4%</b>	<b>11</b>	<b>47.8%</b>	<b>23</b>	<b>6</b>	<b>26.1%</b>
Mecklenburg	Mecklenburg	<b>63</b>	<b>44.7%</b>	<b>41</b>	<b>29.1%</b>	<b>37</b>	<b>26.2%</b>	<b>141</b>	<b>40</b>	<b>28.4%</b>
Mental Health Partners	Burke	6	66.7%	2	22.2%	1	11.1%	9	4	44.4%
	Catawba	8	50.0%	5	31.3%	3	18.8%	16	8	50.0%
		<b>14</b>	<b>56.0%</b>	<b>7</b>	<b>28.0%</b>	<b>4</b>	<b>16.0%</b>	<b>25</b>	<b>12</b>	<b>48.0%</b>
Onslow-Carteret	Carteret	4	66.7%	2	33.3%	0	0.0%	6	2	33.3%
	Onslow	5	38.5%	7	53.8%	1	7.7%	13	4	30.8%
		<b>9</b>	<b>47.4%</b>	<b>9</b>	<b>47.4%</b>	<b>1</b>	<b>5.3%</b>	<b>19</b>	<b>6</b>	<b>31.6%</b>
OPC	Chatham	3	42.9%	4	57.1%	0	0.0%	7	2	28.6%
	Orange	5	50.0%	3	30.0%	2	20.0%	10	4	40.0%
	Person	4	80.0%	1	20.0%	0	0.0%	5	3	60.0%
		<b>12</b>	<b>54.5%</b>	<b>8</b>	<b>36.4%</b>	<b>2</b>	<b>9.1%</b>	<b>22</b>	<b>9</b>	<b>40.9%</b>
Pathways	Cleveland	15	68.2%	7	31.8%	0	0.0%	22	10	45.5%
	Gaston	24	68.6%	11	31.4%	0	0.0%	35	20	57.1%
	Lincoln	6	50.0%	5	41.7%	1	8.3%	12	6	50.0%
		<b>45</b>	<b>65.2%</b>	<b>23</b>	<b>33.3%</b>	<b>1</b>	<b>1.4%</b>	<b>69</b>	<b>36</b>	<b>52.2%</b>
Sandhills	Anson	3	60.0%	2	40.0%	0	0.0%	5	2	40.0%
	Harnett	16	69.6%	5	21.7%	2	8.7%	23	12	52.2%
	Hoke	5	83.3%	1	16.7%	0	0.0%	6	4	66.7%
	Lee	3	60.0%	1	20.0%	1	20.0%	5	3	60.0%
	Montgomery	0	0.0%	1	100.0%	0	0.0%	1	0	0.0%
	Moore	1	33.3%	2	66.7%	0	0.0%	3	1	33.3%
	Randolph	11	64.7%	5	29.4%	1	5.9%	17	9	52.9%
	Richmond	4	44.4%	5	55.6%	0	0.0%	9	2	22.2%
		<b>43</b>	<b>62.3%</b>	<b>22</b>	<b>31.9%</b>	<b>4</b>	<b>5.8%</b>	<b>69</b>	<b>33</b>	<b>47.8%</b>

INDICATOR 3: Timely Initiation and Engagement of Individuals in Service (Mental Health/Developmental Disability)										
LME	County (Urban/Rural)	2 Visits within 14 Days		2nd Service > 14 Days		No 2nd Service		Total Number with an Initial Visit	4 Visits within 45 Days**	
		Number	Percent	Number	Percent	Number	Percent		Number	Percent
Smoky Mountain	Alexander	1	20.0%	3	60.0%	1	20.0%	5	0	0.0%
	Alleghany	1	33.3%	0	0.0%	2	66.7%	3	1	33.3%
	Ashe	1	50.0%	1	50.0%	0	0.0%	2	1	50.0%
	Avery	0	0.0%	1	50.0%	1	50.0%	2	0	0.0%
	Caldwell	7	63.6%	4	36.4%	0	0.0%	11	7	63.6%
	Cherokee	2	66.7%	1	33.3%	0	0.0%	3	1	33.3%
	Clay	0	0.0%	1	100.0%	0	0.0%	1	0	0.0%
	Graham	1	100.0%	0	0.0%	0	0.0%	1	0	0.0%
	Haywood	9	100.0%	0	0.0%	0	0.0%	9	4	44.4%
	Jackson	3	100.0%	0	0.0%	0	0.0%	3	2	66.7%
	Macon	0	0.0%	0	0.0%	0	0.0%	0	0	0.0%
	McDowell	9	81.8%	1	9.1%	1	9.1%	11	5	45.5%
	Swain	2	100.0%	0	0.0%	0	0.0%	2	2	100.0%
	Watauga	0	0.0%	1	33.3%	2	66.7%	3	0	0.0%
	Wilkes	3	42.9%	3	42.9%	1	14.3%	7	2	28.6%
		<b>39</b>	<b>61.9%</b>	<b>16</b>	<b>25.4%</b>	<b>8</b>	<b>12.7%</b>	<b>63</b>	<b>25</b>	<b>39.7%</b>
Southeastern Center	Brunswick	8	57.1%	2	14.3%	4	28.6%	14	7	50.0%
	New Hanover	15	75.0%	4	20.0%	1	5.0%	20	11	55.0%
	Pender	4	80.0%	1	20.0%	0	0.0%	5	2	40.0%
		<b>27</b>	<b>69.2%</b>	<b>7</b>	<b>17.9%</b>	<b>5</b>	<b>12.8%</b>	<b>39</b>	<b>20</b>	<b>51.3%</b>
Southeastern Regional	Bladen	4	80.0%	1	20.0%	0	0.0%	5	3	60.0%
	Columbus	4	57.1%	2	28.6%	1	14.3%	7	2	28.6%
	Robeson	25	61.0%	16	39.0%	0	0.0%	41	20	48.8%
	Scotland	2	100.0%	0	0.0%	0	0.0%	2	2	100.0%
		<b>35</b>	<b>63.6%</b>	<b>19</b>	<b>34.5%</b>	<b>1</b>	<b>1.8%</b>	<b>55</b>	<b>27</b>	<b>49.1%</b>
Wake	Wake	21	50.0%	14	33.3%	7	16.7%	42	19	45.2%
Western Highlands	Buncombe	25	65.8%	7	18.4%	6	15.8%	38	18	47.4%
	Henderson	5	50.0%	2	20.0%	3	30.0%	10	5	50.0%
	Madison	4	100.0%	0	0.0%	0	0.0%	4	4	100.0%
	Mitchell	1	100.0%	0	0.0%	0	0.0%	1	0	0.0%
	Polk	1	100.0%	0	0.0%	0	0.0%	1	1	100.0%
	Rutherford	9	60.0%	5	33.3%	1	6.7%	15	7	46.7%
	Transylvania	2	100.0%	0	0.0%	0	0.0%	2	2	100.0%
	Yancey	2	100.0%	0	0.0%	0	0.0%	2	2	100.0%
		<b>49</b>	<b>67.1%</b>	<b>14</b>	<b>19.2%</b>	<b>10</b>	<b>13.7%</b>	<b>73</b>	<b>39</b>	<b>53.4%</b>
Statewide		<b>595</b>	<b>55.9%</b>	<b>297</b>	<b>27.9%</b>	<b>173</b>	<b>16.2%</b>	<b>1,065</b>	<b>462</b>	<b>43.4%</b>
	Urban Counties	<b>334</b>	<b>55.0%</b>	<b>169</b>	<b>27.8%</b>	<b>104</b>	<b>17.1%</b>	<b>607</b>	<b>264</b>	<b>43.5%</b>
	Rural Counties	<b>261</b>	<b>57.0%</b>	<b>128</b>	<b>27.9%</b>	<b>69</b>	<b>15.1%</b>	<b>458</b>	<b>198</b>	<b>43.2%</b>

SOURCE: Medicaid and State Service Claims Data. October 1 - December 31, 2008 (first service received) based on claims paid through April 30, 2009.

\* Data on service claims for Piedmont are not available for this report.

\*\* For persons receiving 2 visits within the first 14 days of service.

NOTE: Percentages should NOT total 100% across the LME or county row.

<b>INDICATOR 4: Effective Use of State Psychiatric Hospitals</b>										
<b>LME</b>	<b>7 Days of Care or Less</b>		<b>8 - 30 Days of Care</b>		<b>31 - 365 Days of Care</b>		<b>Greater than 1 Year</b>		<b>Total Discharges</b>	
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Average LOS (Days)</b>
Cumberland	21	33%	33	52%	8	13%	1	2%	63	27.8
Durham	49	42%	45	38%	23	20%	0	0%	117	22.7
Guilford	41	43%	42	44%	13	14%	0	0%	96	20.5
Mecklenburg	17	25%	33	48%	19	28%	0	0%	69	32.8
Pathways	4	21%	6	32%	8	42%	1	5%	19	67.2
Wake	191	61%	99	32%	22	7%	1	0%	313	16.4
<b>URBAN SUBTOTAL</b>	<b>323</b>	<b>48%</b>	<b>258</b>	<b>38%</b>	<b>93</b>	<b>14%</b>	<b>3</b>	<b>0%</b>	<b>677</b>	<b>22.2</b>
ACR	65	72%	20	22%	5	6%	0	0%	90	11.4
Beacon Ctr	43	59%	26	36%	3	4%	1	1%	73	26.7
CenterPoint	78	57%	49	36%	10	7%	0	0%	137	15.0
Crossroads	12	35%	17	50%	5	15%	0	0%	34	17.8
ECBH	8	19%	25	60%	8	19%	1	2%	42	93.1
Eastpointe	25	32%	40	52%	9	12%	3	4%	77	111.7
MHPartners	5	13%	13	34%	19	50%	1	3%	38	63.1
OC	10	38%	10	38%	6	23%	0	0%	26	22.5
OPC	24	50%	17	35%	7	15%	0	0%	48	17.6
Piedmont	13	25%	23	44%	15	29%	1	2%	52	38.9
Sandhills	26	53%	13	27%	10	20%	0	0%	49	24.4
SEC	30	50%	26	43%	4	7%	0	0%	60	12.5
WHighlands	28	33%	42	49%	15	18%	0	0%	85	23.0
<b>MIXED SUBTOTAL</b>	<b>367</b>	<b>45%</b>	<b>321</b>	<b>40%</b>	<b>116</b>	<b>14%</b>	<b>7</b>	<b>1%</b>	<b>811</b>	<b>34.4</b>
Albemarle	15	65%	6	26%	2	9%	0	0%	23	14.7
Five County	33	57%	16	28%	9	16%	0	0%	58	19.2
Johnston	19	58%	11	33%	1	3%	2	6%	33	48.5
SMountain	20	24%	42	51%	19	23%	2	2%	83	49.6
SER	8	31%	13	50%	5	19%	0	0%	26	21.8
<b>RURAL SUBTOTAL</b>	<b>95</b>	<b>43%</b>	<b>88</b>	<b>39%</b>	<b>36</b>	<b>16%</b>	<b>4</b>	<b>2%</b>	<b>223</b>	<b>34.7</b>
<b>STATEWIDE</b>	<b>785</b>	<b>46%</b>	<b>667</b>	<b>39%</b>	<b>245</b>	<b>14%</b>	<b>14</b>	<b>1%</b>	<b>1,711</b>	<b>29.6</b>

SOURCE: Healthcare Enterprise Accounts Receivable Tracking System (HEARTS) Data for discharges between January 1 - March 31, 2009 as reported in the Consumer Data Warehouse (CDW) as of 5/18/09

<b>INDICATOR 5: State Psychiatric Hospital Readmissions</b>					
<b>LME</b>	<b>Readmitted within 30 Days of Discharge</b>		<b>Readmitted within 180 Days of Discharge</b>		<b>Total Discharges</b>
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	
Cumberland	11	15%	27	36%	75
Durham	22	13%	49	29%	168
Guilford	19	10%	39	21%	183
Mecklenburg	1	2%	7	13%	56
Pathways	0	0%	0	0%	21
Wake	40	9%	104	24%	432
<b>URBAN SUBTOTAL</b>	<b>93</b>	<b>10%</b>	<b>226</b>	<b>24%</b>	<b>935</b>
ACR	4	4%	14	13%	110
Beacon Ctr	8	9%	15	16%	93
CenterPoint	15	11%	34	26%	133
Crossroads	6	10%	10	16%	63
ECBH	7	8%	15	16%	91
Eastpointe	15	13%	30	26%	114
MHPartners	3	8%	9	23%	40
OC	1	3%	3	8%	38
OPC	3	4%	10	14%	72
Piedmont	10	14%	18	24%	74
Sandhills	6	8%	12	17%	71
SEC	3	3%	7	8%	89
WHighlands	12	10%	28	23%	120
<b>MIXED SUBTOTAL</b>	<b>93</b>	<b>8%</b>	<b>205</b>	<b>19%</b>	<b>1,108</b>
Albemarle	1	2%	5	11%	46
Five County	8	7%	21	18%	115
Johnston	2	5%	7	18%	39
SMountain	9	6%	30	19%	156
SER	5	9%	8	15%	55
<b>RURAL SUBTOTAL</b>	<b>25</b>	<b>6%</b>	<b>71</b>	<b>17%</b>	<b>411</b>
<b>STATEWIDE</b>	<b>211</b>	<b>9%</b>	<b>502</b>	<b>20%</b>	<b>2,454</b>

SOURCE: Healthcare Enterprise Accounts Receivable Tracking System (HEARTS) Data for discharges between July 1, 2008 - September 30, 2008 as reported in the Consumer Data Warehouse (CDW) as of 4/21/09.

<b>INDICATOR 6: Timely Follow-Up Care for Individuals After Inpatient Care (ADATCs)</b>											
<b>LME</b>	<b>Seen in 1 to 7 days</b>		<b>Seen in 8 to 30 days</b>		<b>Seen in 31 to 60 days</b>		<b>Seen in 61+ days</b>		<b>Not Seen</b>		<b>Total Number of Discharges</b>
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	
Cumberland	1	20%	0	0%	0	0%	1	20%	3	60%	5
Durham	9	50%	1	6%	0	0%	2	11%	6	33%	18
Guilford	9	39%	5	22%	0	0%	0	0%	9	39%	23
Mecklenburg	8	25%	6	19%	2	6%	1	3%	15	47%	32
Pathways	11	33%	3	9%	2	6%	2	6%	15	45%	33
Wake	10	38%	4	15%	3	12%	1	4%	8	31%	26
<b>URBAN SUBTOTAL</b>	<b>48</b>	<b>35%</b>	<b>19</b>	<b>14%</b>	<b>7</b>	<b>5%</b>	<b>7</b>	<b>5%</b>	<b>56</b>	<b>41%</b>	<b>137</b>
ACR	6	35%	0	0%	2	12%	1	6%	8	47%	17
Beacon Ctr	1	2%	3	7%	4	9%	4	9%	34	74%	46
CenterPoint	7	37%	5	26%	0	0%	0	0%	7	37%	19
Crossroads	2	29%	0	0%	0	0%	0	0%	5	71%	7
ECBH	28	33%	12	14%	4	5%	4	5%	36	43%	84
Eastpointe	7	19%	8	22%	0	0%	0	0%	21	58%	36
MHPartners	7	28%	3	12%	2	8%	1	4%	12	48%	25
OC	10	32%	6	19%	0	0%	1	3%	14	45%	31
OPC	8	42%	0	0%	0	0%	3	16%	8	42%	19
Piedmont*											
Sandhills	2	12%	4	24%	0	0%	2	12%	9	53%	17
SEC	18	24%	13	17%	4	5%	4	5%	36	48%	75
WHighlands	18	19%	21	22%	3	3%	6	6%	49	51%	97
<b>MIXED SUBTOTAL</b>	<b>114</b>	<b>24%</b>	<b>75</b>	<b>16%</b>	<b>19</b>	<b>4%</b>	<b>26</b>	<b>5%</b>	<b>239</b>	<b>51%</b>	<b>473</b>
Albemarle	19	31%	9	15%	2	3%	1	2%	31	50%	62
Five County	8	44%	4	22%	0	0%	0	0%	6	33%	18
Johnston	0	0%	3	60%	1	20%	0	0%	1	20%	5
SMountain	17	39%	12	27%	0	0%	2	5%	13	30%	44
SER	3	17%	5	28%	0	0%	1	6%	9	50%	18
<b>RURAL SUBTOTAL</b>	<b>47</b>	<b>32%</b>	<b>33</b>	<b>22%</b>	<b>3</b>	<b>2%</b>	<b>4</b>	<b>3%</b>	<b>60</b>	<b>41%</b>	<b>147</b>
<b>STATEWIDE</b>	<b>209</b>	<b>28%</b>	<b>127</b>	<b>17%</b>	<b>29</b>	<b>4%</b>	<b>37</b>	<b>5%</b>	<b>355</b>	<b>47%</b>	<b>757</b>

SOURCE: Healthcare Enterprise Accounts Receivable Tracking System (HEARTS) data for discharges between October 1 - December 31, 2008 in Client Data Warehouse (CDW) as of May 18, 2009 matched to Medic and State Service Claims Data for claims paid through April 30, 2009.

NOTES: The data has been lagged 4 months to allow time for claims to be submitted and the data to be captured by the paid claims system and may not be complete for claims that were submitted and paid later. The rows may add up to > 100% due to rounding.

\* Data on service claims for Piedmont are not available for this report.

<b>INDICATOR 6: Timely Follow-Up Care for Individuals After Inpatient Care (Psychiatric Hospitals)</b>											
<b>LME</b>	<b>Seen in 1 to 7 days</b>		<b>Seen in 8 to 30 days</b>		<b>Seen in 31 to 60 days</b>		<b>Seen in 61+ days</b>		<b>Not Seen</b>		<b>Total Number of Discharges</b>
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	
Cumberland	28	47%	7	12%	4	7%	4	7%	16	27%	59
Durham	61	48%	20	16%	8	6%	4	3%	33	26%	126
Guilford	54	50%	15	14%	2	2%	4	4%	32	30%	107
Mecklenburg	24	37%	12	18%	3	5%	5	8%	21	32%	65
Pathways	7	64%	0	0%	2	18%	0	0%	2	18%	11
Wake	109	34%	64	20%	21	6%	22	7%	109	34%	325
<b>URBAN SUBTOTAL</b>	<b>283</b>	<b>41%</b>	<b>118</b>	<b>17%</b>	<b>40</b>	<b>6%</b>	<b>39</b>	<b>6%</b>	<b>213</b>	<b>31%</b>	<b>693</b>
ACR	37	35%	15	14%	12	11%	6	6%	35	33%	105
Beacon Ctr	25	34%	8	11%	4	5%	6	8%	31	42%	74
CenterPoint	54	45%	15	12%	12	10%	7	6%	33	27%	121
Crossroads	20	43%	8	17%	4	9%	5	11%	10	21%	47
ECBH	22	51%	5	12%	3	7%	3	7%	10	23%	43
Eastpointe	30	35%	13	15%	10	12%	2	2%	30	35%	85
MHPartners	12	27%	11	25%	4	9%	2	5%	15	34%	44
OC	17	55%	5	16%	1	3%	0	0%	8	26%	31
OPC	21	40%	6	12%	2	4%	1	2%	22	42%	52
Piedmont*											
Sandhills	41	45%	11	12%	3	3%	2	2%	34	37%	91
SEC	31	44%	6	9%	6	9%	2	3%	25	36%	70
WHighlands	48	54%	16	18%	6	7%	7	8%	12	13%	89
<b>MIXED SUBTOTAL</b>	<b>358</b>	<b>42%</b>	<b>119</b>	<b>14%</b>	<b>67</b>	<b>8%</b>	<b>43</b>	<b>5%</b>	<b>265</b>	<b>31%</b>	<b>852</b>
Albemarle	10	53%	1	5%	1	5%	1	5%	6	32%	19
Five County	33	55%	6	10%	5	8%	1	2%	15	25%	60
Johnston	24	47%	8	16%	4	8%	2	4%	13	25%	51
SMountain	51	43%	25	21%	5	4%	7	6%	30	25%	118
SER	11	52%	5	24%	1	5%	1	5%	3	14%	21
<b>RURAL SUBTOTAL</b>	<b>129</b>	<b>48%</b>	<b>45</b>	<b>17%</b>	<b>16</b>	<b>6%</b>	<b>12</b>	<b>4%</b>	<b>67</b>	<b>25%</b>	<b>269</b>
<b>STATEWIDE</b>	<b>770</b>	<b>42%</b>	<b>282</b>	<b>16%</b>	<b>123</b>	<b>7%</b>	<b>94</b>	<b>5%</b>	<b>545</b>	<b>30%</b>	<b>1,814</b>

SOURCE: Healthcare Enterprise Accounts Receivable Tracking System (HEARTS) data for discharges between October 1 - December 31, 2008 in Client Data Warehouse (CDW) as of May 18, 2009 matched to Medic and State Service Claims Data for claims paid through April 30, 2009.

NOTES: The data has been lagged 4 months to allow time for claims to be submitted and the data to be captured by the paid claims system and may not be complete for claims that were submitted and paid later. The rows may add up to > 100% due to rounding.

\* Data on service claims for Piedmont are not available for this report.

<b>INDICATOR 7: Child Services in Non-Family Settings (By LME and County)</b>				
<b>LME</b>	<b>County (Urban/Rural)</b>	<b>Children Receiving Residential Treatment*</b>		<b>Total Number of Children Served with MH or SA Diagnosis**</b>
		<b>Number</b>	<b>Percent</b>	
<b>ACR</b>	Alamance	40	5.6%	720
	Caswell	8	6.8%	118
	Rockingham	56	10.3%	546
		<b>104</b>	<b>7.5%</b>	<b>1,384</b>
<b>Albemarle</b>	Camden	2	5.3%	38
	Chowan	7	5.0%	140
	Currituck	6	6.8%	88
	Dare	10	7.2%	139
	Hyde	1	2.0%	49
	Martin	12	3.1%	388
	Pasquotank	13	4.3%	304
	Perquimans	1	1.0%	100
	Tyrrell	0	0.0%	27
	Washington	5	1.4%	367
		<b>57</b>	<b>3.5%</b>	<b>1,640</b>
<b>Beacon Center</b>	Edgecombe	60	7.6%	794
	Greene	6	2.5%	244
	Nash	36	5.5%	651
	Wilson	34	4.4%	776
		<b>132</b>	<b>5.4%</b>	<b>2,465</b>
<b>Centerpoint</b>	Davie	13	6.7%	195
	Forsyth	113	6.0%	1,884
	Stokes	13	5.5%	237
		<b>139</b>	<b>6.0%</b>	<b>2,316</b>
<b>Crossroads</b>	Iredell	32	4.8%	666
	Surry	10	2.3%	426
	Yadkin	8	4.2%	189
		<b>50</b>	<b>3.9%</b>	<b>1,281</b>
<b>Cumberland</b>	Cumberland	<b>128</b>	<b>5.3%</b>	<b>2,396</b>
<b>Durham</b>	Durham	<b>68</b>	<b>2.6%</b>	<b>2,574</b>
<b>ECBH</b>	Beaufort	40	8.7%	460
	Bertie	12	3.8%	320
	Craven	43	5.3%	811
	Gates	2	2.9%	70
	Hertford	8	3.5%	227
	Jones	3	3.5%	85
	Northampton	10	3.3%	300
	Pamlico	3	2.1%	144
	Pitt	87	3.7%	2,346
		<b>207</b>	<b>4.3%</b>	<b>4,763</b>

<b>INDICATOR 7: Child Services in Non-Family Settings (By LME and County)</b>				
<b>LME</b>	<b>County (Urban/Rural)</b>	<b>Children Receiving Residential Treatment*</b>		<b>Total Number of Children Served with MH or SA Diagnosis**</b>
		<b>Number</b>	<b>Percent</b>	
<b>Eastpointe</b>	Duplin	13	3.3%	389
	Lenoir	28	4.2%	662
	Sampson	29	7.2%	402
	Wayne	33	2.7%	1,226
		<b>103</b>	<b>3.8%</b>	<b>2,679</b>
<b>Five County</b>	Franklin	11	3.2%	339
	Granville	11	4.7%	234
	Halifax	15	2.3%	657
	Vance	8	1.9%	430
	Warren	3	2.1%	144
		<b>48</b>	<b>2.7%</b>	<b>1,804</b>
<b>Guilford</b>	Guilford	<b>182</b>	<b>6.5%</b>	<b>2,807</b>
<b>Johnston</b>	Johnston	<b>51</b>	<b>5.7%</b>	<b>896</b>
<b>Mecklenburg</b>	Mecklenburg	<b>184</b>	<b>3.7%</b>	<b>4,984</b>
<b>Mental Health Partners</b>	Burke	33	4.8%	682
	Catawba	60	6.0%	999
		<b>93</b>	<b>5.5%</b>	<b>1,681</b>
<b>Onslow-Carteret</b>	Carteret	14	4.6%	304
	Onslow	44	4.9%	904
		<b>57</b>	<b>4.7%</b>	<b>1,208</b>
<b>OPC</b>	Chatham	18	6.1%	294
	Orange	20	3.1%	636
	Person	5	1.6%	305
		<b>43</b>	<b>3.5%</b>	<b>1,235</b>
<b>Pathways</b>	Cleveland	35	3.5%	987
	Gaston	71	4.1%	1,721
	Lincoln	18	3.7%	489
		<b>122</b>	<b>3.8%</b>	<b>3,197</b>
<b>Sandhills</b>	Anson	11	3.7%	296
	Harnett	54	9.0%	602
	Hoke	24	6.2%	387
	Lee	11	3.7%	301
	Montgomery	6	2.6%	233
	Moore	12	2.6%	468
	Randolph	45	5.1%	876
	Richmond	21	3.6%	588
	<b>182</b>	<b>4.9%</b>	<b>3,751</b>	

<b>INDICATOR 7: Child Services in Non-Family Settings (By LME and County)</b>				
<b>LME</b>	<b>County (Urban/Rural)</b>	<b>Children Receiving Residential Treatment*</b>		<b>Total Number of Children Served with MH or SA Diagnosis**</b>
		<b>Number</b>	<b>Percent</b>	
<b>Smoky Mountain</b>	Alexander	9	7.0%	128
	Alleghany	1	1.4%	70
	Ashe	3	2.2%	138
	Avery	2	1.0%	194
	Caldwell	23	4.0%	576
	Cherokee	9	4.2%	216
	Clay	2	3.1%	64
	Graham	2	2.1%	97
	Haywood	18	3.4%	522
	Jackson	7	2.2%	321
	Macon	4	1.7%	230
	McDowell	16	6.3%	255
	Swain	4	3.4%	118
	Watauga	5	2.7%	185
	Wilkes	13	3.1%	415
		<b>118</b>	<b>3.3%</b>	<b>3,529</b>
<b>Southeastern Center</b>	Brunswick	28	4.0%	700
	New Hanover	76	4.7%	1,627
	Pender	13	3.2%	410
		<b>116</b>	<b>4.2%</b>	<b>2,737</b>
<b>Southeastern Regional</b>	Bladen	8	3.2%	250
	Columbus	21	3.2%	658
	Robeson	67	3.3%	2,024
	Scotland	17	3.3%	523
		<b>112</b>	<b>3.2%</b>	<b>3,455</b>
<b>Wake</b>	Wake	<b>195</b>	<b>4.6%</b>	<b>4,244</b>
<b>Western Highlands</b>	Buncombe	74	4.0%	1,863
	Henderson	20	3.9%	517
	Madison	4	2.5%	157
	Mitchell	3	4.1%	74
	Polk	6	5.0%	120
	Rutherford	23	4.9%	469
	Transylvania	8	5.8%	138
	Yancey	12	7.5%	160
		<b>148</b>	<b>4.2%</b>	<b>3,498</b>
<b>Statewide</b>		<b>2,590</b>	<b>4.3%</b>	<b>60,524</b>

SOURCE: Medicaid and State Service Claims Data, services received and persons served October 1 - December 31, 2008 paid through April 30, 2009.

\* Residential Treatment Level 2 (Program Type), Level 3, or Level 4.

\*\* The number of children served includes those with co-occurring developmental disabilities.

\*\*\* Data on service claims for Piedmont are not available for this report.

<b>Appendix C</b>									
<b>So...How Did We Do?</b>									
Progress Indicator		SFY 2009 Performance Standard	SFY 2009 Target	State Average	Range Among LMEs (least - most desirable)	Urban LMEs Average	Mix LMEs Average	Rural LMEs Average	Your LME
<b>1. Timely Access to Care</b>									
❖ Emergent	↑	100%	100%	100%	92% - 100%	99%	100%	100%	
❖ Urgent	↑	80%	88%	82%	42% - 100%	93%	78%	74%	
❖ Routine	↑	80%	88%	72%	42% - 100%	78%	67%	75%	
<b>2. Services to Persons in Need</b>									
❖ Adult Mental Health	↑	38%	40%	43%	25% - 65%	36%	43%	57%	
❖ Child/Adolescent Mental Health	↑	38%	40%	48%	30% - 83%	40%	50%	60%	
❖ Adult Developmental Disabilities	↑	36%	38%	38%	23% - 57%	34%	40%	44%	
❖ Child/Adolescent Developmental Disability	↑	19%	20%	21%	12% - 37%	19%	22%	21%	
❖ Adult Substance Abuse	↑	8%	10%	8%	5% - 12%	8%	8%	11%	
❖ Adolescent Substance Abuse	↑	7%	9%	7%	4% - 13%	6%	8%	7%	
<b>3. Timely Initiation &amp; Engagement in Service</b>									
❖ Mental Health: 2 Visits within 14 Days	↑	37%	42%	41%	22% - 54%	41%	41%	40%	
❖ Mental Health: 2 Additional Visits within Next 30 Days	↑	25%	30%	27%	12% - 42%	29%	26%	26%	
❖ Developmental Disabilities: 2 Visits within 14 Days	↑	62%	72%	64%	38% - 88%	67%	61%	67%	
❖ Developmental Disabilities: 2 Additional Visits within Next 30 Days	↑	51%	61%	51%	25% - 77%	55%	46%	53%	
❖ Substance Abuse: 2 Visits within 14 Days	↑	64%	71%	62%	32% - 77%	64%	61%	57%	
❖ Substance Abuse: 2 Additional Visits within Next 30 Days	↑	47%	56%	46%	22% - 57%	48%	47%	43%	
❖ Mental Health/Developmental Disability: 2 Visits within 14 Days	↑	NA	NA	56%	35% - 75%	52%	58%	59%	
❖ Mental Health/Developmental Disability: 2 Additional Visits within Next 30 Days	↑	NA	NA	43%	26% - 63%	40%	45%	45%	
❖ Mental Health/Substance Abuse: 2 Visits within 14 Days	↑	NA	NA	56%	24% - 77%	54%	60%	52%	
❖ Mental Health/Substance Abuse: 2 Additional Visits within Next 30 Days	↑	NA	NA	42%	17% - 65%	43%	44%	36%	
<b>4. Effective Use of State Psychiatric Hospitals</b>									
❖ 1-7 Days of Care	↓	55%	44%	46%	72% - 13%	48%	45%	43%	
❖ 8-30 Days of Care		NA	NA	39%	22% - 60%	38%	40%	39%	
<b>5. State Psychiatric Hospital Readmissions</b>									
❖ Readmitted within 30 Days	↓	12%	11%	9%	15% - 0%	10%	8%	6%	
❖ Readmitted within 180 Days	↓	26%	23%	20%	36% - 0%	24%	19%	17%	
<b>6. Timely Follow-up After Inpatient Care</b>									
❖ ADATCs: Seen in 1-7 Days	↑	26%	70%	28%	0% - 50%	35%	24%	32%	
❖ State Psychiatric Hospitals: Seen in 1-7 Days	↑	35%	70%	42%	27% - 64%	41%	42%	48%	
<b>7. Child Services in Non-Family Settings</b>									
	↓	6%	5%	4%	8% - 3%	4%	5%	3%	

↑ Goal is to increase the percentage    ↓ Goal is to decrease the percentage

Appendix D: Formulas for Calculating the Performance Indicators Used in the Community Systems Progress Indicators Reports SFY 2008-2009			
Indicator	Numerator	Denominator	Notes
<b>Timely Access to Care</b>	Number of new persons requesting care through the LME's STR/Access Unit or through an LME's provider who are determined to need the relevant level of care (emergent, urgent, or routine) and who receive it within the timeframes specified in Clinical Performance Indicators 3.1.1 - 3.1.3	Number of new persons requesting care through the LME's STR/Access Unit or through an LME's provider who are determined to need the relevant level of care (emergent, urgent or routine), during the defined period.	Defined period includes persons screened during a quarter. For emergent care, access is defined as having a qualified provider on the physical premises read to provide immediate care as soon as the consumer is available to receive care. This indicator will rely on LMEs' quarterly reports, until the DHHS ensures that the screening data submitted to the Client Data Warehouse (CDW) is complete and accurate.
<b>Services to Persons in Need (Treated Prevalence)</b>	Number of unduplicated persons with at least one paid IPRS and/or Medicaid service claim* that indicates a diagnosis for the age-disability group during the defined period. Disability group is based on the first three diagnoses on all claims. Persons in each disability group were counted once -- based on the LME and age at first service in the year. Persons with multiple disabilities (e.g. MH and SA, MH and DD, etc.) were counted in all applicable columns.	Number of persons in the LME catchment area's relevant age group estimated to need service for the disability (based on national studies). Age appropriate estimates were applied to county population, where applicable.	An individual person can be counted in more than one age-disability group. Defined period includes four quarters of service dates, lagged by one quarter prior to the report to allow time for claims to be submitted and paid.
<b>Timely Initiation of Services</b>	Number of persons with a first paid IPRS and/or Medicaid service claim* that indicates diagnosis for the disability group during the defined period who receive a second paid IPRS and/or Medicaid service claim that indicates a diagnosis for the disability group within 14 days of the first service date,	Number of persons with a first paid IPRS and/or Medicaid service claim* that indicates diagnosis for the disability group during the defined period.	The first date of service is defined as a service after 60 days with no service. Defined period includes first service dates during the quarter being reviewed, lagged by four months following the quarter to allow time for claims to be submitted and paid.
<b>Engagement in Services</b>	Number of persons meeting the criteria for Initiation who receive a fourth paid IPRS and/or Medicaid service claim* that indicates a diagnosis for the disability group within 30 days of the second service date	Number of persons with a first paid IPRS and/or Medicaid service claim* that indicates diagnosis for the disability group during the defined period	Defined period includes first service dates during the quarter being reviewed, lagged by four months following the quarter to allow time for claims to be submitted and paid.
<b>Effective Use of State Psychiatric Hospitals (Short Term Use)</b>	Number of persons discharged from a state psychiatric hospital during the defined period who were admitted no more than 7 or between 8-30 days prior to discharge	Number of persons discharged from a state psychiatric hospital during the defined period, according to HEARTS data in the Client Data Warehouse (CDW).	Defined period includes discharges during the most recent quarter prior to the report.
<b>State Psychiatric Hospitals Readmissions</b>	Number of persons discharged from a state psychiatric hospital during the defined period who had a subsequent readmission to a state psychiatric hospital within 30 or 180 calendar days of the discharge	Number of persons discharged from a state psychiatric hospital during the defined period, according to HEARTS data in the Client Data Warehouse (CDW).	Defined period includes discharges during a quarter, lagged 7 months to allow for readmissions up to 180 days after discharge, plus one month for the data to be entered into CDW.
<b>Timely Follow-Up After Inpatient Care - State Alcohol &amp; Drug Abuse Treatment Centers (ADATCs)</b>	Number of persons discharged from a state ADATC during the defined period who had a paid IPRS and/or Medicaid service* within 1-7 or 8-30 calendar days of the discharge	Number of persons discharged from a state ADATC during the defined period, according to HEARTS data in the Client Data Warehouse (CDW).	Defined period includes discharges during a quarter, lagged 4 months prior to the report to allow time for claims to be submitted and paid. NOTE: Persons discharged include "Direct Discharges" (to Inpatient Commitment, to Outpatient Commitment, to Substance Abuse Commitment, by Court Order, with Approval) and "Program Completion" for the following types of "Discharge Referrals" (other outpatient and residential non state facility, nonresidential treatment/habilitation program, self/no referral, community agency, private physician, other health care, family friends, unknown, and other), for all "Discharge Living Arrangements" except "correctional facility", and "institution (psych hospital mental retardation)". Persons discharged are assigned to an LME based on "D/C Aftercare LME" designation, or if blank, based on "Responsible County" (excludes "Responsible County" or "County D/C To" = "Out of State"). Persons receiving ACTT during the month following discharge were counted as having been seen within "0 - 7 days".
<b>Timely Follow-Up After Inpatient Care - State Psychiatric Hospitals</b>	Number of persons discharged from a state psychiatric hospital during the defined period who had a paid IPRS and/or Medicaid service* within 1-7 or 8-30 calendar days of the discharge	Number of persons discharged from a state psychiatric hospital during the defined period, according to HEARTS data in the Client Data Warehouse (CDW).	Defined period includes discharges during a quarter, lagged 4 months prior to the report to allow time for claims to be submitted and paid. NOTE: Persons discharged include "Direct Discharges" (to Inpatient Commitment, to Outpatient Commitment, to Substance Abuse Commitment, by Court Order, with Approval) for the following types of "Discharge Referrals" (other outpatient and residential non state facility, nonresidential treatment/habilitation program, self/no referral, community agency, private physician, other health care, psychiatric service general hospital, family friends, unknown, and other), for all "Discharge Living Arrangements" except "correctional facility", and "institution (psych hospital mental retardation)". Persons discharged are assigned to an LME based on "D/C Aftercare LME" designation, or if blank, based on "Responsible County" (excludes "Responsible County" or "County D/C To" = "Out of State"). Persons receiving ACTT during the month following discharge were counted as having been seen within "0 - 7 days".
<b>Child Services in Non-Family Settings</b>	Number of children ages 0-17 with a MH and/or SA diagnosis who had a paid IPRS and/or Medicaid claim* for Level II-Program, Level III, or Level IV residential treatment services during the defined period.	Number of children ages 0-17 with a MH and/or SA diagnosis who had a paid IPRS and/or Medicaid service* during the defined period.	Defined period includes one quarter of service dates, lagged by 4 months prior to the report to allow time for claims to be submitted and paid.

\*Service claims data include:

(1) All paid IPRS claims and claims denied due to lack of funds. (Other denied IPRS claims and procedure codes YP500 and YP692 are excluded.)

(2) All Medicaid claims billed by the following providers:

- All enhanced services
- CAP-MR/DD
- Directly-enrolled residential
- Professional practitioners (licensed psychologists, LCSWs, etc.)
- Psychiatrists
- Psychiatric residential treatment facilities (excluding state-operated)
- Criterion 5 extended-stay residential placements
- Community Intermediate Care Facilities for Mental Retardation
- General hospital inpatient psychiatric units
- Select general hospital outpatient
- Community psychiatric hospitals (excluding state-operated)