



**North Carolina Department of Health and Human Services
Division of Mental Health, Developmental Disabilities and Substance Abuse Services**

3001 Mail Service Center • Raleigh, North Carolina 27699-3001


Tel 919-733-7011 • Fax 919-508-0951

Michael F. Easley, Governor
Dempsey Benton, Secretary

Michael S. Lancaster, M.D. and
Leza Wainwright, Directors

August 4, 2008

- To:**
- Legislative Oversight Committee Members
 - Commission for MH/DD/SAS
 - Consumer/Family Advisory Committee Chairs
 - State Consumer Family Advisory Committee Chairs
 - Advocacy Organizations and Groups
 - North Carolina Association of County Commissioners
 - County Managers
 - County Board Chairs
 - North Carolina Council of Community Programs
 - NC Association of Directors of DSS
 - State Facility Directors
 - Area Program Directors
 - Area Program Board Chairs
 - DHHS Division Directors
 - Provider Organizations
 - MH/DD/SAS Professional Organizations and Groups
 - MH/DD/SAS Stakeholder Organizations and Groups
 - Other MH/DD/SAS Stakeholders

From: Leza Wainwright 

Re: **Communication Bulletin #096**
2008 Consumer and Family Advisory Committee (CFAC) Training



In SFY 2008, the Consumer Empowerment Team of the Division's Advocacy and Customer Service Section was charged with the responsibility of providing training to CFACs in North Carolina. This was made possible by a one-time allocation of \$100,000 from the General Assembly.

The attached report is a summary of this training initiative. It is an overview of the planning, development, provision and evaluation of CFAC training that occurred in 2008 throughout the state. CFAC members and other stakeholders were involved in every aspect of planning and delivering this training.

Valuing and including the perspective and input of consumers and family members has been a central principle in the transformation of the MH/DD/SAS system and occurs both at the state and local levels. North Carolina ensured foundation for this by requiring State and local CFACs initially in the DMH/DD/SAS State Plans and ultimately in statute.

- Cc:**
- Secretary Dempsey Benton
 - Dan Stewart
 - DMH/DD/SAS Executive Leadership Team
 - DMH/DD/SAS Staff
 - Sharnese Ransome
 - Kaye Holder
 - Wayne Williams
 - Andrea Poole
 - Shawn Parker
 - Brad Deen
 - Walker Wilson

