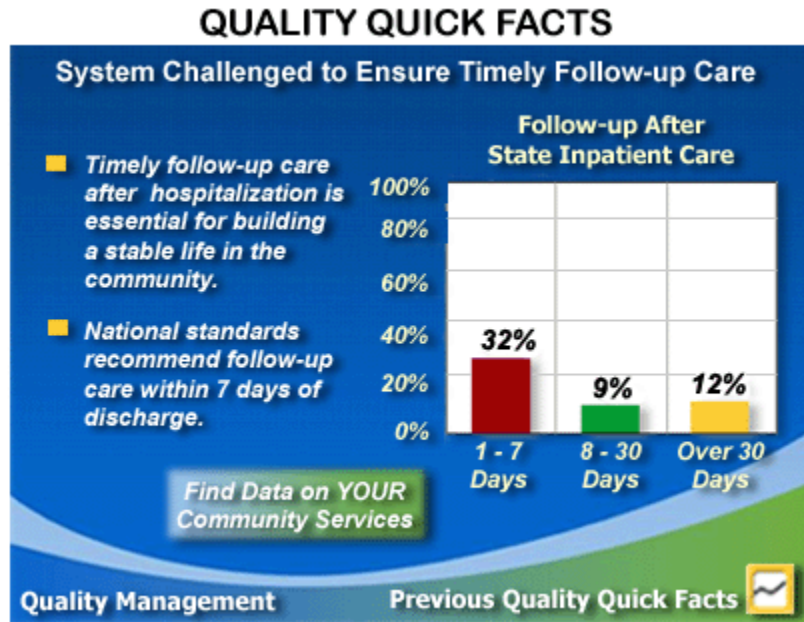


QUALITY MANAGEMENT

January 2007



COMPLETE TEXT WITH ADDED DETAILS

System Challenged to Ensure Timely Follow-up Care

- Timely follow-up care after state inpatient care is essential for building a stable life in the community.
- National standards recommend follow-up care within 7 days of discharge¹.
- Percent receiving community follow-up statewide after discharge from a state psychiatric hospital from July, 2006 through September 2006:
 - 32% received follow up care in 1-7 days. (Varied from 21% to 41% by LME)
 - 9% received follow-up care 8-30 days. (Varied from 2% to 15% by LME)
 - 12% received follow-up care over 30 days from discharge. (Varied from 5% to 21% by LME)
- Find data on YOUR community services: [Memo](#) | [Report](#) | [Appendix](#)
- [Find previous Quality Quick Facts](#)
- [Contact the Quality Management Team](#)



¹ The Health Plan Employer Data and Information Set (HEDIS®) <http://www.ncqa.org/programs/hedis/>