



North Carolina Department of Health and Human Services
Division of Information Resource Management
North Carolina Families Accessing Services through Technology (NC FAST) Program
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Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Karen Tomczak, Chief Information Officer
Anthony Vellucci, Program Director

January 13, 2012

Subject: Project 1: Global Case Management and Food and Nutrition Services
Implementation Plan Update

Dear County Director of Social Services:

As February approaches and counties prepare to implement Project 1: Global Case Management and Food and Nutrition Services (FNS), I want to provide a status update and the next steps for Project 1 implementation. The NC Department of Health and Human Services and NC FAST Program leadership are focused on delivering a quality system to the counties. As a result, the approach for NC FAST rollout has been refined to make this transition the most beneficial to our county partners.

Our goal throughout implementation is to anticipate how to meet the counties' needs, resulting in providing the best customer service possible. Consequently, we developed the following plan:

- During the weeks of February 13 and February 20, User Acceptance Testing (UAT) will begin with NC FAST readiness staff visiting all Pilot Counties and validating converted cases within NC FAST.
- From February 27 through March 23, one NC FAST Pilot County, Johnston County, will conduct extensive testing with their staff and County Champion. NC FAST readiness and training staff will be onsite in Johnston County to provide guidance, share information and receive feedback.
- During the week of March 26, UAT training will occur in Raleigh with all Pilot Counties.
- The period of April 2-13 will be dedicated to structured UAT of the NC FAST system and data. Structured UAT will occur at the NC FAST Program site in Raleigh.
- Structured UAT will be followed by unstructured testing from April 16-27, followed by Pilot Counties going live on May 7 with a phased approach for statewide implementation.
- Attached is the Project 1 implementation schedule. Full statewide implementation of NC FAST Project 1 will be completed on schedule the end of October 2012.

We are very excited to work collaboratively with you throughout 2012 to make this implementation a success, and are confident that the results will enhance county operations and allow for better service to you and your customers. If you have questions, please contact Melodee Stokes, NC FAST Implementation Manager, at (919) 707-4018 or Melodee.Stokes@dhhs.nc.gov.



Location: 3724 National Drive • Camden Building • Raleigh, NC 27612
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Sincerely,



Anthony Vellucci

Enclosure (1): 2012 0112 Project 1 Implementation Schedule

cc: Michael Watson, NC DHHS, Deputy Secretary for Health Services
Maria F. Spaulding, NC DHHS, Deputy Secretary for Long-Term Care and Family Services
Dan Stewart, NC DHHS, Assistant Secretary for Finance and Business Operations
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County	Baseline P1 Implementation Phase	Baseline Go-Live Date	New P1 Implementation Phase	New Go-Live Date
ALAMANCE	5	9/3/2012	3	9/3/2012
ALEXANDER	6	10/1/2012	5	10/29/2012
ALLEGHANY	6	10/1/2012	5	10/29/2012
ANSON	4	8/6/2012	4	10/1/2012
ASHE	6	10/1/2012	5	10/29/2012
AVERY	6	10/1/2012	5	10/29/2012
BEAUFORT	3	7/2/2012	2	8/6/2012
BERTIE	3	7/2/2012	2	8/6/2012
BLADEN	1	4/2/2012	1	7/2/2012
BRUNSWICK	1	4/2/2012	1	7/2/2012
BUNCOMBE	Pilot 2	3/5/2012	Pilot 2	6/4/2012
BURKE	6	10/1/2012	5	10/29/2012
CABARRUS	4	8/6/2012	4	10/1/2012
CALDWELL	6	10/1/2012	5	10/29/2012
CAMDEN	3	7/2/2012	2	8/6/2012
CARTERET	Pilot 1	2/6/2012	Pilot 1	5/7/2012
CASWELL	5	9/3/2012	3	9/3/2012
CATAWBA	Pilot 1	2/6/2012	Pilot 1	5/7/2012
CHATHAM	2	6/4/2012	1	7/2/2012
CHEROKEE	6	10/1/2012	5	10/29/2012
CHOWAN	3	7/2/2012	2	8/6/2012
CLAY	6	10/1/2012	5	10/29/2012
CLEVELAND	6	10/1/2012	5	10/29/2012
COLUMBUS	1	4/2/2012	1	7/2/2012
CRAVEN	3	7/2/2012	2	8/6/2012
CUMBERLAND	1	4/2/2012	1	7/2/2012
CURRITUCK	3	7/2/2012	2	8/6/2012
DARE	3	7/2/2012	2	8/6/2012
DAVIDSON	5	9/3/2012	4	10/1/2012
DAVIE	5	9/3/2012	5	10/29/2012
DUPLIN	1	4/2/2012	1	7/2/2012
DURHAM	2	6/4/2012	3	9/3/2012
EDGEcombe	2	6/4/2012	2	8/6/2012
FORSYTH	5	9/3/2012	3	9/3/2012
FRANKLIN	2	6/4/2012	2	8/6/2012

County	Baseline P1 Implementation Phase	Baseline Go-Live Date	New P1 Implementation Phase	New Go-Live Date
GASTON	6	10/1/2012	5	10/29/2012
GATES	3	7/2/2012	2	8/6/2012
GRAHAM	6	10/1/2012	5	10/29/2012
GRANVILLE	2	6/4/2012	3	9/3/2012
GREENE	3	7/2/2012	1	7/2/2012
GUILFORD	Pilot 1	2/6/2012	Pilot 1	5/7/2012
HALIFAX	2	6/4/2012	2	8/6/2012
HARNETT	2	6/4/2012	1	7/2/2012
HAYWOOD	6	10/1/2012	5	10/29/2012
HENDERSON	6	10/1/2012	5	10/29/2012
HERTFORD	3	7/2/2012	2	8/6/2012
HOKE	1	4/2/2012	1	7/2/2012
HYDE	3	7/2/2012	2	8/6/2012
IREDELL	6	10/1/2012	5	10/29/2012
JACKSON	6	10/1/2012	5	10/29/2012
JOHNSTON	Pilot 1	2/6/2012	Pilot 1	5/7/2012
JONES	3	7/2/2012	1	7/2/2012
LEE	2	6/4/2012	1	7/2/2012
LENOIR	3	7/2/2012	1	7/2/2012
LINCOLN	6	10/1/2012	5	10/29/2012
MACON	6	10/1/2012	5	10/29/2012
MADISON	6	10/1/2012	5	10/29/2012
MARTIN	3	7/2/2012	2	8/6/2012
MCDOWELL	6	10/1/2012	5	10/29/2012
MECKLENBURG	4	8/6/2012	4	10/1/2012
MITCHELL	6	10/1/2012	5	10/29/2012
MONTGOMERY	4	8/6/2012	4	10/1/2012
MOORE	1	4/2/2012	1	7/2/2012
NASH	2	6/4/2012	2	8/6/2012
NEW HANOVER	1	4/2/2012	1	7/2/2012
NORTHAMPTON	3	7/2/2012	2	8/6/2012
ONSLOW	3	7/2/2012	1	7/2/2012
ORANGE	5	9/3/2012	3	9/3/2012
PAMLICO	3	7/2/2012	2	8/6/2012
PASQUOTANK	3	7/2/2012	2	8/6/2012

County	Baseline P1 Implementation Phase	Baseline Go-Live Date	New P1 Implementation Phase	New Go-Live Date
PENDER	1	4/2/2012	1	7/2/2012
PERQUIMANS	3	7/2/2012	2	8/6/2012
PERSON	5	9/3/2012	3	9/3/2012
PITT	3	7/2/2012	2	8/6/2012
POLK	6	10/1/2012	5	10/29/2012
RANDOLPH	5	9/3/2012	4	10/1/2012
RICHMOND	4	8/6/2012	4	10/1/2012
ROBESON	1	4/2/2012	1	7/2/2012
ROCKINGHAM	5	9/3/2012	5	10/29/2012
ROWAN	4	8/6/2012	4	10/1/2012
RUTHERFORD	6	10/1/2012	5	10/29/2012
SAMPSON	1	4/2/2012	1	7/2/2012
SCOTLAND	1	4/2/2012	1	7/2/2012
STANLY	4	8/6/2012	4	10/1/2012
STOKES	5	9/3/2012	5	10/29/2012
SURRY	5	9/3/2012	5	10/29/2012
SWAIN	6	10/1/2012	5	10/29/2012
TRANSYLVANIA	6	10/1/2012	5	10/29/2012
TYRRELL	3	7/2/2012	2	8/6/2012
UNION	Pilot 2	3/5/2012	Pilot 2	6/4/2012
VANCE	2	6/4/2012	2	8/6/2012
WAKE	2	6/4/2012	3	9/3/2012
WARREN	2	6/4/2012	2	8/6/2012
WASHINGTON	3	7/2/2012	2	8/6/2012
WATAUGA	6	10/1/2012	5	10/29/2012
WAYNE	3	7/2/2012	1	7/2/2012
WILKES	6	10/1/2012	5	10/29/2012
WILSON	2	6/4/2012	2	8/6/2012
YADKIN	5	9/3/2012	5	10/29/2012
YANCEY	6	10/1/2012	5	10/29/2012