

NC 2020-2024 Child and Family Services Plan – REVISED July 2021

Goal 1: Strengthen practice to improve outcomes for children, youth, and families

Objective 1: Implement the practice standards of the NC Practice Model

Objective 2: Revise and implement Structured Decision-Making (SDM) tools, policies, procedures, and practices

Objective 3: Implement Safety Organized Practice

Goal 2: Implement the Family First Prevention Services Act (FFPSA) Plan

Objective 1: Develop capacity to deliver Evidence Based Practices (EBPs) to children in their homes

Objective 2: Increase the capacity to provide family-based care

Objective 3: Reduce use of Congregate Care

Goal 3: Develop and support a stable, competent, and professional workforce in child welfare

Objective 1: Complete a caseload/workload study for all child welfare positions

Objective 2: Reinstitute the stipend support program into the NC Child Welfare Education Collaborative with NC colleges and universities.

Objective 3: Implement a new approach to pre-service training for the child welfare workforce

Objective 4: Implement a new approach to ongoing training for the child welfare workforce

Objective 5: Train child welfare staff in a race equity framework as a first step to reduce disproportionality within the NC child welfare system

Goal 4: Improve processes for Continuous Quality Improvement

Objective 1: Revise current CQI structures and processes

Objective 2: Continued implementation of CQI processes at the state, region, and county levels

Objective 3: Improve access to quality data

Objective 4: Continue to develop a statewide child welfare information system