



NC DHHS - Office of Rural Health

Key Performance Measures Reported by ORH Programs

State Fiscal Year 2021
(7/1/2020 - 6/30/2021)

Performance Measure or Output:	North Carolina Health Center Data (UDS 2020) ¹	ORH Programs				
		Office of Rural Health (Total) ²	Community Health Grants	Rural Health Centers Operations	Farmworker Health*	Medication Assistance
Number of Grantees reporting data:	39	240	117	13	11	99
Number of FTEs supported by grant:	n/a	227.17	137.94	9.1	36.77	43.36
Patients Served:	664,693	435,420	327,824	70,684	11,505	25,407
Patient Encounters:	-	1,077,304	926,384	150,920	n/a	n/a
Controlled Diabetes ³ :	65.7%	70.4%	69.1%	75.6%	51.2%	\$59,619,736 †
Controlled Hypertension ⁴ :	58.9%	65.7%	64.3%	69.0%	49.7%	\$11,945,848 †
BMI Screenings and Follow-up ⁵ :	54.1%	58.0%	55.3%	65.2%	60.0%	n/a
Tobacco Screenings and Intervention ⁶ :	79.1%	73.9%	74.8%	72.1%	64.3%	n/a
Average Financial Contribution per Patient ⁷ :	n/a	-	\$40	\$29	\$249	n/a
Total Cost Per Patient⁸:	\$832					

* Farmworker Health Program reports data on a Calendar Year (data for Farmworker Health for this table is from 1/1/2019- 12/31/2020).

** Farmworker Health reports these measures using a sample of 70 random patients.

† Reporting Total Wholesale Dollar Value of the Medications dispensed through the program used to treat Diabetes or Hypertension.

¹ HRSA's UDS 2020 Health Center Program Grantee Data, North Carolina Program Data (<https://data.hrsa.gov/tools/data-reporting/program-data/state/NC>).

² Totals for the Office of Rural Health may not equal the sum of the programs represented here as there are grantees that have contracts with multiple programs and some programs are

³ Grantee's reporting Patients with well controlled Diabetes as evidenced by HbA1c levels of ≤9. Data were collected as uncontrolled diabetes (HbA1c level >9 or no test) and inverted

⁴ Grantee's reporting Patients with well controlled Hypertension as evidenced by blood pressure levels ≤ 140/90

⁵ Grantee's reporting Patients screened for obesity using Body Mass Index (BMI) and provided follow-up if BMI was outside of normal parameters.

⁶ Grantee's reporting Adult patients screened for tobacco use and, if a tobacco user, received cessation intervention.

⁷ Average Dollar Amount of ORH Financial support per patient. This metric calculates all ORH program expenditures (excluding ORH administrative costs) over unduplicated patient

⁸ HRSA's UDS data metric of Total Accrued Cost per Patient (total NC cost over total NC patients served)