



**Solicitation Addendum**

**Solicitation Number:** 30-190465-DHB-R

**Solicitation Description:** External Quality Review Organization Services

**Solicitation Opening Date and Time:** July 12, 2019 at 2:00 PM ET

**Addendum Number:** 12

**Addendum Date:** July 5, 2019

**Purpose of Addendum:** Department's Response to Questions

**Purchasing Agent:** Melissa Pressley, Contract Specialist  
Melissa.Pressley@dhhs.nc.gov | (919) 855-4966

- 
1. RETURN ONE PROPERLY EXECUTED COPY OF THIS ADDENDUM WITH RESPONSE. FAILURE TO SIGN AND RETURN THIS ADDENDUM MAY RESULT IN THE REJECTION OF THE OFFEROR'S PROPOSAL.
  2. FOLLOWING ARE QUESTIONS RECEIVED FOR THE SOLICITATION AND THE DEPARTMENT'S RESPONSE TO THE QUESTIONS.
  3. CAREFULLY READ, REVIEW, AND ADHERE TO ALL DEPARTMENT RESPONSES IN THIS ADDENDUM.
  4. ADDENDUM 7 RESPONDED TO QUESTIONS RECEIVED AFTER THE STATED DEADLINE TO SUBMIT WRITTEN QUESTIONS.
  5. THIS ADDENDUM ADDRESSES ADDITIONAL QUESTIONS RECEIVED AFTER THE STATED DEADLINE FOR QUESTIONS.
  6. THE DEPARTMENT DOES NOT PLAN TO ISSUE RESPONSES TO ANY MORE QUESTIONS.

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES**

<b>Question #</b>	<b>RFP Citation &amp; Page Number</b>	<b>Vendor Question</b>	<b>Department's Response</b>
1	Addendum 4, Section 2.d.; page 2	<p>The addendum states, "The proposal with the lowest cost for a particular tab, section, or component of the cost proposal to be scored will receive the total number of points allocated for that tab, section or component."</p> <p>Please clarify what is meant by "tab, section, or component." For instance, will each activity (compliance review, PM validation, etc.) be scored separately?</p>	<p>Attachment C: Cost Proposal is 5 pages. The header or first line of each page specifies the Tab as follows:</p> <p>Tab 1 Instructions            Tab 2 Activities and Deliverable Pricing Narrative            Tab 3 Value Added Services Pricing and Narrative            Tab 4 Web Portal Pricing and Narrative</p> <p>The terms "section" and "component" are interchangeable and may refer to a particular contract year, activity, or service within a tab.</p> <p>See response to Question 35 in Addendum 3. See also Addendum 4.</p> <p>Offerors are encouraged to provide their most competitive pricing in response to Attachment C.</p>
2	Addendum 4, Section 2.d.; page 2	Please provide a list of each tab, section, and component that will be scored individually as part of the cost proposal evaluation.	<p>See response to Question 1 above and Question 35 in Addendum 3. See also Addendum 4.</p> <p>Offerors are encouraged to provide their most competitive pricing in response to Attachment C.</p>

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES**

3	Addendum 4, Section 2.d.; page 2	Will each tab, section, and component be weighted equally in the cost proposal evaluation? If not, please provide the weighting and/or point allocation for each item.	See response to Question 1 above and Question 35 in Addendum 3. See also Addendum 4.  Offerors are encouraged to provide their most competitive pricing in response to Attachment C.
4	Addendum 4, Section 11.E.1.d.iii.; page 10	The addendum states that we are required to maintain a full-time Medical Director. Please clarify what is meant by "full-time." Are bidders required to allocate 1 FTE dedicated exclusively to this contract?	Yes, the Medical Director is required to be dedicated to this Contract and available on a full-time basis.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

Execute Addendum #12:

Offeror: \_\_\_\_\_

Authorized Signature: \_\_\_\_\_

Name and Title (Typed): \_\_\_\_\_

Date: \_\_\_\_\_