



North Carolina Department of Health and Human Services
Division of Aging and Adult Services

Pat McCrory
Governor

Aldona Z. Wos, M.D.
Ambassador (Ret.)
Secretary DHHS

Suzanne P. Merrill
Acting Division Director

May 16, 2014

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES:

**ATTENTION: ADULT SERVICES AND CHILDREN'S SERVICES STAFF
AND FISCAL STAFF**

**SUBJECT: MEDICAID ADMINISTRATIVE CLAIMING (MAC) FOR ADULTS
AND CHILDREN**

As you are aware, we have been planning for a transition from the At Risk Case Management (ARCM) Program for Adults and Children to Medicaid Administrative Claiming (MAC) for Adults and Children. We have been notified by the Division of Medical Assistance that the ARCM Program will end on June 30, 2014, and the MAC will begin on July 1, 2014. In order to assist counties in preparing for the transition and implementation of MAC, we are conducting several webinars in the months of May and June.

First, we will be conducting two orientation webinars. The dates and time for these webinars are May 22nd from 10:00 am until 12:00 noon and May 28th from 10:00 am to 12:00 noon. These webinars will serve as an initial orientation to MAC and assist you in planning for transitioning ARCM cases to MAC for those individuals who are eligible. The focus of MAC is on providing services to eligible children and adults related to a medical need versus the targeted case management you are providing under ARCM.

We recognize that counties with larger caseloads will need to move quickly to maximize the MAC funding and ensure uninterrupted services for those cases to the extent possible under the allowable activities for MAC. These webinars will give you an overview of MAC and initial guidance as to how to implement MAC in your county. This will also be a time to share questions and concerns that we will take into account as we finalize the formal training for the program which will be conducted via webinars in June. The May webinars are open to all staff in the DSS who may be involved with MAC. Soon we will send the link to you for the May webinars. Look for the link on the DSS Director and Adult Services Supervisors list serves.

In addition to the May webinars we have scheduled a series of training webinars throughout the month of June. The June dates and times are included with this letter. To register for one of the online training events, you must go to the NCSWLearn website at <https://www.ncswlearn.org>.

www.ncdhhs.gov • www.ncdhhs.gov/aging

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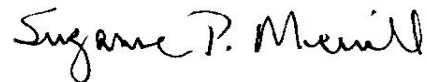
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Returning users can sign in and register by using their established username and password, but new users will need to create a user account before registering. To find training dates and times, look under the "Find a Training" tab.

The June training webinars will provide an in-depth presentation of MAC and the allowable activities, including case examples. The new SIS service codes and procedures for opening MAC on the 5027 and documenting MAC activities will be covered. The procedures for closing ARCM on the 5027 and notifying clients will also be covered.

Following the training events staff from both the Division of Aging and Adult Services and the Division of Social Services will assist counties to implement MAC. We look forward to working with you as we transition from ARCM to MAC and welcome your feedback and questions.

Sincerely,



Suzanne P. Merrill
Acting Division Director and
Adult Services Section Chief



Wayne E. Black, Director
Division of Social Services

SPM/WEB:jms

AFS-05-2014

Attachment

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Medicaid Administrative Claiming (MAC)
Webinar Training Dates
June 2014

June 2	8:00am – 10:00am
June 2	2:00pm – 4:00pm
June 10	8:00am – 10:00am
June 10	2:00pm – 4:00pm
June 12	8:00am – 10:00am
June 17	8:00am – 10:00am
June 19	2:00pm – 4:00pm
June 26	8:00am – 10:00am
June 26	2:00pm – 4:00pm