



North Carolina Department of Health and Human Services
Division of Aging and Adult Services

Pat McCrory
Governor

Aldona Z. Wos, M.D.
Ambassador (Ret.)
Secretary DHHS

Suzanne P. Merrill
Division Director

October 7, 2014

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES and CONTRACTING CORPORATIONS

ATTENTION: ADULT SERVICES SUPERVISORS AND PROGRAM MANAGERS AND CORPORATION STAFF

SUBJECT: EXAMINATION OF WAYS TO IMPROVE THE PUBLIC GUARDIANSHIP SYSTEM FINAL REPORT

Pursuant to Section 12D.3 of Session Law 2014-100, the Department of Health and Human Services was directed to conduct an examination of ways to improve the public guardianship system and submit a final report of its findings and recommendations by October 1, 2014. Specifically, the Division of Aging and Adult Services was directed to develop the plans in Sections I and II of the final report.

I am pleased to let you know that the report is available at
http://www.ncdhhs.gov/aging/adultsvcs/codirltr/2014/Section12D_Final_Report_102014.pdf.

This final report is divided into three sections. Section I is the *Plan for Evaluating Complaints Regarding the Performance of Guardianship Duties by Publicly Funded Guardians*; Section II is the *Model Plan for Transitioning Wards to Alternative Guardianship Arrangements*; and Section III is the *Study of Oversight for Guardians as Paid Service Providers*. Thanks to all who collaborated in the drafting of these plans.

We hope you and your staff will review this report carefully and share it, as appropriate, with other community partners. We look forward to an ongoing collaboration with all stakeholders around these important issues.

Sincerely,

A handwritten signature in black ink that reads "Suzanne P. Merrill".

Suzanne P. Merrill
Division Director

SPM/nw
AFS-10-2014

www.ncdhhs.gov • www.ncdhhs.gov/aging
Tel 919-855-3400 • Fax 919-733-0443

Location: Taylor Hall, 693 Palmer Drive • Raleigh, NC 27603
Mailing Address: 2101 Mail Service Center • Raleigh, NC 27699-2101
An Equal Opportunity / Affirmative Action Employer

