



## Captioning Technology for Mobile Phone Calls

Mobile captioning apps will help you understand what others are saying during a call on your smartphone or tablet. These apps can help during simple conversations. Individuals who have been diagnosed with a hearing loss can use these services at no cost.

### Familiarize Yourself with the App:

- Download and set up apps for quick access
- Practice with the app to get comfortable with features
- Due to app and phone updates, features may change, be sure to test before making the call
- Contact your cellular provider or app technical support if you need assistance
- Find mobile captioning apps in the App Store (iOS devices) or Google Play (Android devices)

### Available Apps:

#### CaptionCall

- Automatic speech recognition through artificial intelligence technology
- Contact information: (877) 557-2227

#### InnoCaption

- Live caption writer and automatic speech recognition through artificial intelligence technology
- Contact information: [support@innocaption.com](mailto:support@innocaption.com)

#### CaptionMate

- Automatic speech recognition through artificial intelligence technology
- Contact information: [support@captionmate.com](mailto:support@captionmate.com) or (800) 898-0034

#### Hamilton CapTel

- Live caption writer and automatic speech recognition through artificial intelligence technology
- Contact information: [info@HamiltonCapTel.com](mailto:info@HamiltonCapTel.com) or (877) 455-4227

#### ClearCaptions

- Live caption writer only
- Contact information: 1(866) 996-1498

#### Nagish

- Automatic speech recognition through artificial intelligence technology
- Contact information: [hello@nagish.com](mailto:hello@nagish.com)



**Disclaimer: NCDHHS DSDHH does not promote specific companies or apps. These are a few suggestions that might work for you. It is recommended that you try different apps to see which one meets your needs. A sampling of other apps that also are available to assist with your communication can be found in [mobile apps](#).**

