



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**



We are seeking candidates to serve as the next:
**Child and Family Well-Being
Division Director**

City of Raleigh

Named among the top relocation destinations in the country, the City of Raleigh is an incredible place to live, work, and play. Raleigh is known for its high quality of life for its residents. In 2020, the city was voted one of the best places to raise a family on a budget. Combined with its southern charm and hospitality, North Carolina's capital city attracts and impresses with numerous cultural and recreational amenities that are well-suited for the whole family. The city has something spectacular for everyone – from the foodie or nature lover to the sports fanatic or scholar.

Raleigh, the second largest city in North Carolina, is part of the Research Triangle Region which has consistently and significantly outpaced the nation in growth that is fueled by the availability of jobs, economic stability, and affordable housing options. The Research Triangle is home to some of the nation's top colleges and universities and has become an internationally recognized leader in life science and technology innovation. Founded in 1792, Raleigh has a distinguished and rich heritage that is celebrated and honored through its many high-quality museums, historic attractions, and educational institutions. The North Carolina Museum of History, the North Carolina Museum of Art, the NC Museum of Natural Sciences, and the Dr. Martin Luther King Jr. Memorial Gardens are just a few examples of why the city has been called the "Smithsonian of the South."



The creativity and innovation from a thriving community of musicians, painters, dancers, photographers, sculptors, and curators have influenced the city's architecture, cuisine, and nightlife. Raleigh is a beautifully diverse city that makes it easy to enjoy locally owned galleries, craft breweries, award-winning restaurants, and nationally acclaimed presenting organizations such as the Carolina Ballet and North Carolina Theatre. Called the "City of Oaks" for its vast number of oak trees, Raleigh offers the outdoor enthusiast year-round opportunities to enjoy its more than 9,000 acres of grassy parkland and almost 1,300 acres of lakes and waterways. Additionally, the city is in the heart of North Carolina's Piedmont region, which makes it an easy trip to either the sandy Atlantic beaches or the Great Smoky Mountains.

BELOW ARE SOME RECENT NATIONAL RECOGNITIONS FOR THE CITY OF RALEIGH:

- Ranks first in America, Quality of Life Index for 2021 - Numbeo, 2021
- One of The Best Places to Raise a Family on a Budget - The Motley Fool, 2020
- Ranks as Third Best City for Millennials to Relocate - INDYWeek, January 2020
- Ranks among Top 10 Best Cities to Work from Home - smartasset, 2020
- Among 'most livable' up-and-coming markets for tech jobs - Zillow, January 2020
- Ranks as fourth fastest city for Internet speeds in the U.S. - WRAL Tech Wire, December 2019

The Department of Health and Human Services



The North Carolina Department of Health and Human Services (NCDHHS) has a clear mission to provide essential services to improve the health, safety, and well-being of all North Carolinians, especially its most vulnerable citizens - children, elderly, disabled and low-income families. As the second-largest agency in the state, the Department's more than 17,000 employees proudly contribute to this mission.

NCDHHS strives to achieve a work environment that allows us all to live up to and embrace our shared values: focusing on those we serve - the individuals, families, and communities; working as a team to solve hard problems; proactively communicating; being transparent with each other and our partners; stewarding our resources well; and having joy at work.

The Department's organization structure includes 30 divisions and offices that fall under four broad service areas - health, human services, administrative, and support functions.

NCDHHS also operates 14 facilities: developmental centers, neuro-medical treatment centers, psychiatric hospitals, alcohol, and drug abuse treatment centers, and two residential programs for children.

TEAMING FOR SUCCESS

Improving health and human services outcomes cannot be achieved by the **NCDHHS** on its own. The Department closely collaborates with health care professionals, community leaders and advocacy groups; local, state, and federal entities; and many other stakeholders to provide health and human service needs for residents. These partnerships support public health, economic independence, and assistance programs for special populations.



OUR MISSION: In collaboration with our partners, DHHS provides essential services to improve the health, safety and well-being of all North Carolinians.

OUR VISION: Advancing innovative solutions that foster independence, improve health and promote well-being for all North Carolinians.

OUR VALUES



Belonging



Joy



People-Focused



Proactive Communication



Stewardship



Teamwork



Transparency

NCDHHS Strategic Plan

NCDHHS leverages a [Strategic Plan](#) to guide its work and effectively respond to the evolving needs of the citizens of North Carolina. The plan articulates areas of strategic focus that target the State’s efforts and resources in ways intended to have the greatest impact in five focus areas. They are:

- Advance the health and well-being of North Carolinians utilizing the programmatic tools of our Department
- Build an innovative, coordinated, and whole person-centered system that addresses both medical and non-medical drivers of health
- Turn the tide on North Carolina’s opioid crisis
- Ensure all North Carolina children get a healthy start and develop to their full potential in safe and nurturing families, schools, and communities.
- Achieve operational excellence

THESE GOALS SUPPORT OUR KEY WORK TO:

- Buy health for people through our Medicaid program, including working with underserved communities to improve access to quality health care and reduce health disparities.
- Safeguard public health by protecting communities from communicable and chronic diseases, epidemics, and contaminated food/water.
- Protect the safety, security and well-being of children and vulnerable adults.
- Support individuals with disabilities and older adults in leading healthy and fulfilling lives
- Promote family economic independence and self-sufficiency.
- Ensure high standards in the many healthcare facilities we operate.

Candidate Profile

The North Carolina Department of Health and Human Services (NCDHHS) has an exciting opportunity for an innovative and strategic leader to serve in the position of **Child and Family Well-Being Division Director**. The Child and Family Well-Being Division Director will have the responsibility for the overall operations of the Division of Child & Family Well-Being, including its budget, personnel, and services. The Director will establish expectations for program outcomes, staff performance expectations and communication across the Division. The new division will focus on supporting whole child and family health to North Carolinians and include several sections including all child nutrition programs (WIC, SNAP and CACFP), the full range of prevention services for children beginning at birth, children's mental health services, and early intervention programs and has more than 1,000 employees. Specifically, the incumbent will:

- Provide senior leadership in planning, directing, and evaluating multiple programs.
- Oversee the development of strategies for use of the service funds which result in the highest quality, evidence-based and outcome-focused services for target populations that may be achieved within the scope of current and potential resources available to support programs.
- Evaluate and develop creative and innovative business methods/models to enhance the impact of services.
- Organize Division into productive and accountable work units while promoting effective sectional leadership.
- Lead Division's Executive Team in planning, implementation, problem-solving, and use of financial and human resources.
- Oversee infrastructure for ensuring effective performance by all personnel and service areas, including use of performance plans, recruitment and hiring of personnel, etc.
- Present to a variety of groups at meetings and conferences relevant to Child and Family Well-Being.

JOB REQUIREMENTS

- Demonstrated ability to provide leadership, develop effective relationships with partners and to support communication and teamwork
- Demonstrated ability to conduct strategic analysis, develop plans, organizational structures, and systems to fulfill legislative or mission driven goals
- Demonstrated ability to identify issues and complex situations, obtain relevant information, relate, and compare data from different sources, develop alternative strategies, and evaluate possible outcomes
- Demonstrated ability to effectively communicate information to individuals or groups using a variety of media and suited to the characteristics and needs of the audience
- Ability to plan and implement change initiatives, and to remain flexible to meet changing demands

Master's degree in a discipline relative to the program, business, or public administration from an appropriately accredited institution and seven years of managerial or supervisory experience in a closely related programmatic area;

-OR-

Bachelor's degree from an appropriately accredited institution and nine years of experience in a closely related program, eight of which must be managerial or supervisory experience in a closely related programmatic area;

-OR-

An equivalent combination of education and experience.

****This position is designated as exempt policymaking.****

Highly Competitive Benefits

Our employees enjoy a comprehensive benefits package designed to support them through important life events, to enhance their life outside work, and to help them plan and prepare for their future. This wide variety of competitive and family-friendly benefits includes:

Comprehensive Medical Benefits

Dental and Vision Insurance

Term Life Insurance and Voluntary Accidental Death

Optional Healthcare

Disability benefit options

Supplemental insurance options

General Retirement System (Pension) enrollment

Paid vacation, paid sick leave, and paid holidays, paid community service leave, paid parental leave

Longevity Pay

A variety of worksite wellness programs

FOR MORE INFORMATION VISIT: [BENEFITS AND WELLNESS](#)



Compensation

The Salary Range: \$82,630 - \$157,373

Base salary and compensation will be commensurate with qualifications and experience.

Application and Screening Process

To view the full vacancy announcement and apply please visit: [DHHS Careers](#)

All applications must be submitted online using the link above.

The closing date for applications is **June 25, 2021**. All applications must be submitted by 5:00 pm EST of the posted close date.

For more information, please contact:

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