

Contract Formula Change-Creating New Prescriptions

Starting July 25, 2023, all infants receiving Gerber contract formulas benefits with a First Date to Spend (FDTS) on or after October 1, 2023 must have a new prescription for Abbott Similac® products added in Crossroads. Infants that do not have a new prescription will receive an error message on the **Issue Food Instruments** screen:

Validation Summary: 1 Participant has a Food Prescription for Food Subcategory, Gerber, that is no longer active for the FDTS.

Take the following steps to create a new prescription:

1. Select the **green plus sign**. A **Select the New Food Prescription Date** popup will appear. Select or enter October 1, 2023 and select **Save**.

2. Using the subcategory dropdown in the Infant Formula (IF) row of the **Food Prescription Items** container, select the desired Similac product for the October 1, 2023 prescription date. Enter the formula quantity and select **Save**. This should change all future prescriptions beyond October 1, 2023 to the new Similac product.

NOTE: It is best practice to confirm the accuracy of all future prescriptions in the prescription carousel.

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If the first method can't be used, use the second method described below:

1. Select the **green plus sign**. A **Select the New Food Prescription Date** popup will appear. Select or enter October 1, 2023 and select **Save**.
2. Use the **Add Item to Food Subscription** container to add the desired Similac product for the October 1, 2023 prescription date:
 - a. Select **Infant Formula** from the **Category** dropdown
 - b. Select the desired Similac product from the **Subcategory** dropdown
 - c. Enter the formula quantity and select **Add Item**.

Add Item to Food Prescription

Category: Infant Formula (IF) | Subcategory: [Dropdown] | Quantity: 0 | Max / Med Max: / | UOM: /

Buttons: Add Item, Clear

Subcategory List:

- Similac Advance Conc 13 oz
- Similac Advance Powder 12.4 oz
- Similac Advance RTF 32 oz
- Similac Sensitive Powder 12.5 oz
- Similac Sensitive RTF 32 oz
- Similac Soy Isomil Concentrate 13 oz
- Similac Soy Isomil Powder 12.4 oz
- Similac Soy Isomil RTF 32 oz
- Similac Total Comfort Powder 12.6 oz

The resulting October 1 prescription and any future prescriptions containing formula will have two rows, one with a blank subcategory, and the other with the new Similac product. Crossroads will prompt you with a validation summary stating, “Category maximum exceeded....” The extra row of formula with the blank subcategory must be deleted.

Food Prescription

Food Prescription Date: 10/1/2023 | WIC Category: Infant | Age Category: 6 to 11 Months

Validation Summary: 3

- Category maximum exceeded for Infant Formula (IF) for prescription with date 10/1/2023 12:00:00 AM
- 6 to 11 month old Infants may not receive Food Products when the amount of Formula prescribed exceeds the Full Nutrition Benefit for WIC.
- Food Subcategory selection is required for category Infant Formula (IF).

Food Prescription Items

Category	Subcategory	Quantity	Category Max Quantity	UOM
Infant Fruit & Vegetable	Infant Fruit & Vegetable	128	128	Ounces
Breakfast Cereal	Infant Cereal	24	24	Ounces
✗ Infant Formula (IF)		624	624	Ounces
✗ Infant Formula (IF)	Similac Advance Powder 12.4 oz	624	624	Ounces

Total Items: 4

3. Select the red X in the **Food Prescription Items** container next to Infant Formula (IF) with the blank subcategory.

If there are future prescriptions containing Gerber, a **Delete Formula** popup will appear. Select **Yes**.

Delete Formula

Do you want to delete this formula Gerber Good Start Gentle Powder 12.7 oz from future prescriptions?

Buttons: Yes, No

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4. Navigate to each future prescription and check for accuracy, including correct Subcategory and Quantity of formula.
Select **Save**.

Either method used will result in the **Food Prescription Items** container shown here with one row of formula containing the new contract Similac product.

▼ Food Prescription
?

◀
5/9/2023
6/1/2023
9/1/2023
10/1/2023
11/1/2023
▶

0 Months
1 to 3 Months
4 to 5 Months
4 to 5 Months
6 to 11 Months

Food Prescription Date
11/1/2023 +

WIC Category
Infant

Age Category
6 to 11 Months

Breastfeeding Status
Fully Formula Fed

Family Issuance Day
16

Issuance Frequency
3 Month(s)

▼ Food Prescription Items
Total Items: 3 ?

	Category	Subcategory	Quantity	Category Max Quantity	UOM
	Infant Fruit & Vegetable	Infant Fruit & Vegetable	128	128	Ounces
	Breakfast Cereal	Infant Cereal	24	24	Ounces
✘	Infant Formula (IF)	Similac Advance Powder 12.4 oz	624	624	Ounces