



Crisis System Advisory Committee

**Kelly Crosbie, MSW, LCSW
Director, DMHDDSUS**

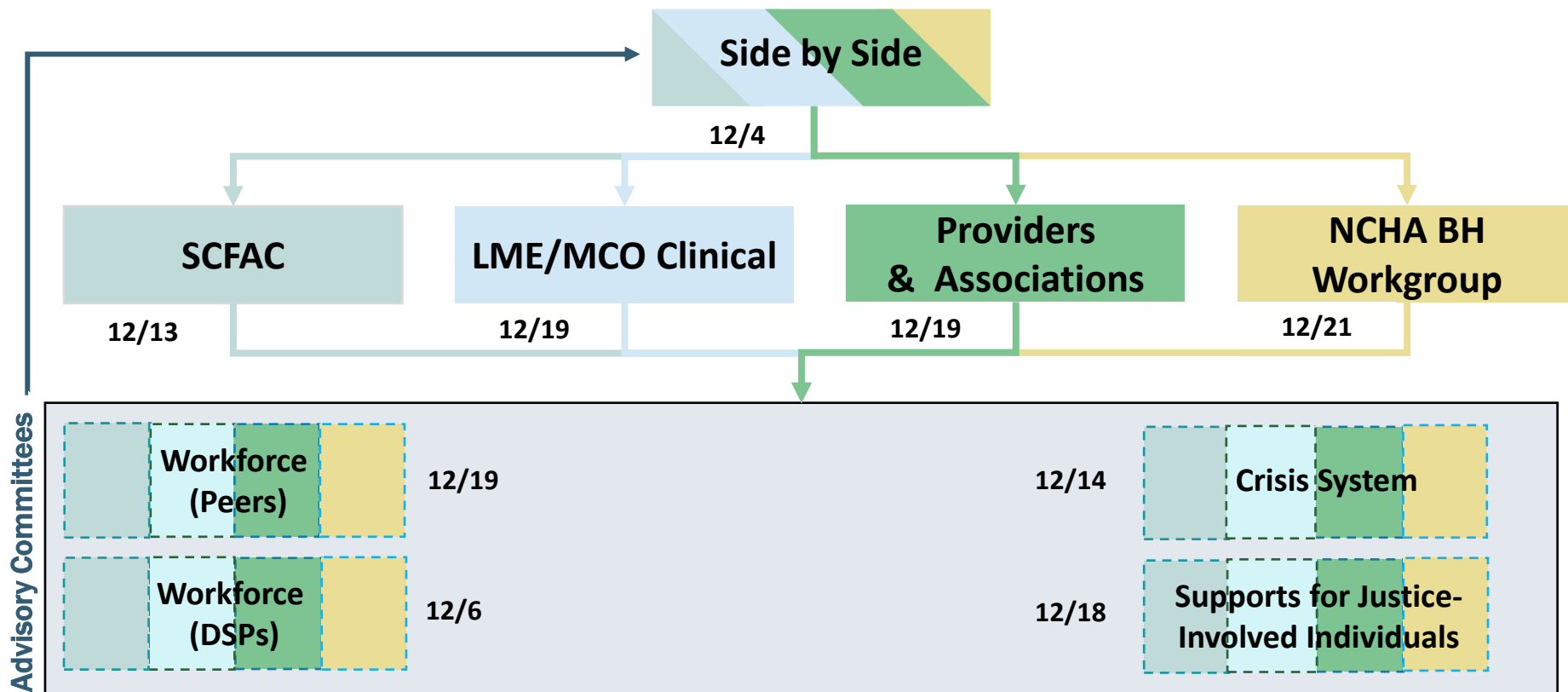
12/14/2023

Agenda

- Community Collaboration Model
- Introductions
- Discussion/Data Gathering
 - Behavioral Health Urgent Care (BHUC)
 - Facility Based Crisis

DMH/DD/SUS Community Collaboration Model

December Community Collaboration



Introductions

Crisis System Advisory Committee Membership (1/4)

Providers	
Name	Organization
Amanda Johanson	Triangle Springs
Ashley Sparks	Alexander Youth Network
Barbara-Ann Bybel	UNCH
★ Benjamin Horton	Veterans Services of the Carolinas - ABCCM
Brianne Winterton	Coastal Horizons
Carson Ojamaa	Children's Hope Alliance
Christine Beck	North Carolina Children and Families Specialty Plan
★ Corie Passmore	TLC
Dave Jenkins	Cone Health
★ Elizabeth Barber	Threshold, Inc.
Glenn Simpson	ECU Health
Heather Hicks	Anuvia Prevention & Recovery Center
★ Jill Hinton	Licensed Psychologist
Joel Maynard	NCPC
★ Kirsten Smith	Children's Hope Alliance
Lisa Goins	Addiction Recovery Care Association Inc.
★ Luwanda Smith Daniels	Alternative Behavioral Solutions Inc.
Margaret Hunt	Youth Villages
Micah Krempasky	WakeMed
Morgan Coyner	APNC
Natasha Holley	Integrated Family Services, PLLC
Nicholle Karim	NC Healthcare Association
Paula Bird	Novant Health
Peggy Terhune	Monarch
★ Rachel Crouse	Coastal Horizons Center, Inc.

Crisis System Advisory Committee Membership (2/4)

Providers	
Name	Organization
★ Russell Rainear	Private EOR
Ryan Edwards	CBCare
★ Ryan Estes	Coastal Horizons
Samuel Pullen	Novant Health
★ Sarah Huffman	RHA
★ Sarah Roethlinger	Youth Focus, Inc.
Tammy Margeson	The Hope Center for Youth and Family Crisis/Kidspeace
★ Teri Herman	SPARC
★ Tisha Jackson	Abound Health
Trish Hobson	The Relatives
★ Michelle Ivey	Daymark Recovery
★ Lysha Best	RI International
★ Sandy Feutz	RHA

LME-MCOs	
Name	Organization
Brian Perkins	Alliance
★ Barbara Hallisey	Eastpointe
Sabrina Russell-Holloman	Sandhills
Liza Go-Harris	Partners
★ Benita Hathaway	Trillium
Cindy Ehlers	Trillium
Annette Daugherty	Trillium
Tina Weston	Vaya
Laurie Whitson	Vaya
Lesley Jones	Vaya

Crisis System Advisory Committee Membership (3/4)

Consumer and Family Advisory Committee	
Name	Organization
★ April DeSelms	SCFAC
★ Bob Crayton	Vaya CFAC
★ Johnnie Thomas	SCFAC
★ Patty Schaeffer	SCFAC

Community Partners	
Name	Organization
★ Anthony Marimpietri	NAMI - Orange County
★ Dawn Koonce	Murdoch Development Center
★ Gayle Rose	UNCG - Center for Youth, Family and Community Partners
★ Michele Chassner	The Hope Center for Youth and Family Crisis/Kidpeace
★ Naglaa Rashwan	UNCG
★ Nancy Keith	ECU Health
★ Shagun Gaur	Autism Society of North Carolina
★ Sherri McGimsey	NAMI

Crisis System Advisory Committee Membership (4/4)

Internal/Consultants	
Name	Organization
Elliot Krause- Lead	DMHDDSUS
Kelly Crosbie	DMHDDSUS
Charles Rousseau	DMHDDSUS
Saarah Waleed	DMHDDSUS
Lisa DeCiantis	DMHDDSUS
Tanya Thacker	DMHDDSUS
Erica Asbury	DMHDDSUS
Jessie Tenenbaum	DHHS
Hannah Harms	DHHS
Sandy Terrell	DHB
Renee Clark	DHHS Office of Rural Health
Jocelyn Guyer	Manatt
Ashley Traube	Manatt
Ahimsa Govender	Manatt
Jacob Rains	Manatt
Garrick Prokos	Accenture
Essie Santillano	Accenture
Mary Ambrosino	Accenture

Crisis System Advisory Committee Draft Charter

The Crisis Systems Advisory Committee will advise and inform DMH/DD/SUS on key aspects of the design, implementation, and evolution of North Carolina's crisis services.

- The Advisory Committee is chaired by DMH/DD/SUS and will consist of a group of representatives from consumer and family advisory committees, provider groups, the North Carolina Healthcare Association, and LME-MCOs.
- Members will serve a one-year term, with an optional second year.
- The Advisory Committee will advise on FY23 – FY24 budget investments under development that will inform the longer-term strategy/redesign of the justice-involved system.
- Recommendations are advisory only.
- The Advisory Committee may create ad-hoc technical groups (“subcommittees”), as needed, to develop formal recommendations on specific, high priority topics.

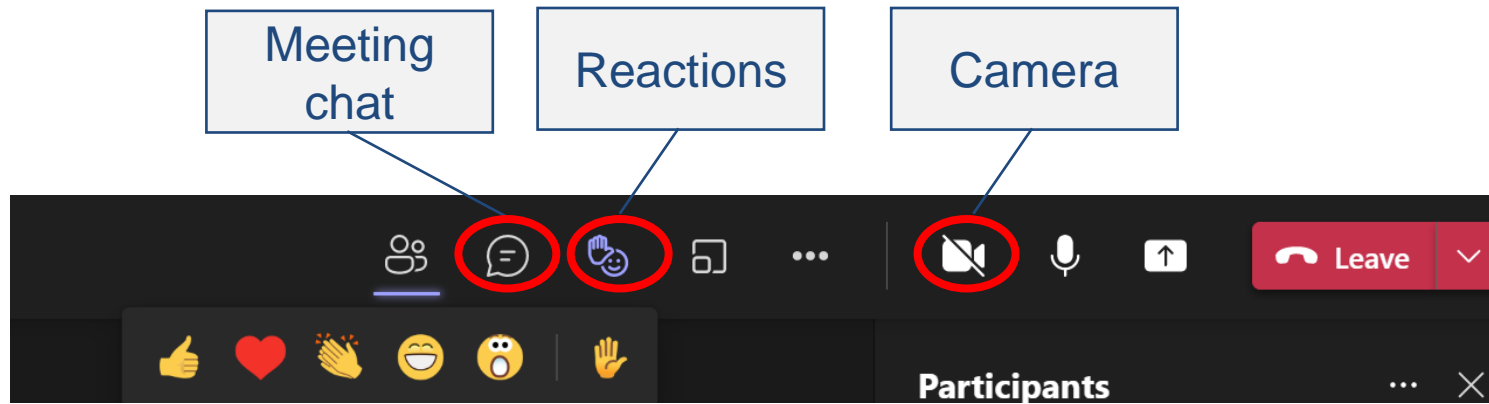
Meeting Logistics and Expectations

Each Advisory Committee meeting will introduce key topics for discussion related to the Crisis System; initial meetings will set expectations regarding the nature and scope of issues to be addressed.

- The Advisory Committee will meet approximately once per month
- DMH/DD/SUS will seek to circulate agendas and materials with membership up to a week in advance of a meeting and post publicly.
- Members are expected to:
 - Regularly attend meetings, whether in-person or virtually.
 - Actively participate in conversations on key policy and design issues and provide meaningful feedback. For virtual meetings, please turn on cameras (if able), use reactions in Teams to share opinions on topics discussed, and share questions in the chat.
 - Bring issues raised during meetings back to their organizations to promote dialogue and communication between the Advisory Committee and a broader group of stakeholders.

Engagement in Virtual Meeting

We encourage those who are able to turn on cameras, use reactions in Teams to share opinions on topics discussed, and share questions in the chat.



North Carolina's BH Crisis System Part 2

Behavioral Health Budget Provisions

\$131M is going towards crisis across SFY23-25

Crisis

Provision	FY24	FY25
Crisis System (e.g. mobile, FBCs)	\$30M	\$50M
Crisis Stabilization (short-term shelter)	~\$3M	~\$7M
Non-Law Enforcement Transportation Pilot Program	\$10M	\$10M
BH SCAN	\$10M	\$10M
Justice-Involved Programs (re-entry, diversion, and capacity restoration)	\$29M	\$70M
Behavioral Health Workforce Training	~\$8M	\$10M
NC Psychiatry Access Line (NC PAL)	~\$4M	~\$4M
Behavioral Health Rate Increases	\$165M	\$220M
State Facility Workforce Investment	\$20M	\$20M
Electronic Health Records for State Facilities		\$25M
Child Welfare and Family Well-Being	\$20M	\$60M

North Carolina's Crisis Continuum

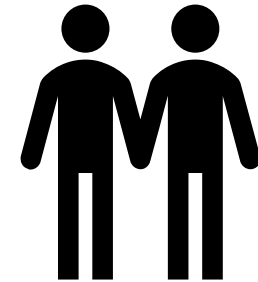
Someone to Talk To (Connect)

- 988
- Peer Warm Line (coming soon)



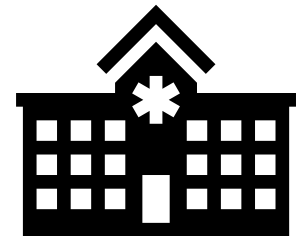
Someone to Respond (Dispatch)

- Mobile Crisis Team Response,
- CIT Law Enforcement/EMS



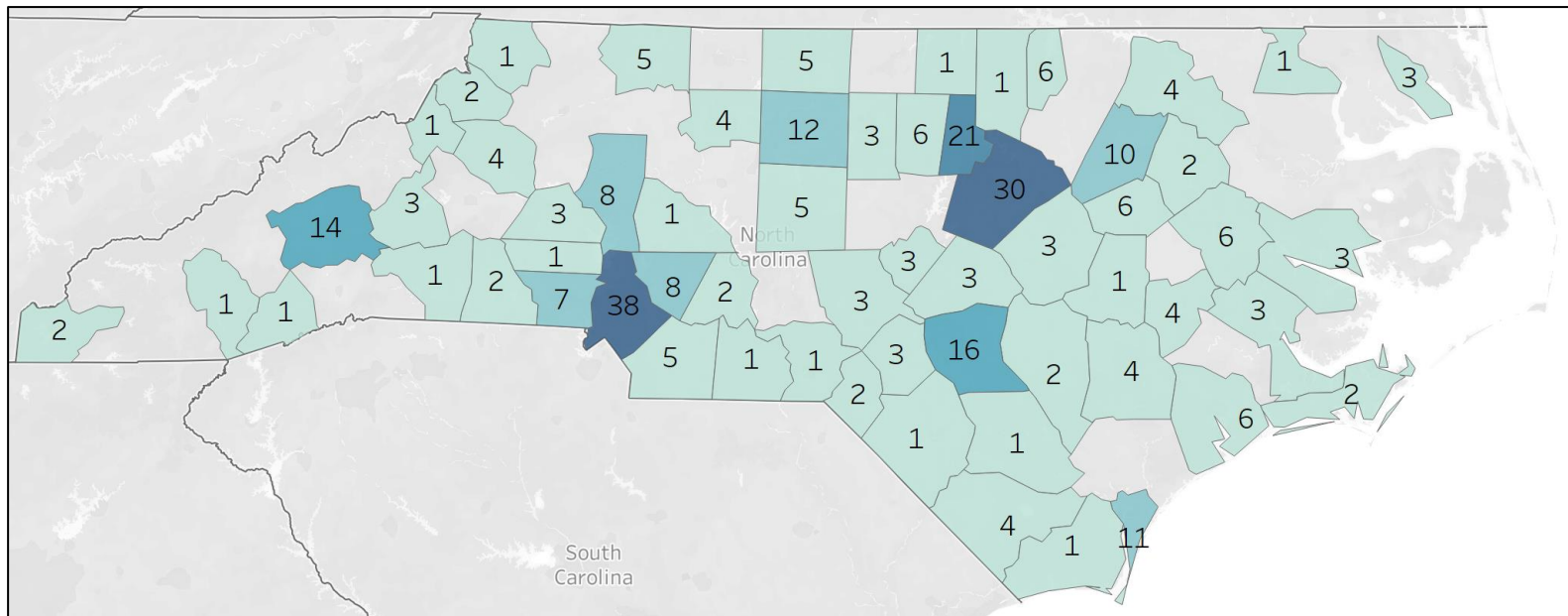
A Safe Place To Go (Stabilize)

- Behavioral Health Urgent Care (BHUC)
- Facility Based Crisis (FBC)
- Peer and Community Respite, NCSTART

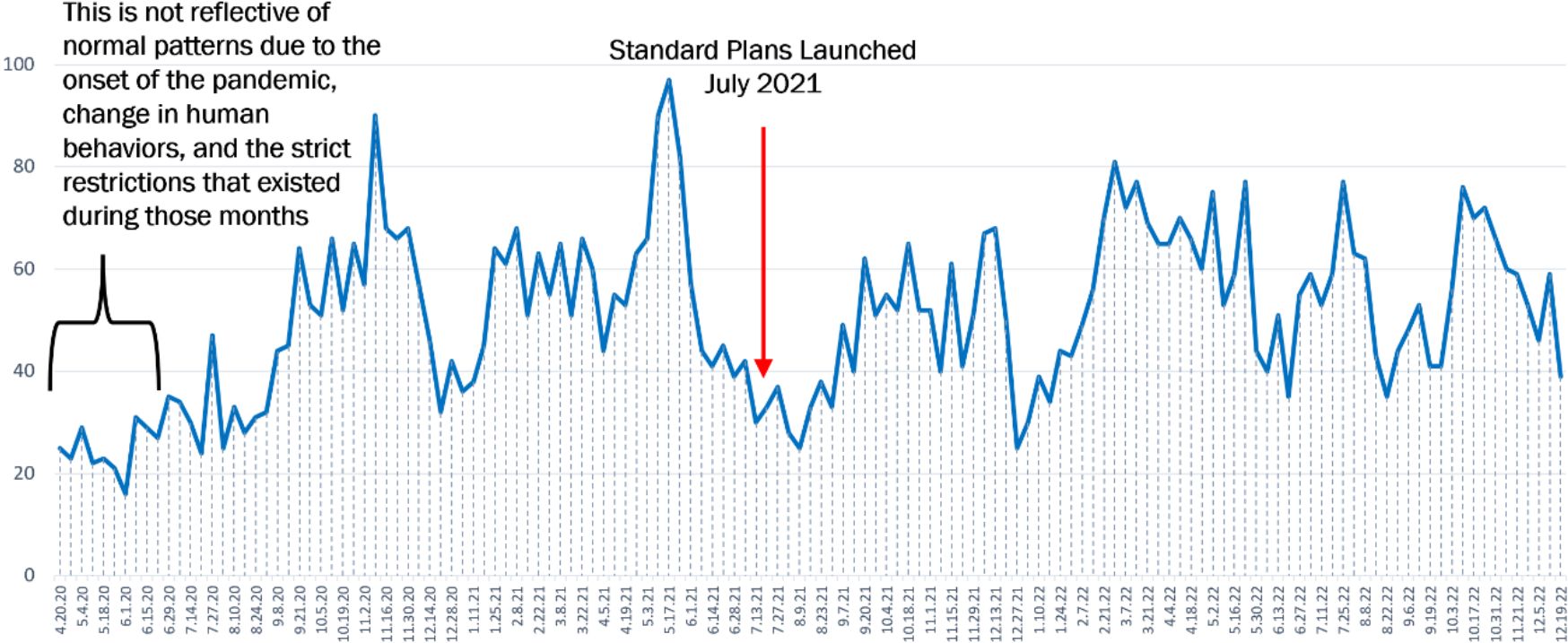


Individuals Waiting in an ED Each Day

In process of gathering more information about this group: diagnoses, disposition, and services received before/after ED stay.

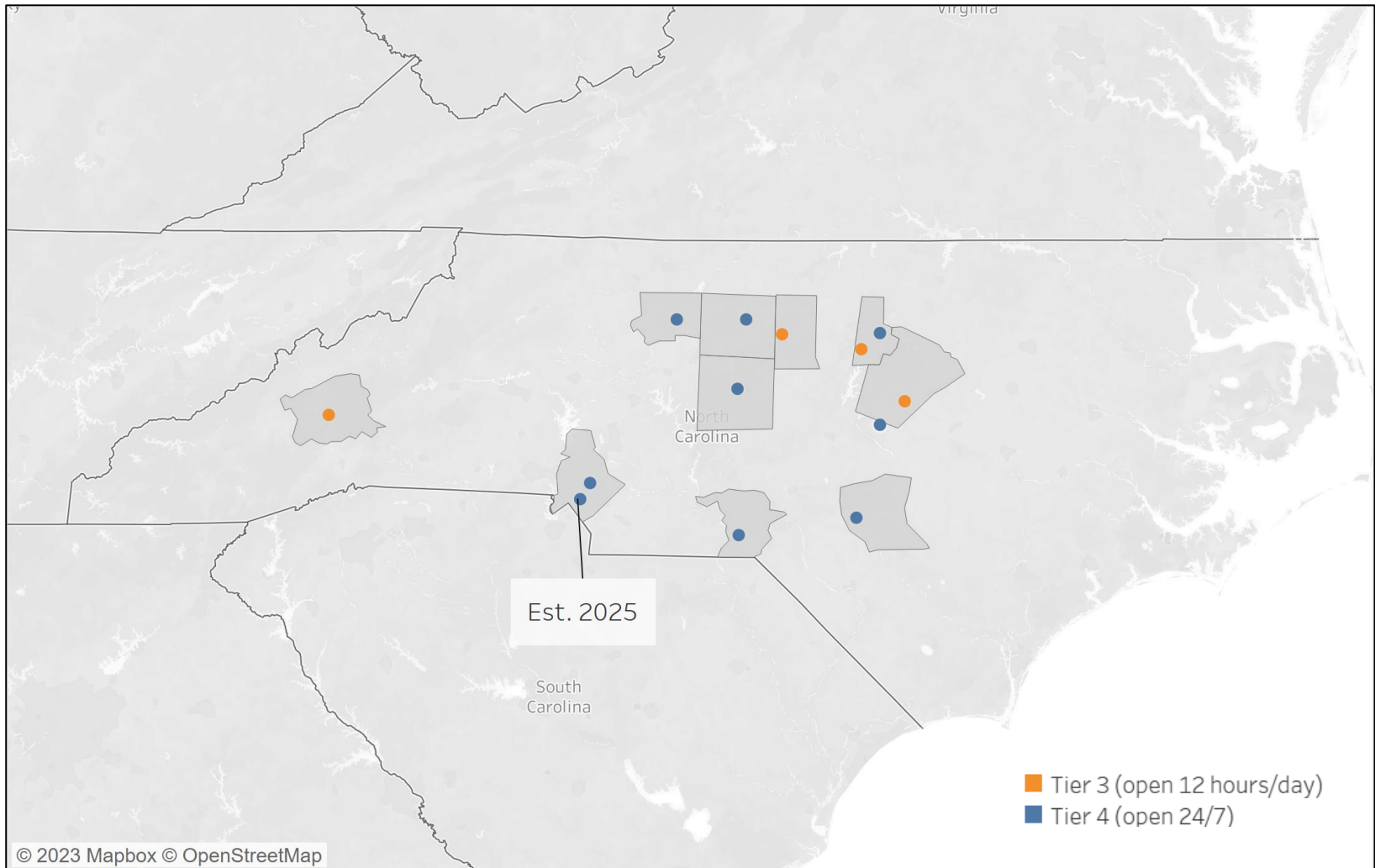


Children enrolled with LME/MCO in Emergency Departments for behavioral health needs by week 4/20-12/22



Source: DCFW data collected weekly from LME/MCOs

Map of Behavioral Health Urgent Care (BHUC) Facilities in NC



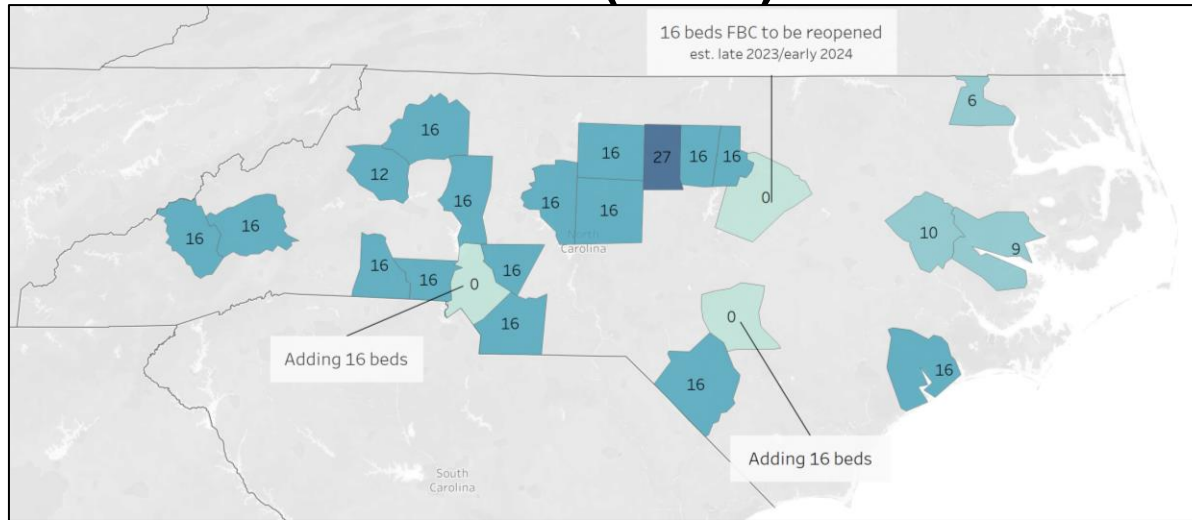
Behavioral Health Urgent Care (BHUC) Discussion

- **How are BHUCs funded currently?**
- **Is there a standard BHUC policy? Staffing model?**
- **What happens in a BHUC?**
- **Why are there not more BHUCs?**

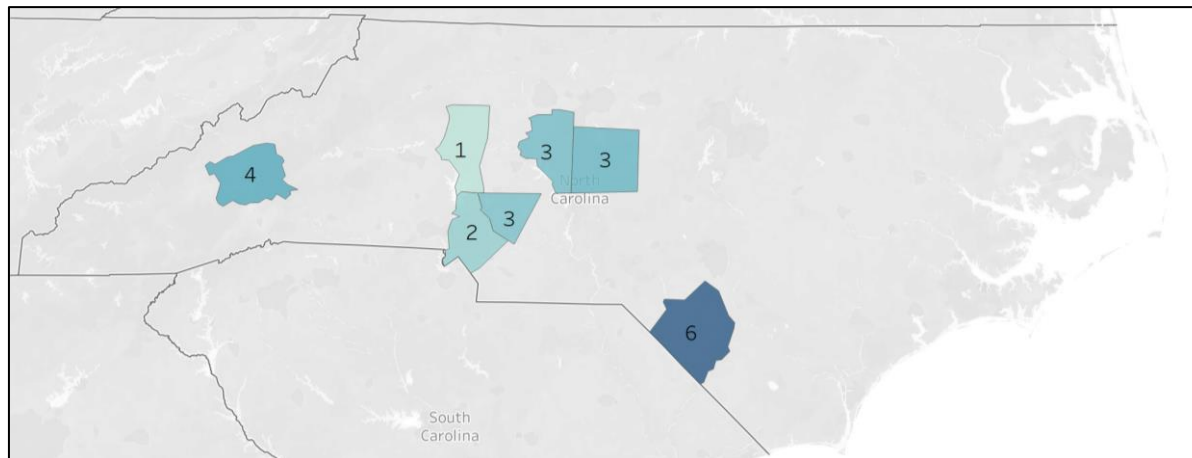
Behavioral Health Urgent Care (BHUC) Discussion

- **How are BHUCs integrated with other crisis services (988, mobile crisis, FBC)?**
- **Are BHUCs stabilizing individuals in the community?**
- **Are BHUCs an alternative drop off for LE/EMS in the community?**
- **Are the BHUC's at capacity? Do they have to divert individuals to the ED?**
- **Do community members know them? Trust them?**
- **How do community members find out about BHUCs?**

Licensed Beds at Adult Facility Based Crisis (FBCs)



Daily Open Beds at Adult FBCs 10/8/23-10/14/23



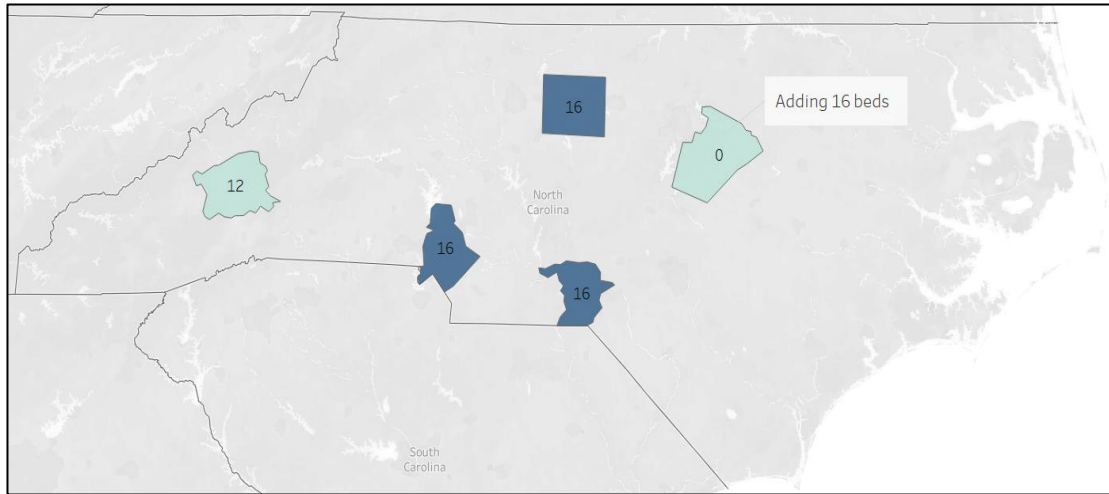
Adult FBC Discussion

- **How are FBCs funded?**
- **What is the funding make-up (what insurance do people served have?)**
- **FBC policy, staffing, billing issues**
- **Licensing Issues?**
- **What isn't all existing capacity being used?**
- **Where is more capacity needed?**

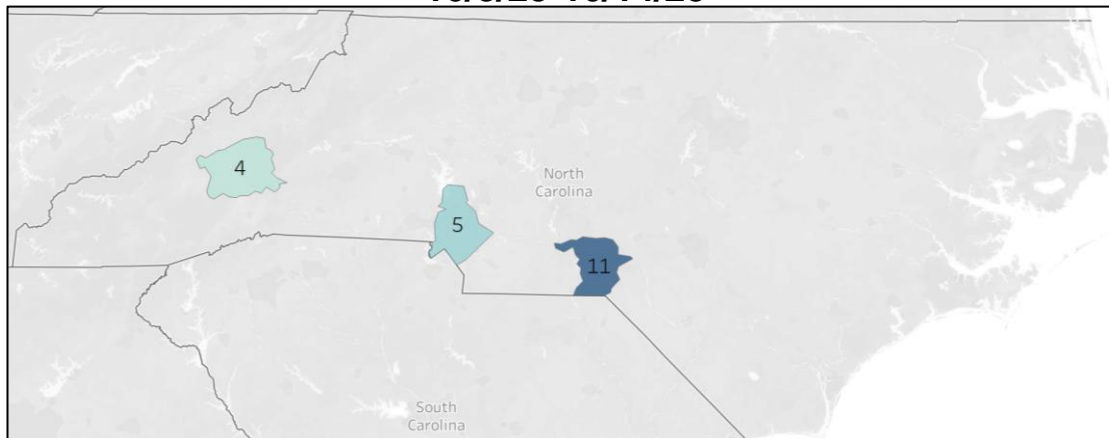
Adult FBC Discussion

- Referrals to FBCs (where do most come from?)
- Are there populations that can't be served?
- Known issues with:
 - Withdrawal management licensing
 - Medical issues/medical stabilization
- How do FBCs coordinate with 911, Mobile crisis teams?
- Are there triage criteria that keep people from coming to FBC?
- Do community members know about FBCs?

Licensed Beds at Youth FBCs



Daily Open Beds at Youth FBCs 10/8/23-10/14/23



Child FBC Discussion

- **How are FBCs funded?**
- **What is the funding make-up (what insurance do people served have?)**
- **FBC policy, staffing, billing issues**
- **Licensing Issues?**
- **What isn't all existing capacity being used?**
- **Where is more capacity needed?**

Child FBC Discussion

- Referrals to FBCs (where do most come from?)
- Are there populations that can't be served
- Known issues with:
 - Medical issues/medical stabilization
- How do FBCs coordinate with 911, Mobile crisis teams?
- Are there triage criteria that keep people from coming to FBC?
- Do community members know about FBCs?

Individuals Waiting in an ED Each Day

Discussion:

- What other questions should we ask about folks waiting in EDs?

