

# Linija za pomoć savezne države Sjeverne Karoline za djecu i mlade s posebnim zdravstvenim potrebama



Linija za pomoć besplatna je usluga koja pruža informacije i preporuke za pružatelje skrbi i stručne osobe koji rade s djecom i mladima suočenima sa zdravstvenim izazovima. Ti izazovi mogu uključivati tjelesna ili razvojna oštećenja, emocionalne probleme ili probleme u ponašanju.

**1-800-737-3028**

**CYSHCN.Helpline@dhhs.nc.gov**

**\*Dostupne su usluge tumača\***

Nudimo informacije i preporuke za:

- **Državne i vladine programe:** Pristup uslugama, uključujući program NC Medicaid Waiver.
- **Programe za zajednicu i lokalne programe:** Kampovi za osobe s posebnim potrebama, grupe za podršku roditeljima i druge besplatne linije za pomoć.
- **Izvore financiranja:** Pomoć u plaćanju lijekova, terapija, opreme/potrepština, prilagođenih uređaja, preinaka doma/vozila, stanovanja, režija, hrane i ostalog.
- **Pristup zdravstvenoj zaštiti:** Uključujući pružatelje usluga primarne, stomatološke i specijalističke skrbi.
- **Zdravstveno osiguranje:** Upis u NC Medicaid, privatno zdravstveno osiguranje ili program osiguranja Marketplace.
- **Informacije o preseljenju:** Pronalaženje usluga prilikom selidbe u Sjevernu Karolinu ili unutar nje.
- **Obrazovne potrebe:** Povezivanje s uslugama podrške u školi.
- **Promjene u skrbi:** Podrška tijekom promjena u skrbi, uključujući zdravstvenu skrb, skrbništvo i alternative skrbništvu.

\* Zapamtite, linija za pomoć tu je da podrži obitelji i osigura djeci i mladima s posebnim zdravstvenim potrebama pomoć koja im je potrebna.



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Child and Family Well-Being

Ministarstvo zdravstva i socijalne skrbi savezne države Sjeverne Karoline (NC Department of Health and Human Services) • Uprava za dobrobit djece i obitelji • Služba za zdravlje djece • [www.ncdhhs.gov](http://www.ncdhhs.gov) • NCDHHS je poslodavac koji pruža jednake mogućnosti. • 5/24.

# North Carolina Help Line for Children & Youth with Special Health Care Needs



The Help Line is a free service that provides information and referrals for caregivers and professionals who work with children and youth facing health challenges. These challenges may include chronic physical, developmental, behavioral, or emotional conditions.

**1-800-737-3028**

**[CYSHCN.Helpline@dhhs.nc.gov](mailto:CYSHCN.Helpline@dhhs.nc.gov)**

**\*Interpretation services are available\***

We provide linkages and referrals to:

- **State and Government Programs:** Access to services, including NC Medicaid Waivers.
- **Community and Local Programs:** Special needs camps, parent support groups, and other toll-free help lines.
- **Funding Sources:** Assistance to help pay for medications, therapies, equipment/supplies, adaptive devices, home/vehicle modifications, housing, utilities, food, and more.
- **Health Care Access:** Including primary, dental, and specialty care providers.
- **Health Insurance:** Enrollment in NC Medicaid, private health insurance, or marketplace coverage.
- **Relocation Information:** Finding services when moving to or within North Carolina.
- **Educational Resources:** Connections to school-related supports.
- **Transitions:** Guidance during changes in care including healthcare, guardianship and alternatives to guardianship.

**\* Remember, the Help Line is here to support families and ensure that children and youth with special health care needs receive the assistance they require.**



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