

# የ ሰሜን ካሮላይና የእገዛ መስመር (Help Line)፣ ልዩ የጤና ክብካቤ ፍላጎት ላላቸው ሕጻናት እና ታዳጊዎች



የእገዛ መስመር የጤና ችግር ካጋጠማቸው ህጻናት እና ወጣቶች ጋር ለሚሰሩ ተንከባካቢዎች እና ባለሙያዎች መረጃ እና ሪፈራል የሚሰጥ ነፃ አገልግሎት ነው። እነዚህ ተግዳሮቶች ሥር የሰደደ የአካል፣ የእድገት፣ የባህሪ ወይም ስሜታዊ ሁኔታዎችን ሊያካትቱ ይችላሉ።

**1-800-737-3028**  
**CYSHCN.Helpline@dhhs.nc.gov**  
**\*የትርጉም አገልግሎቶች ይገኛሉ\***

ለሚከተሉት፣ ግንኙነቶች እና ሪፈራል እናቀርባለን፡-

- የግዛት እና የመንግስት ፕሮግራሞች፡- የአገልግሎቶች ተደራሽነት፣ NC Medicaid Waivers ን ጨምሮ።
- የማህበረሰብ እና የአካባቢ ፕሮግራሞች፡- የልዩ ፍላጎት ካምፖች፣ የወላጅ ድጋፍ ቡድኖች እና ሌሎች ከክፍያ ነጻ የእርዳታ መስመሮች።
- የገንዘብ ምንጮች፡- ለመድሃኒት፣ ለህክምናዎች፣ ለመሳሪያዎች/አቅርቦቶች፣ ለአስማሚ መሳሪያዎች፣ ለቤት/ተሽከርካሪ ማሻሻያዎች፣ ለመኖሪያ ቤቶች፣ ለመገልገያዎች፣ ለምግብና ለሌሎችም ለመክፈል የሚያግዝ እርዳታ።
- የጤና እንክብካቤ ተደራሽነት፡- የመጀመሪያ ደረጃ እንክብካቤ፣ የፕሮሰ ህክምና እና ልዩ እንክብካቤ አቅራቢዎችን ጨምሮ።
- የጤና መድን፡- በ NC Medicaid፣ በግል የጤና መድን ወይም የገበያ-መድን ሽፋን መመዝገብ።
- የማዛወር መረጃ፡- በሰሜን ካሮላይና ውስጥ ወይም ወደ ሌላ ቦታ ሲዘዋወሩ አገልግሎቶችን ማፈለግ።
- የትምህርት መርጃዎች፡- ከትምህርት ቤት ጋር የተገናኙ የድጋፍ ግንኙነቶች።
- ሽግግሮች፡- የጤና እንክብካቤ፣ ሞግዚትነት እና የአሳዳጊነት አማራጮችን ጨምሮ በጤና እንክብካቤ ለውጦች ወቅት መመሪያ።

\* ያስታውሱ፡ የእገዛ መስመር ቤተሰቦችን ለመደገፍ እና ልዩ የጤና እንክብካቤ ፍላጎት ያላቸው ህጻናት እና ወጣቶች የሚፈልጉትን እርዳታ እንዲያገኙ ለማድረግ ነው እዚህ ያለው።



NC DEPARTMENT OF HEALTH AND HUMAN SERVICES  
 Division of Child and Family Well-Being

# North Carolina Help Line for Children & Youth with Special Health Care Needs



The Help Line is a free service that provides information and referrals for caregivers and professionals who work with children and youth facing health challenges. These challenges may include chronic physical, developmental, behavioral, or emotional conditions.

**1-800-737-3028**

**[CYSHCN.Helpline@dhhs.nc.gov](mailto:CYSHCN.Helpline@dhhs.nc.gov)**

**\*Interpretation services are available\***

We provide linkages and referrals to:

- **State and Government Programs:** Access to services, including NC Medicaid Waivers.
- **Community and Local Programs:** Special needs camps, parent support groups, and other toll-free help lines.
- **Funding Sources:** Assistance to help pay for medications, therapies, equipment/supplies, adaptive devices, home/vehicle modifications, housing, utilities, food, and more.
- **Health Care Access:** Including primary, dental, and specialty care providers.
- **Health Insurance:** Enrollment in NC Medicaid, private health insurance, or marketplace coverage.
- **Relocation Information:** Finding services when moving to or within North Carolina.
- **Educational Resources:** Connections to school-related supports.
- **Transitions:** Guidance during changes in care including healthcare, guardianship and alternatives to guardianship.

**\* Remember, the Help Line is here to support families and ensure that children and youth with special health care needs receive the assistance they require.**



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