



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor

**MANDY COHEN, MD, MPH** • Secretary

**SUSAN OSBORNE** • Assistant Secretary for County Operations for  
Human Services

May 12, 2021

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES  
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: Monthly Incentive Payments SFY 2021

As of May 11, 2021, the May 2021 incentive payment for each county has been processed and will be available soon on the web at:

<https://files.nc.gov/ncdhhs/documents/files/dss/budget/IV-D-Incentives-Awarded-SFY21.xls>

A copy of the spreadsheet is attached for your convenience.

Please note that incentive payments are disbursed to each County from October through June of each State Fiscal Year (SFY). The amount received is the amount your county will receive each month from October 2020 through June 2021, for a total of nine (9) monthly payments.

Should you have questions or need additional information, please contact Debbie Henderson at (919) 855-4455, or your Regional Program Representative.

Sincerely,

A handwritten signature in cursive script that reads 'Carl West'.

Senior Director for Economic Security  
North Carolina Child Support Director

Attachment

cc: IV-D Regional Program Representatives  
CSS\_21\_26

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • CHILD SUPPORT SERVICES**

MAILING ADDRESS: P.O. Box 20800, Raleigh, NC 27619  
www.ncdhhs.gov • TEL: 919-855-4755 • FAX: 919-715-8174

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER