



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

August 25, 2021

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES
ATTENTION: Child Support Managers and Supervisors

SUBJECT: Income Withholding for Support

REQUIRED ACTION: Information Only Time Sensitive Immediate

On August 30, 2021, the revised Income Withholding for Support (DSS-4702) with the new federal expiration date of September 30, 2023 and minor style changes will be available in the Automated Collection and Tracking System (ACTS).

An example of the new wage withholding is attached.

If you have any questions, please contact the Policy and Training Unit at csetraining@dhhs.nc.gov or your Continuous Quality Improvement Specialist.

Sincerely,

Carla West

Senior Director for Economic Security
North Carolina Child Support Director

Attachment

cc: IV-D Continuous Quality Improvement Specialist.

CSS_21_45