



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

SUSAN OSBORNE • Assistant Secretary for County Operations for
Human Services

December 2, 2021

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: Child Support Managers and Supervisors

SUBJECT: Notice of the website address (URL) change

REQUIRED ACTION: Information Only Time Sensitive Immediate

Effective December 16, 2021, the NC Child Support Services website URL will change. The URL, <https://ncchildsupport.com/ecoa> will change to <https://www.ncchildsupport.ncdhhs.gov/ecoa/>. Anyone using the old URL will be redirected to the new URL address until 2023.

If you have any questions, please contact the Policy and Training Unit at csetraining@dhhs.nc.gov.

Sincerely,

Carla L. West
Senior Director for Economic Security
North Carolina Child Support Director

cc: Regional Program Representatives
CSS_21_62