



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

SUSAN G. OSBORNE • Assistant Secretary for County Operations
for Human Services

April 12, 2022

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: Child Support Managers and Supervisors

SUBJECT: Application for Child Support Services (DSS-4451)

REQUIRED ACTION: Information Only Time Sensitive Immediate

Effective April 15, 2022, the Application for Child Support Services in English and Spanish will be updated with the new URL for the eChild Support Portal. The new URL, www.ncchildsupport.ncdhhs.gov, will be displayed at the bottom of each page and all other occurrences of the link in the application. The updated application is in ACTS and the Parents Portal. The Spanish version of the application is located on SharePoint in Forms and Documents.

If you have any questions or need additional information, please contact the Policy and Training Team at csetraining@dhhs.nc.gov or your Regional Continuous Quality Improvement (CQI) Specialist.

Sincerely,

Carla L. West
Senior Director for Economic Security
North Carolina Child Support Director

cc: Regional CQI Specialist

CSS_22_21