



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

SUSAN G. OSBORNE • Assistant Secretary for County Operations
for Human Services

June 10, 2022

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES
ATTENTION: Child Support Managers and Supervisors

SUBJECT: Changes to Internet Explorer (IE) 11

REQUIRED ACTION: Information Only Time Sensitive Immediate

Microsoft will no longer provide functional and security-related updates to Internet Explorer (IE) 11 after June 15, 2022. You will need to use Microsoft Edge or Google Chrome browsers to access any child support web application.

If you have any questions, please contact the ACTS Help Desk at 1-800-405-9053.

Sincerely,

Handwritten signature of Carl A. West in cursive.

Senior Director for Economic Security
North Carolina Child Support Director

cc: Regional Continuous Quality Improvement Specialists
CSS_22_29