



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor
KODY H. KINSLEY • Secretary
SUSAN G. OSBORNE • Assistant Secretary for Human Services

January 27, 2023

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: Child Support Managers and Supervisors

SUBJECT: Child Support Payments to Germany

REQUIRED ACTION: <input checked="" type="checkbox"/> Information Only <input type="checkbox"/> Action Needed <input type="checkbox"/> Time Sensitive Action Needed <input type="checkbox"/> Immediate Action Needed
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The federal Office of Child Support Enforcement (OCSE) has informed states that effective March 23, 2023, Germany will no longer accept child support payments in the form of a paper check. The accepted international payment methods will be a wire transfer transaction through the Society for Worldwide Interbank Financial Telecommunication (SWIFT) system or electronic payment through the International Automated Clearing House (IAT).

Germany required that effective December 15, 2022, child support payment on a single case total over \$50 before disbursement. To comply, all cases with Germany as the payee were placed on hold. Those cases are reviewed daily to identify cases with payments totaling over \$50. Once the case is identified, the hold is released for the payment to disburse.

We are evaluating options to meet Germany's March 23, 2023, deadline. One option is to use OCSE's new Central Authority Payment (CAP) service for the processing and disbursing of international payments. There is also the possibility of wire payments through the NC Office of State Controller. There is a \$25 fee charged for each transaction. The central office for the child support program would be required to pay that cost.

More information on this subject will be forthcoming as details are finalized.

If you have any questions, please contact your Regional Continuous Quality Improvement Specialist.

Sincerely,

Carla L. West
Senior Director for Human Services

cc: Regional CQI Specialist
CSS_23_07

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • CHILD SUPPORT SERVICES

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