



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

SUSAN G. OSBORNE • Deputy Secretary for Opportunity and Well-Being

November 1, 2023

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: Child Support Managers and Supervisors

SUBJECT: National Medical Support Notice

REQUIRED ACTION: <input checked="" type="checkbox"/> Information Only <input type="checkbox"/> Action Needed <input type="checkbox"/> Time Sensitive Action Needed <input type="checkbox"/> Immediate Action Needed
--

In the Action Transmittal AT-23-01 from the Office of Child Support Services (OCSS), the Office of Management and Budget approved the revised National Medical Support Notice (NMSN) Parts A and B. The revised NMSN Parts A and B have an expiration date of November 30, 2025, and will be available in the Automated Collection and Tracking System (ACTS) on November 1, 2023.

Revisions made to the NMSN Parts A and B include some formatting and wording changes. Other changes include:

- Up to eight children can be listed instead of six
- Instructions for Parts A and B have been converted into a stand-alone document
- Link added in the Part A instructions for a "Sample NMSN-Part A"
- Addendum added to Part B to be completed by the plan administrator
- OCSS website links added for "Medical Support FAQs" and "Medical Support Enforcement Policy Clarifications"

Should you have questions or need additional information, please contact the Policy and Training Unit at [csetraining@dhhs.nc.gov](mailto:csetraining@dhhs.nc.gov) or your Continuous Quality Improvement Specialist.

Sincerely,

Verna Donnelly  
North Carolina Child Support Deputy Director

CC: Regional CQI Specialist  
CSS\_23\_53