



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor  
**KODY H. KINSLEY** • Secretary  
**SUSAN G. OSBORNE** • Assistant Secretary for Human Services

January 16, 2024

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES  
ATTENTION: Child Support Managers and Supervisors

SUBJECT: County Quarterly Report and Narrative

REQUIRED ACTION: <input checked="" type="checkbox"/> Information Only <input type="checkbox"/> Action Needed <input type="checkbox"/> Time Sensitive Action Needed <input type="checkbox"/> Immediate Action Needed
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Please find attached the County Quarterly Report and Narrative. These reports provide an overview of each county's performance measures for the second quarter of State Fiscal Year 2024 (SFY2024). The reports are distributed each quarter to provide the county a measurable gauge of each performance standard.

Should you have questions or need additional information, please contact Debbie Henderson at (919) 855-4455, or your Regional Continuous Quality Improvement Specialist.

Sincerely,

A handwritten signature in blue ink that reads 'Verna Donnelly'.

Verna Donnelly  
North Carolina State Child Support Deputy Director

Attachment  
cc: IV-D Continuous Quality Improvement Specialists

CSS\_24\_05