



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor  
**KODY H. KINSLEY** • Secretary  
**CARLA WEST** • Division Director, Human Services

November 21, 2024

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES & FISCAL OFFICERS  
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: Monthly Incentive Payments SFY 2025

As of November 8, 2024, the November 2024 incentive payment for each county has been processed and will be available soon on the web at:

[CSE Incentives SFY 2024-25](#)

A copy of the spreadsheet is attached for your convenience.

Please note that incentive payments are disbursed to each County from October through June of each State Fiscal Year (SFY). The amount received is the amount your county will receive through June 2025.

Should you have questions or need additional information, please contact Debbie Henderson at (919) 855-4455, or your Regional Continuous Quality Improvement Specialist.

Sincerely,

A handwritten signature in blue ink that reads 'Verna Donnelly'.

Verna Donnelly  
North Carolina State Child Support Deputy Director

Attachment

cc: IV-D Continuous Quality Improvement Specialists  
CSS\_24\_51