



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor  
**KODY H. KINSLEY** • Secretary  
**CARLA WEST** • Division Director, Human Services

December 9, 2024

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES  
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: Incentive Goal Report

REQUIRED ACTION: <input checked="" type="checkbox"/> Information Only	<input type="checkbox"/> Action Needed
<input type="checkbox"/> Time Sensitive Action Needed	<input type="checkbox"/> Immediate Action Needed

Attached is the Incentive Goal report for November 2024 (State Fiscal Year 2025). The Incentive Goal report provides each county's Incentive Performance measures and Total Collections for the SFY as of the month indicated on the report. The incentive performance measures, and total collections information is obtained via data warehouse queries.

If you have questions, please contact Stephanie Wells or Verna Donnelly at 919-855-4755.

Sincerely,

Verna Donnelly  
North Carolina State Child Support Deputy Director

Attachment  
cc: IV-D Continuous Quality Improvement Specialists

CSS\_24\_53