



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**JOSH STEIN** • Governor  
**DEVPUTTA SANGVAI** • Secretary  
**CARLA WEST** • Division Director, Human Services

February 12, 2025

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES  
ATTENTION: Child Support Managers and Supervisors

SUBJECT: INFORMATION: Incentive Goal Report

REQUIRED ACTION: <input checked="" type="checkbox"/> Information Only	<input type="checkbox"/> Action Needed
<input type="checkbox"/> Time Sensitive Action Needed	<input type="checkbox"/> Immediate Action Needed

Attached is the Incentive Goal report for January 2025 (State Fiscal Year 2025). The Incentive Goal report provides each county's Incentive Performance measures and Total Collections for the SFY as of the month indicated on the report. The incentive performance measures, and total collections information is obtained via data warehouse queries.

If you have questions, please contact Stephanie Wells or Verna Donnelly at 919-855-4755.

Sincerely,

A handwritten signature in blue ink that reads 'Verna Donnelly'.

Verna Donnelly  
North Carolina State Child Support Deputy Director

Attachment  
cc: IV-D Continuous Quality Improvement Specialists

CSS\_25\_11

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES • CHILD SUPPORT SERVICES**

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