



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

JOSH STEIN • Governor  
KODY H. KINSLEY • Secretary  
LISA TUCKER CAULEY • Division Director, Human Services

January 10, 2025

**DEAR COUNTY DIRECTORS OF SOCIAL SERVICES**

**ATTENTION: DIRECTORS, CHILD WELFARE PROGRAM MANAGERS, COUNTY CHAMPIONS, COUNTY IT TEAM**

**SUBJECT: PATH NC PRE-READINESS SURVEY**

**REQUIRED ACTION:**  Information Only  Time Sensitive  Immediate

**PURPOSE: TO ENGAGE COUNTY CHILD WELFARE AGENCIES AND COLLECT INITIAL INFORMATION REGARDING COUNTY CONTACTS, TECHNOLOGY, STAFFING, AND MORE TO PREPARE FOR PATH NC ORGANIZATIONAL CHANGE MANAGEMENT AND READINESS ACTIVITIES PRIOR TO IMPLEMENTATION**

NCDHHS will begin implementation of the new technology for child welfare (PATH NC) for Intake and Assessment modules beginning in Spring 2025 with Ongoing Case Management functionalities to follow. To ensure your readiness for implementation, we are requesting each county to complete the PATH NC Pre-Readiness Survey.

This survey is designed to establish a baseline understanding of your county in preparation for PATH NC readiness activities and implementation. The information you provide will directly influence how we adapt our approaches to better support your county for this transition. Please note that you may need additional input and guidance from your county's NCID/System Administrator and/or other County IT contacts to complete all components of this survey.

- **Link to the Survey:** [Pre-Readiness Survey](#)
- **Please Complete by:** **Friday, January 24, 2025**

Please find attached the **PATH NC County Champion Overview** and the **PATH NC County IT Requirements** sheet that provide additional context for survey completion.

The information we gain from this survey will be pivotal in facilitating informed discussions and decisions about our implementation strategies and readiness activities. Should you have any questions or require further information, please do not hesitate to email [lisa.ashley@dhhs.nc.gov](mailto:lisa.ashley@dhhs.nc.gov). The Child Welfare Services Team is here to support counties throughout this process.

Thank you in advance for your participation and for the critical role you play throughout this process.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES  
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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Sincerely,

Lisa Tucker Cauley



Division Director, Human Services

Rob Morrell



Director, HSBIA

Cc: Adrian Daye, Deputy Director for Child Welfare Practice  
Donna Fayko, Interim Deputy Director for County Operations  
William "Ben" Rose, Lead Regional Director  
Heather McAllister, Section Chief for Child and Family Services  
Kimaree Sanders, Section Chief for Regulatory and Licensing  
Kathy Stone, Section Chief for Safety  
Peter West, Section Chief for County Operations  
Jennifer Oshnock, Child Welfare Business Manager  
Ashley Arrington, Human Services Training Support Manager

Attachments: PATH NC Champion Overview  
PATH NC County IT Requirements

CWS-04-2025

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