



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

ROY COOPER • Governor  
KODY H. KINSLEY • Secretary  
SUSAN G. OSBORNE • Assistant Secretary for Human Services

February 22, 2023

**DEAR COUNTY DIRECTORS OF SOCIAL SERVICES**

**ATTENTION: DIRECTORS, PROGRAM ADMINISTRATORS, MANAGERS, SUPERVISORS, AND SOCIAL WORKERS**

**SUBJECT: NC MEDICAID TRANSFORMATION TRAINING FOR CHILD WELFARE AVAILABLE ON MARCH 2, 2023**

**REQUIRED ACTION:**  Information Only  Time Sensitive  Immediate Action

North Carolina will launch the NC Medicaid Managed Care Behavioral Health and Intellectual/Developmental Disabilities Tailored Plan on April 1, 2023, to support local Departments of Social Services (DSS) in understanding changes to come, NC Division of Health Benefits (NC Medicaid), will host an informational webinar for local DSS Child Welfare leadership and staff on **Thursday, March 2, 2023 from 3:00 p.m. to 4:00 p.m.**

The webinar, titled, “*North Carolina Medicaid Managed Care Transformation: Implications for Children & Youth Served by the Child Welfare System*”, will focus on the NC Medicaid Transformation targeted for children and youth in North Carolina’s foster care, children receiving adoption assistance, and/or former foster youth up to age 26. The objectives of the hour-long webinar will be to:

- Review the background and timeline for the latest Medicaid Managed Care transformation efforts;
- Discuss the Medicaid eligibility and care management landscape for children and youth served by the child welfare system as of April 1, 2023; and
- Highlight DSS county child welfare worker and care manager responsibilities for the children and youth served by the child welfare system.

No registration is required to attend the webinar. To access the webinar, click the following link:

[Join webinar](#)

The platform for the webinar is Microsoft Teams Live Event. We recommend downloading the application versus joining from your browser.

We hope that you can join us and please feel free to share this invitation with your network. In the event you are unable to attend, the webinar will be recorded and posted to the [NC Medicaid website](#) along with supporting documents.

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES**

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2401 Mail Service Center, Raleigh, NC 27699-2401

www.ncdhhs.gov • TEL: 919-855-6335 • FAX: 919-334-1018

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

For more information or questions contact [Medicaid.NCEngagement@dhhs.nc.gov](mailto:Medicaid.NCEngagement@dhhs.nc.gov).

Sincerely,



Lisa Tucker Cauley, MSW  
Senior Director of Child, Family, and Adult Services  
Division of Social Services  
Department of Health and Human Services

Cc: Susan Osborne, Assistant Secretary for Human Services  
Lisa T. Cauley, Senior Director of Child, Family and Adult Services  
Adrian Daye, Deputy Director for Child Welfare Practice  
Tammy Shook, Interim Deputy Director for County Operations  
Kathy Stone, Section Chief for Child Protective Services and Prevention  
Peter West, Section Chief for County Operations  
Carla McNeill, Section Chief for Permanency Planning  
Kimaree Sanders, Interim Section Chief for Regulatory and Licensing

CWS-10-23