



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

JOSH STEIN • Governor

DEV DUTTA SANGVAI • Secretary

LISA TUCKER CAULEY • Division Director, Human Services

February 18, 2025

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

**ATTENTION: DIRECTORS, CHILD WELFARE PROGRAM ADMINISTRATORS, MANAGERS,
SUPERVISORS, AND SOCIAL WORKERS**

SUBJECT: SURVEY FOR RESOURCE FAMILIES (Foster, Adoptive, Kinship)

REQUIRED ACTION: Information Only Time Sensitive Immediate

In an effort to better recruit and retain resource parents in North Carolina, the NCDHHS Division of Social Services (DSS) is partnering with the Foster Family Alliance of North Carolina (FFA-NC) to conduct a needs assessment. The data collected will be used to improve our resource families' overall experience, expand support services, and help shape training.

NCDHHS DSS is requesting that foster, adoptive, licensed, and unlicensed kinship placement providers who have had a placement within the past 12 months receive the survey link below via their private or public, child placement agency. The survey should take approximately 10 to 15 minutes to complete, and the responses are anonymous. While the responses are not associated with any specific county DSS or private agency, we will track the counties from which the survey responses are received. Results will be consolidated and shared through the NC Blueprint.

Please advise resource families through text, email and/or letter to complete the survey by clicking on the following link: https://unc.az1.qualtrics.com/jfe/form/SV_ekQq027v2GhD530 or by scanning the QR code (bottom right of this DCDL). The survey will be open until April 4, 2025.

For any questions, please reach out to Jenny Millsaps, Foster Home Licensing Manager, at jenny.millsaps@dhhs.nc.gov.

Sincerely,

Kimaree Sanders

Kimaree Sanders, MSW, MPA
Section Chief for Regulatory and Licensing
Division of Social Services, Child Welfare
North Carolina Department of Health and Human Services

Cc: Lisa T. Cauley, Division Director, Human Services, Child, Family, and Adult, Regional Support
Adrian Daye, Deputy Director for Child Welfare Practice
Donna Fayko, Interim Deputy Director for County Operations
Kathy Stone, Section Chief for Safety
Peter West, Section Chief for County Operations
Heather McAllister, Section Chief for Child and Family Services



CWS-10-2025

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2411 Mail Service Center, Raleigh, NC 27699-2411

www.ncdhhs.gov • TEL: 919-527-6370 • FAX: 919-334-1191

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER