



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

SUSAN G. OSBORNE • Deputy Secretary for Opportunity and Well-Being

February 15, 2024

Dear County Directors of Social Services

Attention: Directors, Child Welfare Program Administrators/Managers, and Supervisors

Subject: CFSR Round 4--Stakeholder Interviews

Required Action: Information Only Time Sensitive Immediate.

Purpose: Participation in Stakeholder Interviews

Round 4 of the Children's Bureau Child and Family Services Review (CFSR), is scheduled for North Carolina in 2024. Per federal requirements for child welfare services programs in every state, the North Carolina Division of Social Services (NCDSS) recently underwent a Statewide Assessment as part of the Child and Family Services Review (CFSR). The U.S. Department of Health and Human Services (USDHHS) Children's Bureau is currently in the process of reviewing and rating North Carolina's Statewide Assessment.

We appreciate that many of you participated in the Statewide Assessment Process. The next phase of the CFSR is Stakeholder Interviews. This is an opportunity for the Children's Bureau to pose questions and hear from those directly involved in the work.

The Stakeholder Interviews are completed within a group setting. **We would like to invite you to participate in an interview that is specific to your role.** We are in the process of finalizing the details of the interview schedule. Current logistics include:

Date: Week of April 22 – 26, 2024
Day/time varies, depending on your role

Length of interviews: 60 – 90 minutes

Format: Hybrid. In-person and virtual options

If you choose to come in person, interviews will be held at the following location:

Administrative Office of the Courts
901 Corporate Center Drive
Raleigh NC 27602

If you are willing to participate, please use the following link to register: <https://forms.office.com/g/d1qVH7FJtJ>

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2401 Mail Service Center, Raleigh, NC 27699-2401

www.ncdhhs.gov • TEL: 919-527-6293 • FAX: 919-334-1018

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Questions or comments regarding the CFSR Stakeholder Interview Process and North Carolina's Child and Family Services Review may be directed to Michael Ward, Program Manager CFSR Quality Assurance Review Team, at 919 527-6293 or Michael.ward@dhhs.nc.gov.

Sincerely,

Peter L. West

Peter L. West, ThM.
Section Chief for County Operations
Division of Social Services
North Carolina Department of Health and Human Services

Cc: Lisa T. Cauley, Senior Director for Human Services
Adrian Daye, Deputy Director for Child Welfare Practice
Katie Swanson, Deputy Director for Child Welfare Operations
Kathy Stone, Section Chief for Safety and Prevention Services
Kimaree Sanders, Section Chief for Regulatory & Licensing
Carla McNeill, Section Chief for Permanency Planning

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