



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor
KODY H. KINSLEY • Secretary
LISA TUCKER CAULEY • Division Director, Human Services

06-14-2024

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

**ATTENTION: DIRECTORS, CHILD WELFARE PROGRAM ADMINISTRATORS, MANAGERS,
SUPERVISORS, SOCIAL WORKERS, AND TRAINING STAFFS**

SUBJECT: WEBINAR ON SECONDARY TRAUMATIC STRESS (STS)

REQUIRED ACTION: Information Only **Time Sensitive** Immediate

In January 2024, the Center for Child & Family Health (CCFH), on behalf of North Carolina's Department of Health and Human Services (NC DHHS), Division of Social Services (DSS), hosted several input sessions for child welfare professionals on workforce stress. As noted in the January DCDL (<https://www.ncdhhs.gov/cws032024/download?attachment>), the input sessions were purposed to gain a better understanding of the current needs of child welfare workers in managing work-related traumatic stress. Over 150 child welfare workers attended the virtual input sessions and over 350 pieces of data were analyzed.

On June 26, 2024, from 10:00 AM to 11:00 AM, CCFH will host a webinar as a follow-up to the January sessions, to provide a report on what NCDSS learned as a result of the January sessions. In this 1-hour webinar, the main topics and ideas discussed in the input sessions will be reviewed. Insights for next steps and sharing upcoming STS related opportunities will be announced. In addition, the webinar will highlight training opportunities and other means of addressing STS.

Registration for this webinar (up to 300 participants) is required and can be found at https://duke.zoom.us/meeting/register/tJEuc-usqTltGNNFZs-bGxBdcuJG_mhWMdzQ. Feel free to share this announcement with your network, and if needed, reach out to Julia Fout at julia.fout@duke.edu for individual accommodation.

For technical assistance, questions, and/or if you need additional information regarding this DCDL, contact Amy Eaton, Children's Health and Development Coordinator at amy.eaton@dhhs.nc.gov.

Sincerely,

Adrian W. Daye, MSW

Deputy Director for Child Welfare Practice
Division of Social Services, Child Welfare
North Carolina Department of Health and Human Services

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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Cc: Lisa Tucker Cauley, Senior Director of Human Services
Kathy Stone, Section Chief for Safety and Prevention Services
Kimaree Sanders, Section Chief for Regulatory and Licensing
Peter West, Section Chief for County Operations

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