NC DEPARTMENT OF HEALTH AND HUMAN SERVICES

NC Child Welfare Information System (CWIS) Intake Rollout Groupings

August 2023

Agenda

- Guiding Principles
- Intake Implementation Groupings
- Intake Implementation Timelines (Tentative beyond Group 1)

Guiding Principles

Safety and well-being of children, families, and NC Child Welfare staff are of the greatest importance

Create a system that is **easy and intuitive to use** and efficiently manages **data** and **documents.**

Create a system that child welfare workers can access and **use 24/7 from a broad set of supported devices**.

Whenever possible, **data should only be entered once** and used many times.

Ongoing **training** and **support** for the model of practice, the system, and changes will be **aligned** to **maximize the quality** of service provided.

County and state representatives must be partners and active participants committed to reach consensus at every step of the process

Counties vary in size, complexity, and available resources. While any system will require some standardization, we must build a system that works for <u>all</u> counties.

Intake Implementation Groupings

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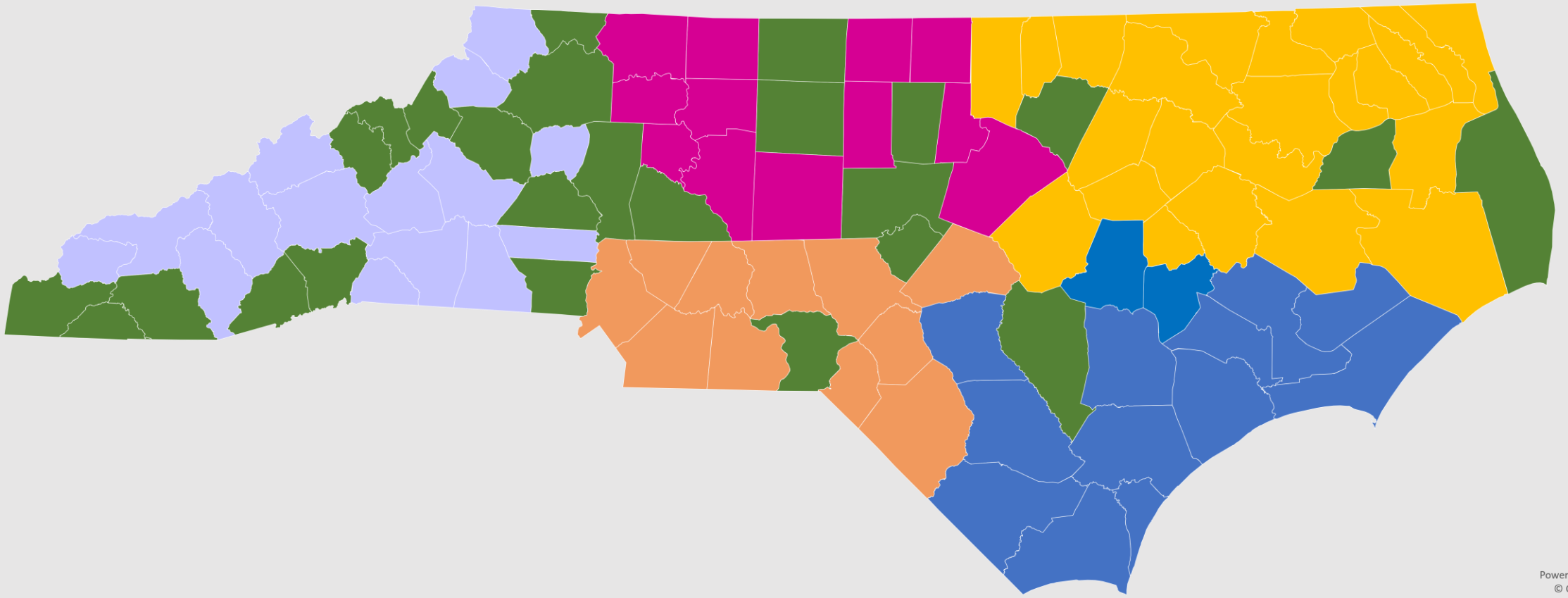
Proposed Child Welfare Intake Roll-Out Groups

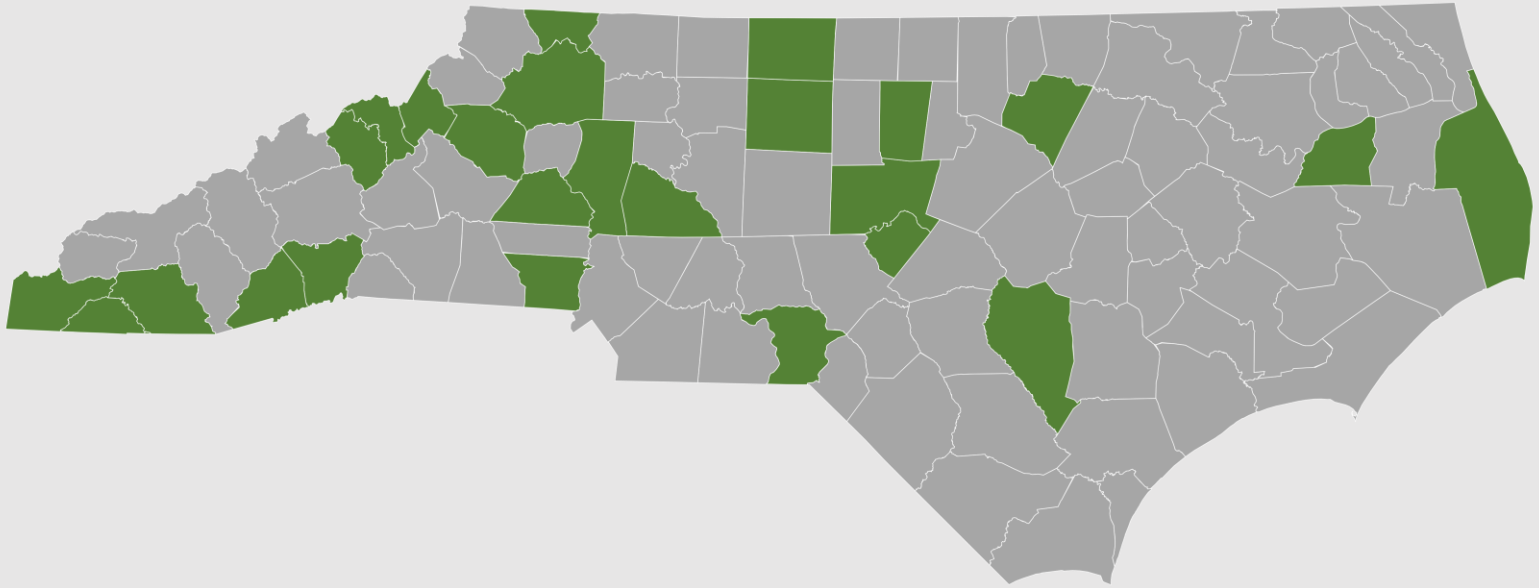


Group 1	Active CWIS Counties
Group 2	Region 6 + Wayne (Volunteer Adopter + Mid-Eastern Counties)
Group 3	Regions 1 & 2 (Western Counties)

Group 4	Regions 5 & 7 (Eastern Counties)
Group 5	Region 4 (South-Central Counties)
Group 6	Region 3 (North-Central Counties)

Group 1 – Active CWIS I&A Counties

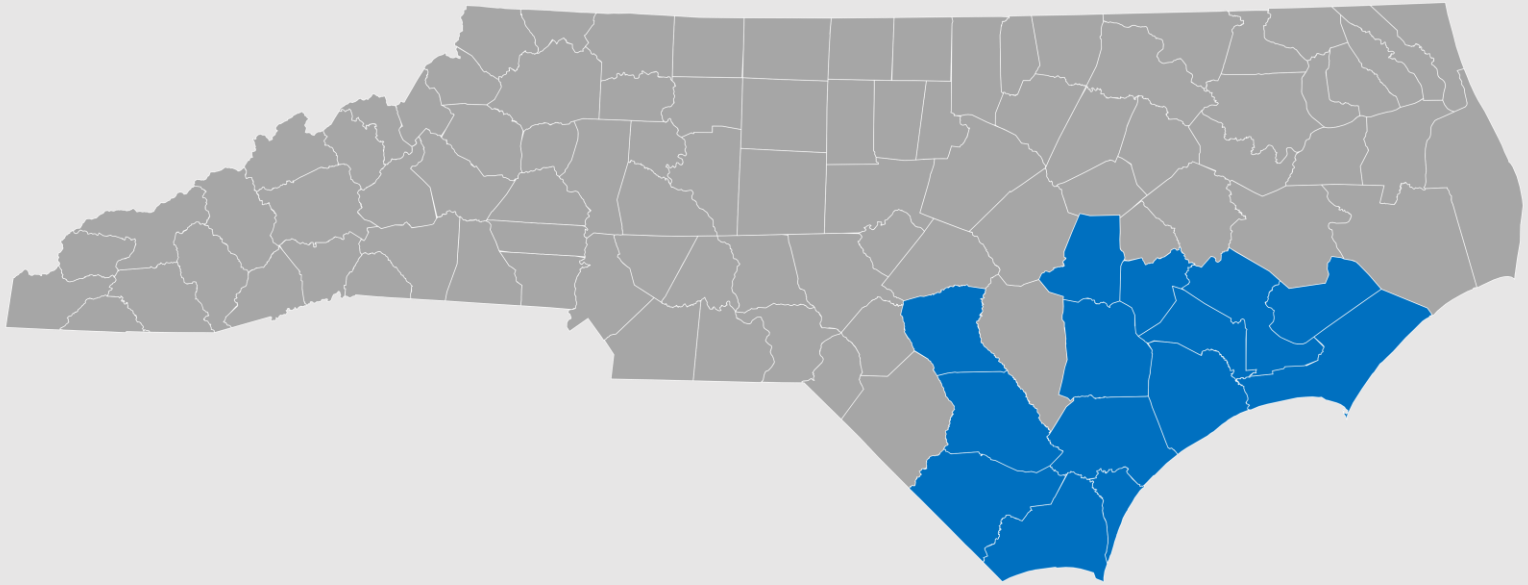
Alleghany	Lee
Avery	Macon
Caldwell	Mitchell
Catawba	Orange
Chatham	Richmond
Cherokee	Rockingham
Clay	Rowan
Dare	Sampson
Franklin	Transylvania
Gaston	Washington
Guilford	Wilkes
Henderson	Yancey
Iredell	



- *25 counties*
- *262 workers completing intake per month*

Group 2 – Original Volunteer Adopter Counties + Mid-Eastern Counties (Region 6) Not Live In CWIS

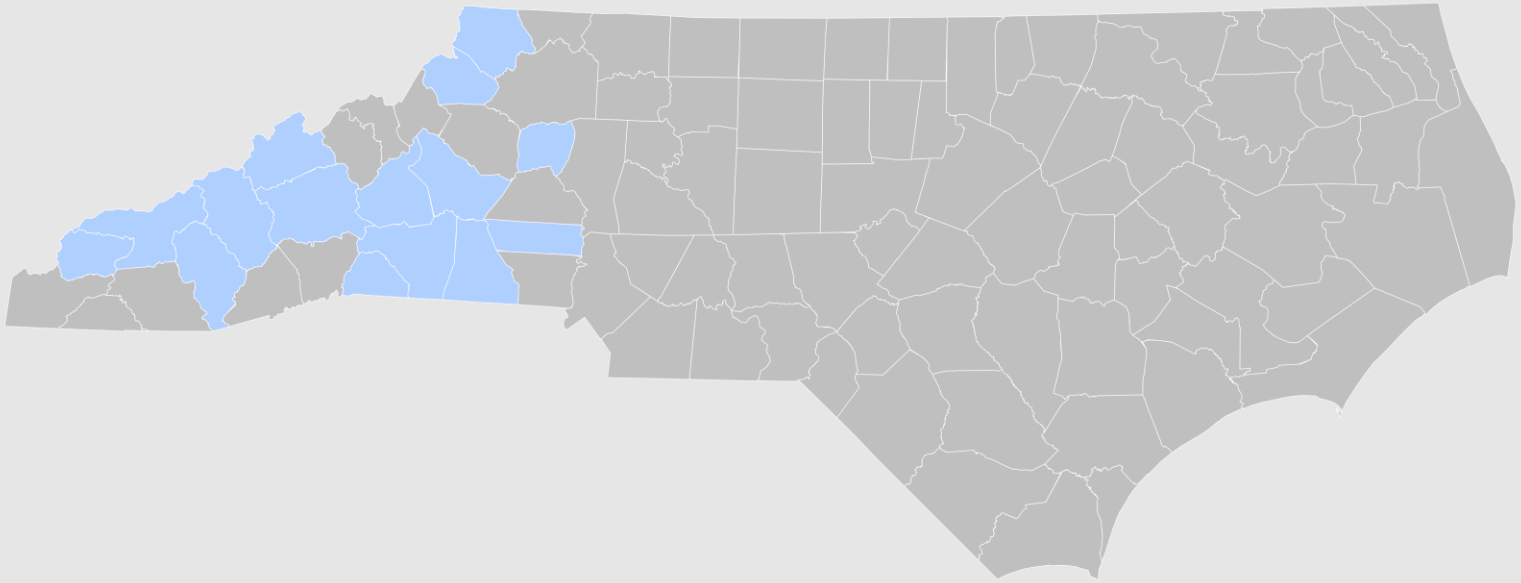
Bladen
Brunswick
Carteret
Columbus
Craven
Cumberland
Duplin
Jones
Lenoir
New Hanover
Onslow
Pamlico
Pender
Wayne



- *14 counties*
- *149 workers completing intake per month*

Group 3 – Western Counties (Regions 1 and 2) Not Live In CWIS

Alexander
Ashe
Buncombe
Burke
Cleveland
Graham
Haywood
Jackson
Lincoln
Madison
McDowell
Polk
Rutherford
Swain
Watauga



- *15 counties*
- *131 workers completing intake per month*

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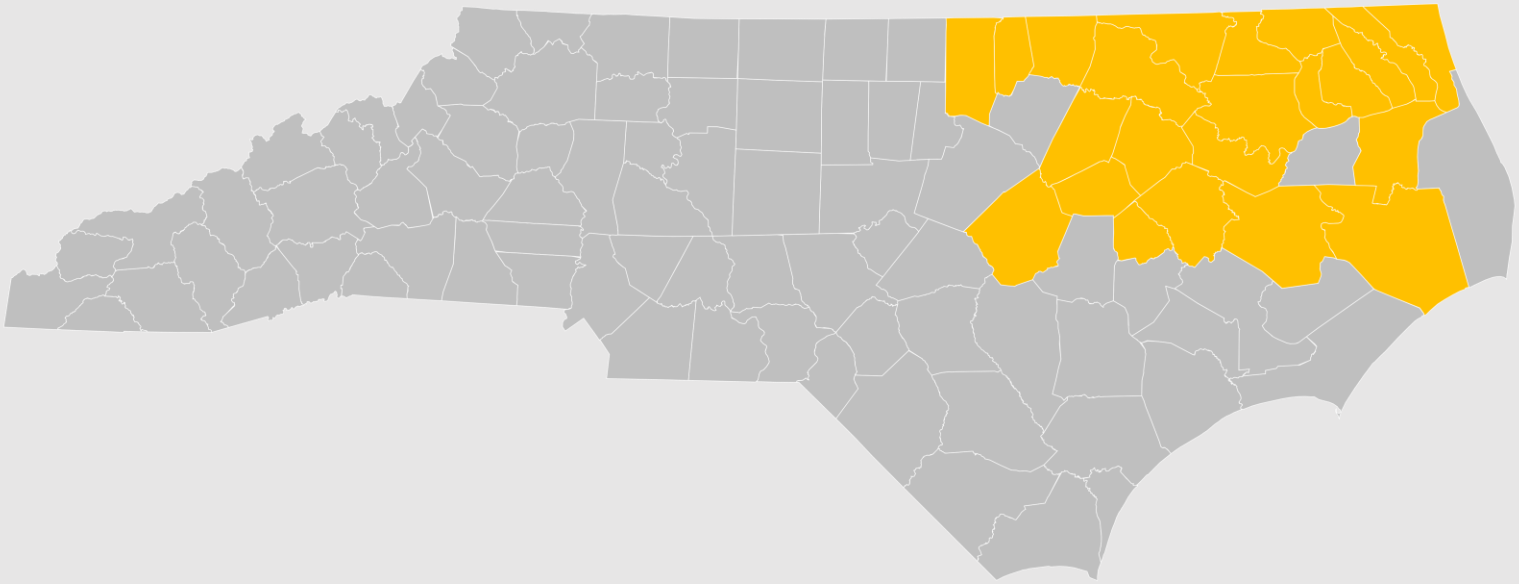
Group 4 – Eastern Counties (Regions 5 & 7) Not Live In CWIS

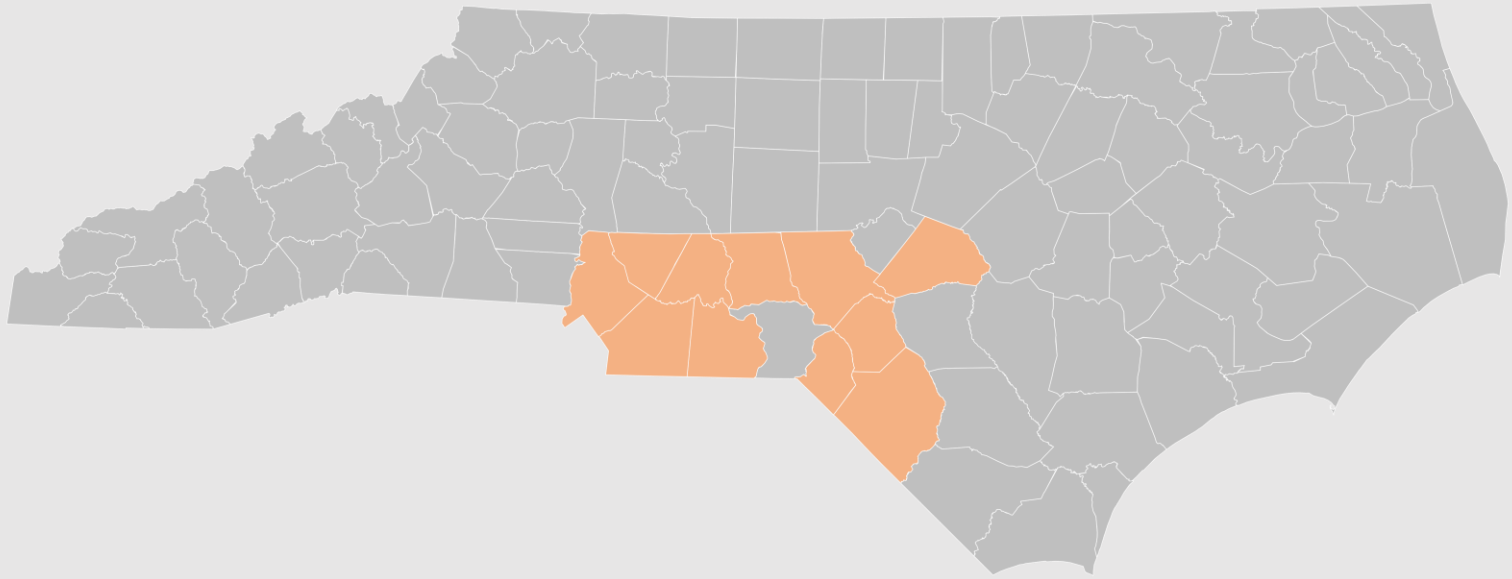
Beaufort
Bertie
Camden
Chowan
Currituck
Edgecombe
Gates
Granville
Greene
Halifax
Hertford
Hyde
Johnston
Martin
Nash
Northampton
Pasquotank
Perquimans
Pitt
Tyrrell
Vance
Warren
Wilson



- *23 counties*
- *168 workers completing intake per month*

Group 5 – South-Central Counties (Region 4) Not Live In CWIS

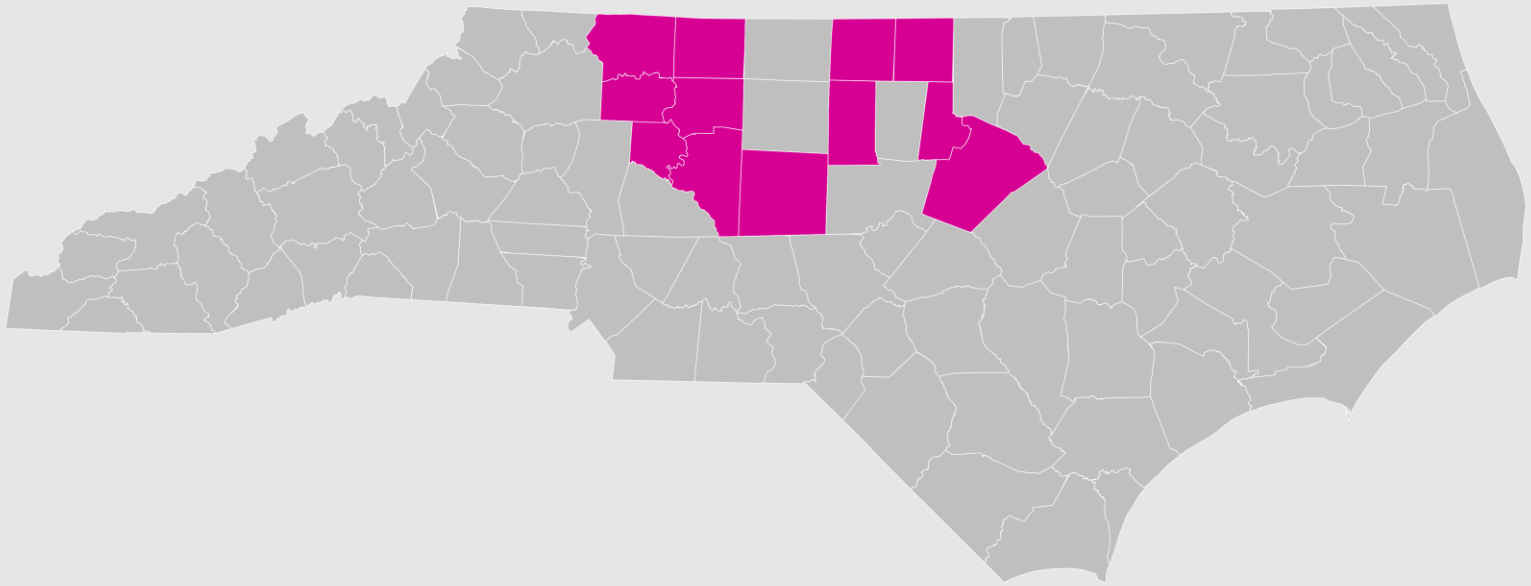
Anson
Cabarrus
Harnett
Hoke
Mecklenburg
Montgomery
Moore
Robeson
Scotland
Stanly
Union



- *11 counties*
- *156 workers completing intake per month*

Group 6 – North-Central Counties (Region 3) Not Live In CWIS

Alamance
Caswell
Davidson
Davie
Durham
Forsyth
Person
Randolph
Stokes
Surry
Wake*
Yadkin



- *12 counties*
- *107 workers completing intake per month*

*Wake moved into Group 6 as Regions 5 & 7 include too many counties to also include such a large county

Grouping Data

Group	County of County	Avg Monthly Intake Workers	Supervisors*	Totals
1	25	262	33	295
2	14	149	19	168
3	15	131	16	147
4	23	168	21	189
5	11	156	20	176
6	12	107	13	120
Totals	**100**	**973**	**122**	**1,095**

** # of Supervisors needing Intake training was estimated at 1:8 ratio of Average Monthly Intake Workers*

Intake Implementation Timeline Projection

(Tentative Beyond Group 1)

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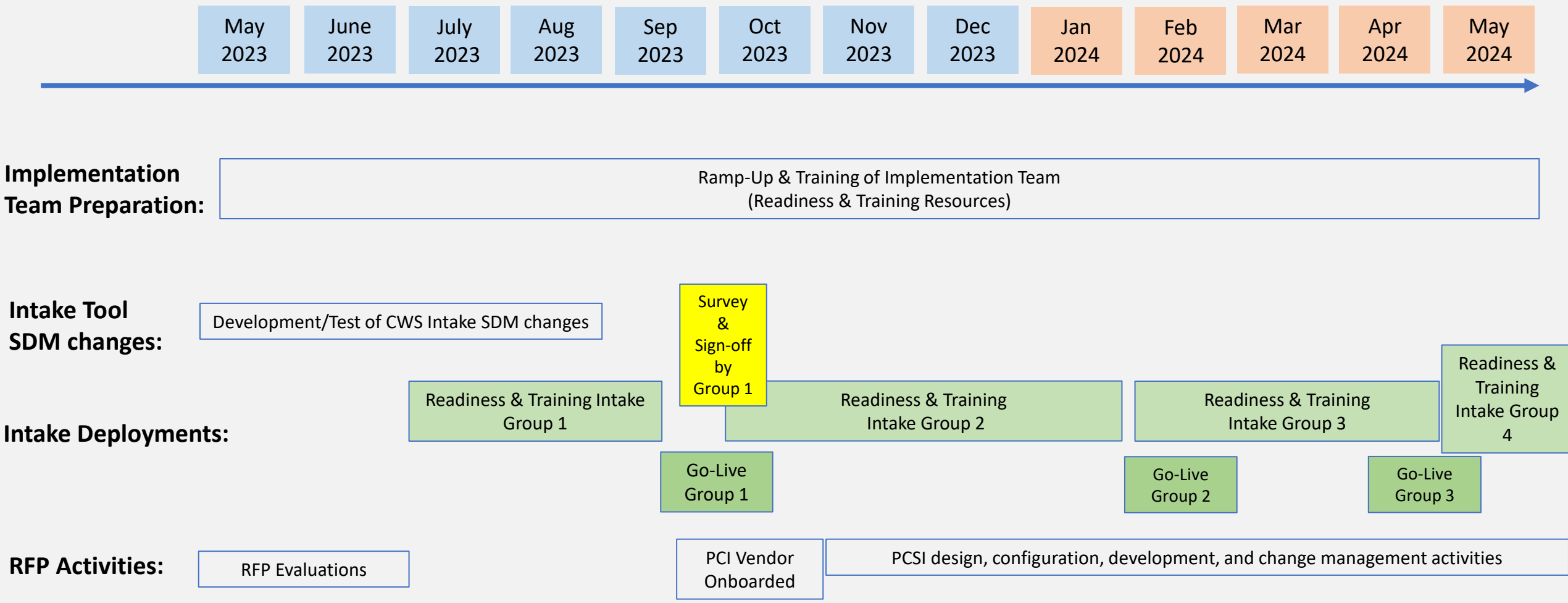
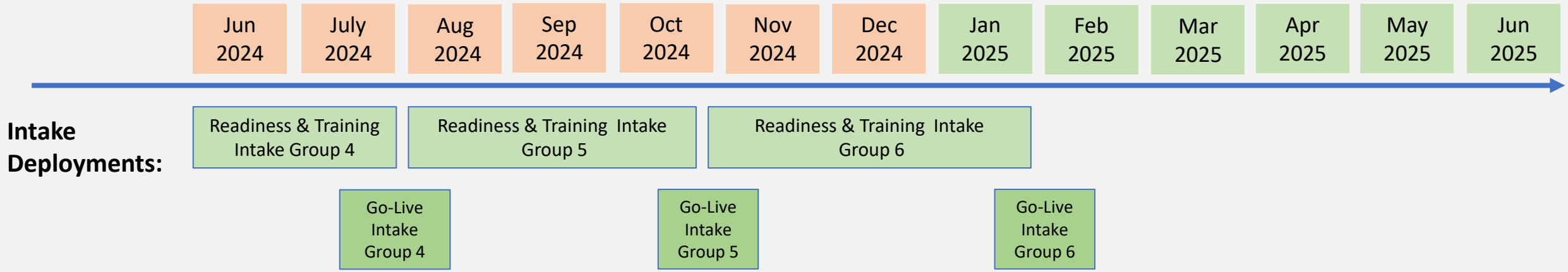
Notional Intake Implementation Timeline (Slide 1 of 2)



This timeline has not been finalized. It may be adjusted based on feedback from stakeholders, the level of resources, and the progression of the procurement process.

Notional Intake Implementation Timeline (Slide 2 of 2)



PCSI Vendor DDI Activities

Early focus on design and development of new augmenting capabilities for Assessment, then focus on development of new Ongoing Case Management module and associated features and functionality.

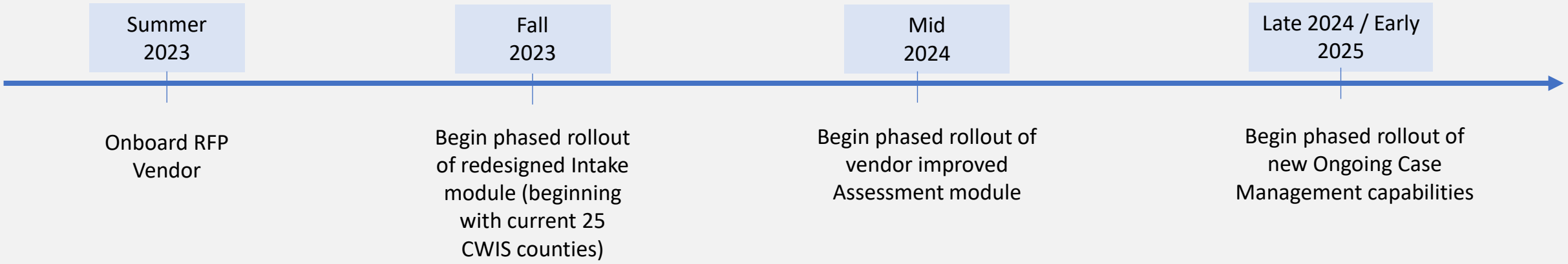
Assessment Deployments:

*Undetermined at present time – could begin as early as mid-2024

Ongoing Deployments:

*Undetermined at present time – could begin as early as late-2024 – early 2025

Overall Notional CWIS Timeline



- **This timeline is not final or approved**. It will need to be adjusted based on feedback from county users, feedback from other stakeholders, and the level of resourcing available
- Rollout of improved Assessments and the new Ongoing Case Management modules are dependent on the Product Roadmap that will be finalized with the new RFP vendor and are therefore estimates at this time.