



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

LISA TUCKER CAULEY • Division Director, Human Services

July 1, 2024

**DEAR COUNTY DIRECTOR OF SOCIAL SERVICES**

**ATTENTION: CHILD WELFARE PROGRAM ADMINISTRATORS, MANAGERS, SUPERVISORS, AND CHILD WELFARE STAFF**

**SUBJECT: "PATH NC – Foster Home Licensing and Adoption Discovery Recruitment"**

**ACTION: ☑ Time Sensitive, by July 10, 2024**

North Carolina Department of Health and Humans Services (NC DHHS) is committed to implementing a highly usable Child Welfare information system (now called PATH NC – Partnership and Technology Hub for North Carolina). On September 27, 2023 NCDHHS announced that Deloitte Consulting had been selected as the vendor to accomplish the goal of bringing forth the full array of technology and services needed to implement a statewide information system that is user-friendly, supports child welfare decision-making, and aligns with NC's unified model of practice. In the spring of 2024, NC DHHS agreed upon a scope of work with Deloitte to include Foster Home Recruitment and Licensing, along with Adoption and Adoption Assistance.

The initial development Intake, Assessment and Ongoing modules for NC's PATH NC system is underway and we are excited to begin the Discovery Phase for Licensing and Adoption. The purpose of Discovery is to hear from front line social workers and supervisors/managers who will be using PATH NC, to describe what functionality should be in PATH NC that allows them to complete their work more efficiently.

Discovery Phase for Licensing and Adoption will be broken into two different modules to include different participants from County DSS agencies for each module in partnership with NC DHHS. Each module will require a total time commitment of between eight (8) to twelve (12) hours depending on the module. These will be divided into 2hour sessions over a one to two week period. Please see the below table for the dates for discovery for each module. Each module will need one (1) frontline worker and one (1) frontline supervisor or manager per region. All discovery sessions will be virtual.

Licensing Module	July 15, July 17, July 19, July 22, July 24, July 26	Each meeting 9:30-11:30
Adoption Module	September 30, October 2, October 4, October 14	Each meeting 9:30-11:30

NC DHHS is requesting the Directors (or their designee) from each region work together to provide the names, email address and job title/position for the representatives to represent that region for each module by **July 10, 2024**. NC DHHS will contact each participant with details for when discovery for that particular module will begin.

When selecting participants please consider the following:

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES**

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2401 Mail Service Center, Raleigh, NC 27699-2401

www.ncdhhs.gov • TEL: 919-855-6335 • FAX: 919-334-1018


AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

- Staff who have significant knowledge in the specific subject area
- Represent a variety of counties and sizes within the region (when possible),
- Individuals who will actively participate, obtain feedback from peers, respect the opinions of others and have a goal of improving the PATH NC for all users.
- Individuals who intend to remain with child welfare and would enjoy participating in future sessions focused on development and testing

Any questions regarding this information should be directed to Jennifer Oshnock, HSBIA Child Welfare Business Manager with NC DHHS at [jennifer.oshnock@dhhs.nc.gov](mailto:jennifer.oshnock@dhhs.nc.gov). Jennifer Oshnock is also available to assist counties in facilitating membership decisions within the region if requested.

Sincerely,

  
Rob Morrell  
Director  
Human Services Business  
Information & Analytics

  
Lisa Tucker Cauley, MSW  
Division Director, Human Services  
Child, Family, and Adult, Regional Support

Cc: Susan G. Osborne, Assistant Secretary for County Operations  
Adrian Day, Deputy Director for Child Welfare Policy and Practice  
Kimaree Sanders, Section Chief for Licensing and Regulatory  
Peter West, Section Chief for County Operations  
Kathy Stone, Section Chief for Safety and Prevention Services  
Jennifer Oshnock, Child Welfare Business Manager

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