



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor
KODY H. KINSLEY • Secretary
SUSAN G. OSBORNE • Assistant Secretary for Human Services

November 9, 2022

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

DEAR EXECUTIVE DIRECTORS OF LICENSED CHILD PLACING AGENCIES

ATTENTION: DIRECTORS, PROGRAM ADMINISTRATORS, MANAGERS, SUPERVISORS, AND SOCIAL WORKERS

SUBJECT: TAILORED PLAN CARE MANAGEMENT TRAININGS AVAILABLE IN NOVEMBER 2022

REQUIRED ACTION: Information Only Time Sensitive Immediate Action

On December 1, 2022 there will be changes in the delivery of care management for children and youth in foster care who meet criteria for Tailored Care Management. To support Local Departments of Social Services staff in understanding these changes the NC Medicaid is providing two trainings in November, dates and links to trainings are below.

No registration is required to attend these webinars and recordings will be posted to the Division of Health Benefits/NC Medicaid website upon completion. Additional materials to support this transition will be posted prior to 12/1/2022.

NC Medicaid will provide information on Tailored Care Management (TCM), including the timeline for launch, eligibility, policies and procedures related to transition of care and other information pertinent to DSS and DSS stakeholders as the State prepares for this transition.

For your convenience, we are offering two webinars, please see below for details.

Tailored Care Management for Children and Youth Served by the Child Welfare System

Tuesday, Nov. 15 from 11 a.m. to noon

To join the webinar, please use the link below.

[Join webinar](#)

OR

Tailored Care Management for Children and Youth Served by the Child Welfare System

Tuesday, Nov. 29 from noon to 1 p.m.

To join the webinar, please use the link below.

[Join webinar](#)

The platform for the webinar is Microsoft Teams Live Event. We recommend downloading the application versus joining from your browser.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde East Building, Raleigh, NC 27603

MAILING ADDRESS: 2410 Mail Service Center, Raleigh, NC 27699-2410

www.ncdhhs.gov • TEL: 919-527-6431 • FAX: 919-715-0168

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

We hope that you can join us and please feel free to share this invitation with your network. For more information or questions contact Medicaid.NCEngagement@dhhs.nc.gov.

Sincerely,



Lisa Tucker Cauley, MSW
Senior Director of Child, Family, and Adult
Services Division of Social Services
Department of Health and Human Services

Cc: Susan Osborne, Assistant Secretary for Human Services
Tammy Shook, Interim Deputy Director for County Operations
Adrian Daye, Deputy Director for Child Welfare Practice
Peter West, Section Chief for County Operations
Kathy Stone, Section Chief for Child Protective Services and
Prevention Carla McNeill, Section Chief for Permanency Planning
Kimaree Sanders, Interim Section Chief for Regulatory and Licensing

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