



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

SUSAN G. OSBORNE • Deputy Secretary for Opportunity and Well-Being

**October 19, 2023**

**DEAR COUNTY DIRECTORS OF SOCIAL SERVICES**

**ATTN: Directors, Child Welfare Program Administrators, Managers**

**RE: Sobriety Treatment and Recovery Teams (START) NORTH CAROLINA STATEWIDE**

**EXPANSION INFORMATIONAL WEBINAR: NOVEMBER 1, 2023**

**REQUIRED ACTION:** \_\_\_ Information Only    X Time Sensitive    \_\_\_ Immediate Action

START is a specialized child welfare service delivery model that has been shown, when implemented with fidelity, to improve outcomes for children and families affected by parental substance use and child maltreatment. The North Carolina Division of Social Services (NCDSS) has contracted with Children and Family Futures (CFF) to pilot START in ten (10) local Department of Social Services agencies.

NCDSS along with the START Training and Technical Assistance Program, will host an informational webinar for interested counties from 2:00 - 4:00pm on November 1, 2023.

This webinar will introduce the START Model, installation, and implementation processes, and accompanying technical assistance. Participants will have the opportunity to ask questions; answers will be shared verbally if time permits and in written form after the webinar.

This webinar is open to all local DSS teams who are interested. Community partners are also welcome to attend. Registration for this webinar is required and can be found [here](#).

Sincerely,

*Heather McAllister*

Heather McAllister, MSW, LCSW, LCAS, CBIS  
Family First Prevention Services Manager  
Division of Social Services, Child Welfare  
NC Department of Health and Human Services

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES**

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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Cc:

Lisa Tucker Cauley, Senior Director of Child, Family and Adult Services

Katie Swanson, Deputy Director for County Operations

Tammy Shook, Interim Deputy Director for Child Welfare

Adrian Day, Deputy Director for Child Welfare Practice

Peter West, Section Chief for County Operations

Carla McNeill, Section Chief for Permanency Planning

Kathy Stone, Section Chief for Child Protective Services and Prevention

Kimaree Sanders, Section Chief for Licensing and Regulatory

ATTACHMENTS:

START North Carolina Statewide Expansion Informational Webinar Flyer

CWS-73-23