



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

SUSAN G. OSBORNE • Assistant Secretary for Human Services

October 26, 2023

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

ATTENTION: DIRECTORS, CHILD WELFARE PROGRAM ADMINISTRATORS, MANAGERS, AND SUPERVISORS

SUBJECT: REDESIGNED PRE-SERVICE TRAINING--PARTNERSHIP OPPORTUNITIES SURVEY

PURPOSE: TO INFORM COUNTIES OF AN OPPORTUNITY TO PARTNER WITH NCDSS IN THE DELIVERY OF THE REDESIGNED PRE-SERVICE TRAINING

REQUIRED ACTION: Information Only Time Sensitive Immediate

In February 2023, North Carolina Division of Social Services (NCDSS) implemented a redesigned version of Pre-Service Training for new child welfare staff in the Innovation Zone of Region 6. The new Pre-Service includes 10 self-paced modules, a Foundation week for staff without Social Work degrees, and 6 weeks of Core training for all new child welfare employees.

Three cohorts of the redesigned training have been delivered through September 2023, and evaluation results show an impressive increase of knowledge obtained from the new curriculum. As we look forward to statewide implementation of the redesigned preservice training, we are offering all county DSS agencies an exciting opportunity to partner with us to co-deliver the redesigned Pre-Service in 2024.

Please see the attachment for details of the benefits and requirements for potential county partners.

Statewide Partnership Survey

NCDSS is conducting a short survey to assess county interest in this opportunity. If your county has training staff who are interested in attending one of the Train-the-Trainer events and/or if your county has access to training space that will comfortably accommodate 30 people for seven (7) consecutive weeks, please complete the attached survey. DSS Directors please **designate one staff member to complete the survey** for your county. There should only be one survey response per county.

The survey link is open and can be found here <https://forms.office.com/g/MhhUqMqB0G>. The survey will close on Friday, November 17, 2023.

If you have questions please contact Tammy Shook at tammy.shook@dhhs.nc.gov or Crystalle Williams at crystalle.williams@dhhs.nc.gov.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2401 Mail Service Center, Raleigh, NC 27699-2401

www.ncdhhs.gov • TEL: 980-421-7983 • FAX: 919-334-1018

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Sincerely,

Peter L. West

Peter West

Section Chief for County Operations

North Carolina Division of Social Services

Cc: Lisa Tucker Cauley, Senior Director for Child, Family and Adult Services
Tammy Shook, Interim Deputy Director for Child Welfare Practice
Katie Swanson, Deputy Director for County Operations
Carla McNeil, Section Chief for Permanency
Kathy Stone, Section Chief for Safety and Prevention
Kimaree Sanders, Section Chief for Regulatory and Licensing

Attachments:

County Partnerships and the Redesigned Pre-Service Training (PST)

CWS-75-2023