



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

SUSAN G. OSBORNE • Deputy Secretary for Opportunity and Well-Being

**November 22, 2023**

**DEAR COUNTY DIRECTORS OF SOCIAL SERVICES**

**Attention: Directors, Child Welfare Program Administrators/Managers, and Supervisors**

**Subject: 2022-2023 Child Welfare Policy & Practice Update**

**REQUIRED ACTION:**  Information Only  Time Sensitive  Immediate

**Purpose: Webinar “2022-2023 Child Welfare Policy & Practice Update”**

The NC Division of Social Services is legislatively required to provide child welfare services staff with annual updated information on family-centered practices and state and federal laws. To meet this requirement, the Division will offer a 60-minute **mandatory** webinar recapping the changes to law, policy, and practice during the prior state fiscal year. This webinar is required of all child welfare staff and all who have oversight in child welfare including social workers, supervisors, program managers/administrators, and directors.

The webinar, titled “2022-2023 Child Welfare Policy & Practice Update,” will be held on 12/18/2023, from 10:30 AM-11:30 AM. By the end of this event, participants will:

- 1) Be aware of the changes to legislation and policy that impacted NC child welfare practice between July 1, 2022 – June 30, 2023, in the following areas:
  - Safety and Prevention
  - Permanency
  - Regulatory and Licensing
  - Tailored Care Management
- 2) Have access to links and resources with additional information on each law and policy change.

**NOTE:**

- This is a live webinar that will be recorded, and the recording will be made available on NCSWlearn. Questions will be pulled from the live chat to create a FAQ document.
- Space is limited and registration may close earlier if we reach maximum capacity. If we are not able to accommodate you in the live session, the recordings will be available on NCSWlearn.org. You may watch the recordings and with supervisory approval you can enter this information on your training attendance history via your Personalized Learning Portfolio on NCSWlearn.org

**Presenters:** Nora Carter- NCDSS, Loree Oliver- NCDSS, Alisha Williams- NCDSS

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES**

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2401 Mail Service Center, Raleigh, NC 27699-2401

www.ncdhhs.gov • TEL: 919-527-6335 • FAX: 919-334-1018

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Registration and Training Credit for County DSS Child Welfare Professionals: To receive credit through NCSWlearn.org, you must pre-register for this webinar no later than **December 4, 2023**. Space is limited and registration may close earlier if we reach maximum capacity. You must preregister even if you are joining the webinar as part of a group. To preregister:

- Log in to your account\* on <https://NCSWlearn.org>,
- Select “Personalized Learning Portfolio (PLP),”
- Select the “Webinar” option, and
- Click the “apply for registration” button.

To participate in this webinar a computer must have: (1) external speakers or headphones (to avoid disturbing others); (2) broadband Internet access.

For more information on how to apply to participate, please e-mail Vicky Chang ([vjchang@email.unc.edu](mailto:vjchang@email.unc.edu)).

Sincerely,

*Peter L. West*

Peter L. West  
Section Chief for County Operations  
North Carolina Division of Social Services

Cc: Lisa Tucker Cauley, Senior Director of Human Services  
Adrian Daye, Deputy Director for Child Welfare Practice  
Katie Swanson, Deputy Director for County Operations  
Carla McNeil, Section Chief for Permanence  
Kathy Stone, Section Chief for Safety and Prevention  
Kimaree Sanders, Section Chief for Regulatory and Licensing

Attachments: None

CWS-83-2023