



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

LISA TUCKER CAULEY • Division Director, Human Services

November 21, 2024

**DEAR COUNTY DIRECTORS OF SOCIAL SERVICES**

**ATTENTION: DIRECTORS, CHILD WELFARE PROGRAM  
ADMINISTRATORS/MANAGERS/SUPERVISORS**

**SUBJECT: APPROVED CHILD AND FAMILY SERVICES PLAN (CFSP) 2025-2029**

**REQUIRED ACTION:  Information Only Time Sensitive  Immediate**

**PURPOSE: PUBLICATION OF APPROVED CFSP FOR 2025-2029**

North Carolina Department of Health and Human Services-Division of Social Services (NCDHHS) is pleased to share the state's approved Child and Family Services Plan (CFSP) for FY 2025-2029. <https://www.ncdhhs.gov/divisions/social-services/program-statistics-and-reviews/child-welfare-statistics>

The CFSP facilitates continued assessment, development, and implementation of a comprehensive continuum of services for children and families. It provides an opportunity to integrate North Carolina's strategic planning around use of federal funds with its work relating to the Child and Family Services Reviews and continuous program improvement to ensure better, more equitable outcomes for all children, youth and families.

NCDHHS looks forward to continued partnership with local county agencies, service providers and stakeholders, as we work to achieve improved outcomes for all of North Carolina's children, youth and families. This CFSP will serve as a roadmap to focus the work of child welfare over the next five years, aligning and coordinating our efforts to target improvement in our child welfare outcomes.

We look forward to this work and our ongoing collaboration with each of you.

Sincerely,

Lisa Tucker Cauley  
Division Director, Human Services  
Child, Family, Adult, and Regional Support

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES**

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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

CC: Susan G. Osborne, NCDHHS, Deputy Secretary for Opportunity and Well-Being  
Adrian Daye, Deputy Director for Child Welfare Practice  
Donna Fayko, Interim Deputy Director for Child Welfare Operations  
William "Ben" Rose, Lead Regional Director  
Tammy Shook, Child Welfare Chief of Staff  
Peter West, Section Chief for County Operations  
Kathy Stone, Section Chief for Safety and Prevention Services  
Kimaree Sanders, Section Chief for Regulatory & Licensing  
Heather McAllister, Section Chief for Child & Family Services

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