



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

SUSAN G. OSBORNE • Deputy Secretary for Opportunity and Well-Being

December 14, 2023

DEAR COUNTY DIRECTORS OF SOCIAL SERVICES

**ATTENTION: DIRECTORS, CHILD WELFARE PROGRAM MANAGERS, CHILD WELFARE SUPERVISORS
AND SOCIAL WORKERS**

SUBJECT: ACHIEVEMENT OF FOSTER CARE VISIT BENCHMARKS

REQUIRED ACTION: X Information Only Time Sensitive Immediate

PURPOSE/BACKGROUND: TO CELEBRATE MEETING FOSTER CARE VISIT REQUIREMENTS

NC Division of Social Services (NCDSS) is proud and grateful to share with you that North Carolina has met The Administration for Children and Families' (ACF) required benchmarks for visits during permanency planning cases.

ACF requires that 95% of children have a monthly visit with their social worker; and that in 75% of those cases, the visit takes place in the home where the child is staying. Our final data for FFY 2023 (October 2022-September 2023), shows that a monthly visit was completed with each child 96% of the time, and that visit took place in the home where the child resided 93% of the time.

NCDSS would like to take this opportunity to thank the social workers, supervisors and agency leaders who made this happen. Visiting with children in care in a timely manner, not only helps us to meet this ACF required standard, but also gives children the stability and support that they need while they are in foster care. NCDSS is aware of the many challenges that can make this goal difficult to reach and yet the effort that your staff puts forth to make it happen despite the challenges, is to be commended.

Thank you for your dedication and service to the children and families of North Carolina. If you have questions about this accomplishment, contact Peter West, peter.west@dhhs.nc.gov

Sincerely,

Katie Swanson

Katie Swanson, Deputy Director for Child Welfare Operations
Division of Social Services

Adrian W. Daye

Adrian W. Daye, Deputy Director for Child Welfare Practice
Division of Social Services

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603

MAILING ADDRESS: 2401 Mail Service Center, Raleigh, NC 27699-2401

www.ncdhhs.gov • TEL: 919-527-6401 • FAX: 919-334-1018

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Cc: Lisa T. Cauley, Senior Director of Human Services
Tammy Shook, Child Welfare Chief of Staff
Carla McNeill, Section Chief for Permanency
Kathy Stone, Section Chief for Safety and Prevention Services
Kimaree Sanders, Section Chief for Regulatory and Licensing
Peter West, Section Chief of County Operations

CWS-89-2023

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF SOCIAL SERVICES

LOCATION: 820 S. Boylan Avenue, McBryde Building, Raleigh, NC 27603
MAILING ADDRESS: 2401 Mail Service Center, Raleigh, NC 27699-2401
www.ncdhhs.gov • TEL: 919-527-6401 • FAX: 919-334-1018

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER