



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor

**MANDY COHEN, MD, MPH** • Secretary

**JOYCE MASSEY-SMITH, MPA** •  
Director, Division of Aging and Adult Services

January 21, 2022

**DEAR COUNTY DIRECTOR OF SOCIAL SERVICES**

**ATTENTION: ADULT SERVICES SUPERVISORS AND PROGRAM MANAGERS**

**SUBJECT: ADULT SERVICES SURVEY REPORT**

**REQUIRED ACTION:**  Information Only  Time Sensitive  Immediate

Please see the attached document for the Adult Services Survey Report for SFY 2020 – 2021. Both the monthly and annual data that has been collected from your agencies through the state fiscal year is included in the survey report. The data illustrates program data from Adult Protective Services, Guardianship, and Special Assistance. A new addition this year is data from Client Services Data Warehouse (CSDW) and the Adult Protective Services-Registry (APS-R) report data was also included to help you analyze your county's data.

We've included several graphs and charts in the report that we hope you will find useful as a visual aide when speaking with your communities about the important work your agency does. The collected data is the result of the hard work your staff performs daily for the citizens of North Carolina.

Thank you for submitting your data to provide in this report. If you have questions or need additional information, please contact Sarah M. Richardson, Adult Services Program Administrator, at [sarah.richardson@dhhs.nc.gov](mailto:sarah.richardson@dhhs.nc.gov) or the Adult Services listserv at [DAAS.AdultServices@dhhs.nc.gov](mailto:DAAS.AdultServices@dhhs.nc.gov).

Sincerely,

*Karey Perez*

Karey Perez  
Adult Services Section Chief

KP/ctw

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Attachment: Adult Services Survey Report for SFY 2020-2021

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF AGING AND ADULT SERVICES**

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