



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

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Adult Services

SFY 2018-2019

Response Data Results

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ADULT SERVICES APS COLLECTED DATA

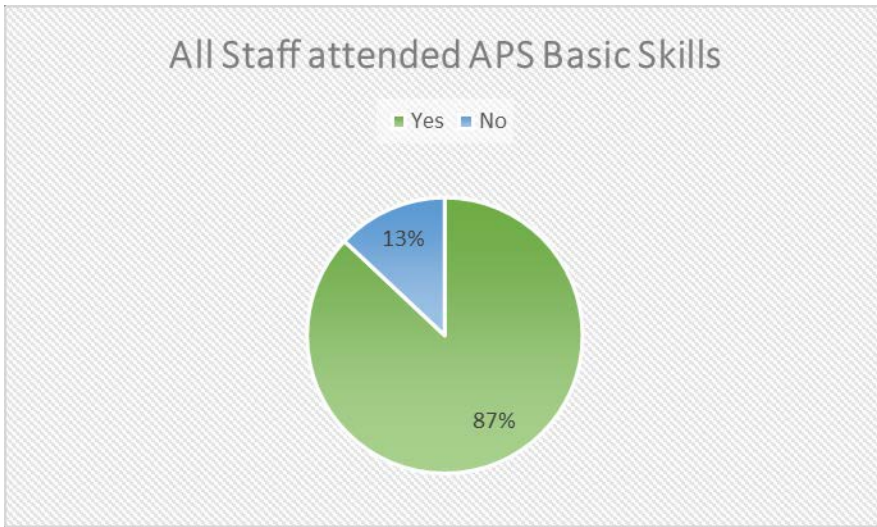
County	Total received	Screened in	Screened out
Alamance	781	398	383
Alexander	170	102	68
Alleghany	71	46	25
Anson	59	30	29
Ashe	150	57	93
Avery	53	13	40
Beaufort	247	213	34
Bertie	89	63	26
Bladen	127	71	56
Brunswick	339	150	189
Buncombe	1,936	1,179	757
Burke	401	331	70
Cabarrus	384	207	177
Caldwell	405	254	151
Carteret	364	238	126
Caswell	92	60	32
Catawba	550	298	252
Chatham	137	60	77
Cherokee	262	106	156
Chowan	76	56	20
Clay	82	39	43
Cleveland	784	143	641
Craven	369	146	223
Cumberland	932	452	480
Currituck	89	44	45
Dare	51	45	6
Davidson	456	283	173
Davie	131	54	77
Duplin	222	201	21
Durham	610	322	288
Edgecombe	155	101	54
Forsyth	991	231	760
Franklin	134	85	49
Gaston	1,127	797	330
Gates	12	8	4
Graham	50	35	15
Granville	92	48	44
Greene	52	37	15
Guilford	868	503	365

ADULT SERVICES APS COLLECTED DATA

County	Total received	Screened in	Screened out
Halifax	46	26	20
Harnett	191	150	41
Haywood	418	209	209
Henderson	540	262	278
Hertford	48	31	17
Hoke	146	116	30
Iredell	181	93	88
Jackson	211	78	133
Johnston	349	196	153
Jones	36	22	14
Lee	162	91	71
Lenoir	207	128	79
Lincoln	294	134	106
Macon	151	73	78
Madison	91	62	29
Martin	112	82	30
McDowell	193	117	76
Mecklenburg	2,908	1,189	1,719
Mitchell	76	24	52
Montgomery	140	83	67
Moore	576	345	231
Nash	138	51	87
New Hanover	1,170	920	250
Northampton	54	37	17
Onslow	652	536	116
Orange	165	88	77
Pasquotank	100	58	42
Pender	227	158	69
Perquimans	60	24	36
Person	147	76	71
Pitt	573	453	120
Polk	161	79	82
Randolph	285	145	140
Richmond	130	62	68
Robeson	586	532	54
Rockingham	556	261	295
Rowan	339	149	190
Rutherford	420	240	180
Sampson	121	100	21

ADULT SERVICES APS COLLECTED DATA

County	Total received	Screened in	Screened out
Scotland	32	28	4
Stanly	235	95	140
Stokes	147	76	71
Surry	147	56	91
Swain	89	50	39
Transylvania	203	106	97
Tyrrell	11	10	1
Vance	122	43	79
Wake	1,166	665	501
Warren	25	17	8
Washington	28	27	1
Watauga	84	29	55
Wayne	416	252	164
Wilkes	379	269	110
Wilson	305	217	88
Yadkin	111	72	39
Yancey	165	62	103
Totals:	30,525	17,060	13,421



Common Reasons for not Attending:

- Scheduled to attend this year
- County funds are not available/Travel Freeze
- Staff Shortages
- Recently hired and/or no trainings available
- Not enough offerings
- Only completed APS Basic Skills I
- Staff is Part- Time

Barriers to providing protective services:

1. Lack of placement choices
2. Lack of funding
3. Lack of community knowledge about APS
4. Lack of Training Opportunities
5. Lack of Staffing

Of the APS FTE positions that became vacant during SFY 18-19:

	Total
Promotion within agency	13
Lateral transfer within agency	10
Voluntary resignation	52
Involuntary resignation	3
Retirement	17
Death	0
Reduction in force	1

Total	Average
318	3.34
95.77	1.01
27.54	0.29
16.68	0.18

APS positions budgeted for during SFY 18-19:

	Total	Average
APS Social Workers	318	3.34
APS Supervisors	95.77	1.01
Program Managers	27.54	0.29
Program Administrators	16.68	0.18

Average number of weeks for newly hired SW to assume caseload:
2.69 weeks statewide average

Average number of new 202 cases per worker a month:
6.11 cases statewide

Workers hired to fill vacancies:
84 employees statewide

APS involving opioid misuse:
879 evaluations statewide

Average number of new 204 cases per worker a month:
2.49 cases statewide

Of the Screened out APS Reports:	Average	Total
Provided Information and Referral	334	26,080
Information and Referral Minutes	12,488	924,132
Provided Outreach	51	4,563
Outreach Minutes	24,493	2,179,860

Publish community report (other than what DAAS provides):

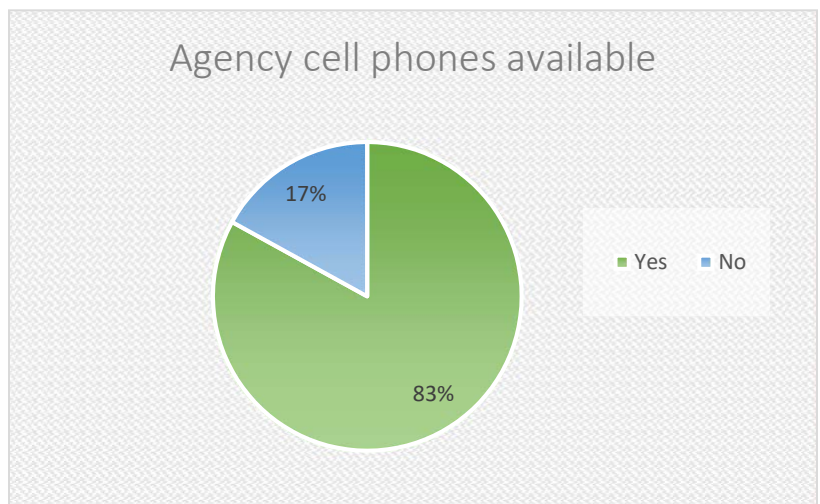
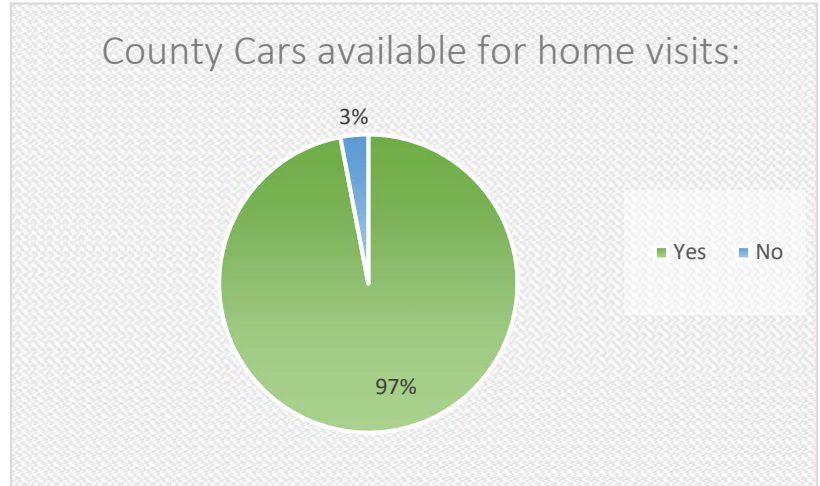
Yes- 19% No-79%

ADULT SERVICES SFY 18-19 APS RESPONSE DATA

APS Referrals to:	
Law enforcement	2011
Division of Health Service Regulation	420
Adult Home Specialist	362
District Attorney	1911
Veteran's Administration	76
Division of Health Benefits (Medicaid)	20
Social Security Administration	173

Statewide average staff FTE:	
200 - APS Intake	1.87
202 - APS Evaluation	3.38
204 - APS Mobilizing Services	0.99

Statewide average supervisor FTE:	
200 - APS Intake	0.55
202 - APS Evaluation	0.71
204 - APS Mobilizing Services	0.41



- Ranking of potential specialized APS trainings:**
- 1) Mental health & self-neglect
 - 2) Interviewing perpetrators
 - 3) Forensic interviewing/abuse/accounting
 - 4) Undue influence
 - 5) Exploitation of the person
 - 6) Secondary trauma
 - 7) Cultural competence
 - 8) Multidisciplinary teams

Agency preference for APS Basic Skills:

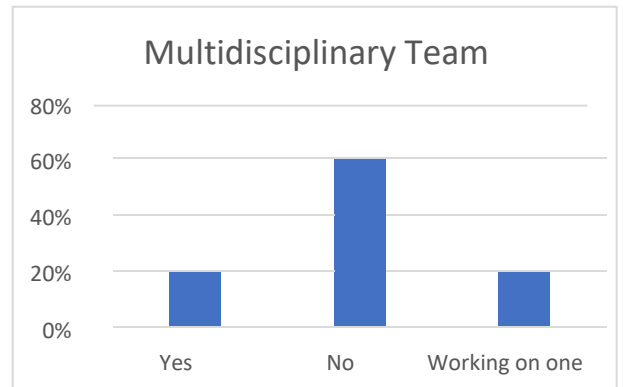
Both Modules in the same week, Tuesday-Friday, with a webinar 'pre' training component	38.9%
Keep Module 1 in week 1 and Module 2 in week 2	37.8%
Module 1 and 2 from Monday-Friday, all in one week.	18.9%
Other responses	4.2%

SSBG funding used to provide services

	Average	Total
202 - APS Evaluation	\$ 42,010.12	\$ 3,683,375.75
204 - APS Mobilizing Services	\$ 22,828.65	\$ 1,627,582.85

County dollars used to provide services after SSBG funding was

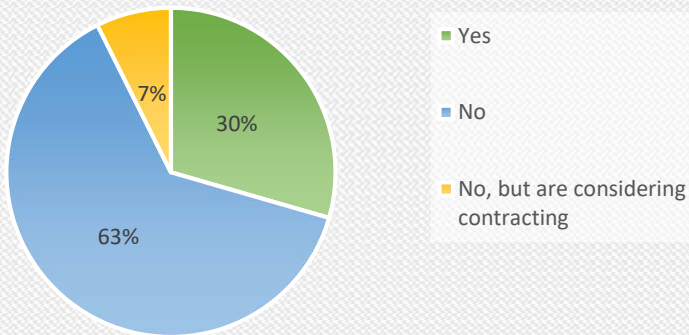
	Average	Total
202 - APS Evaluation	\$ 121,648.32	\$ 9,881,021.00
204 - APS Mobilizing Services	\$ 57,377.89	\$ 3,908,701.77



If yes, do you have an MOU:
 Yes-61% No-22% Other-17%

ADULT SERVICES SFY 18-19 GUARDIANSHIP RESPONSE DATA

Contracts with Corporation during SFY 18-19



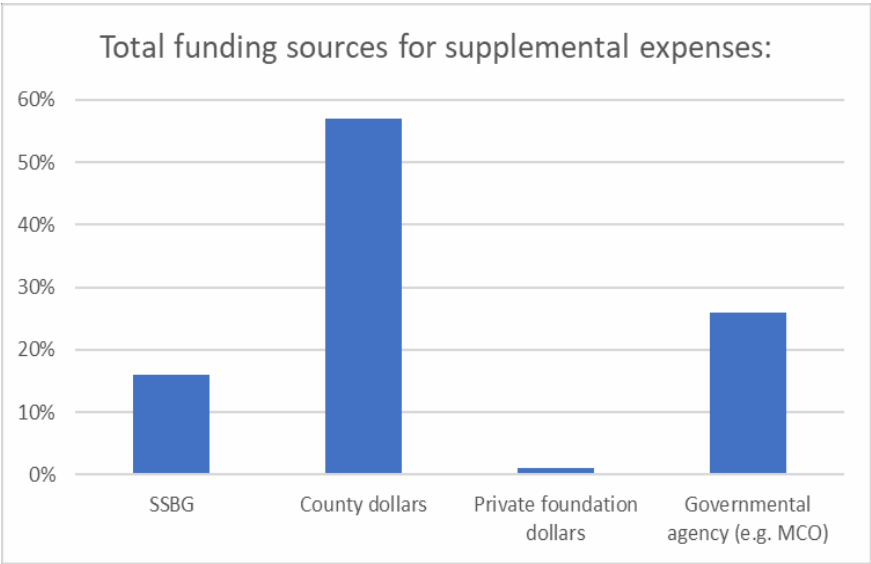
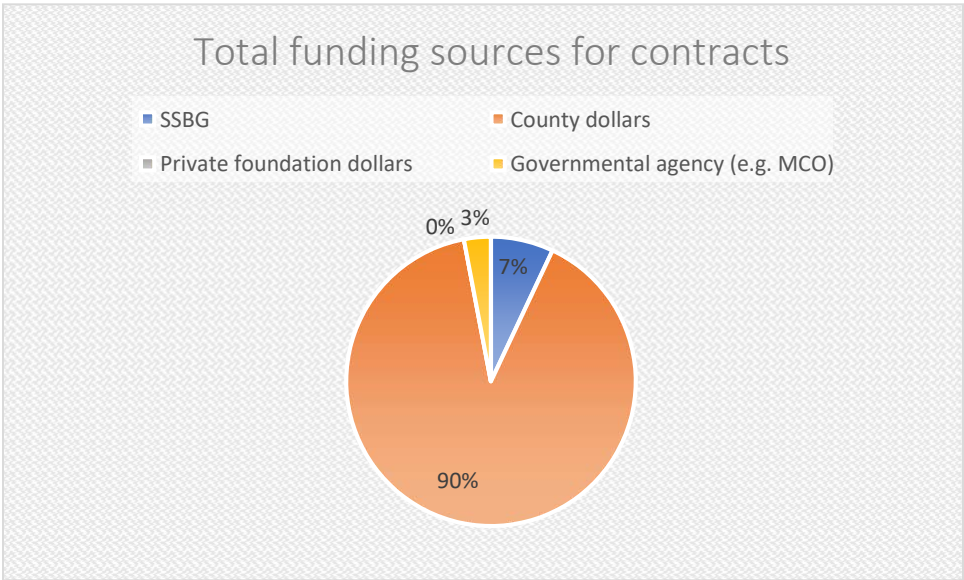
Clients served through contracts:
984 individuals statewide

Contract expense:	
Statewide total	\$ 2,565,907.90
Statewide average	\$ 91,639.57

Contract Rates:
Medium: \$256.25 Low: \$208.00 High: \$300.00

Supplemented cost of care for individuals under guardianship:
Yes- 30 No- 65

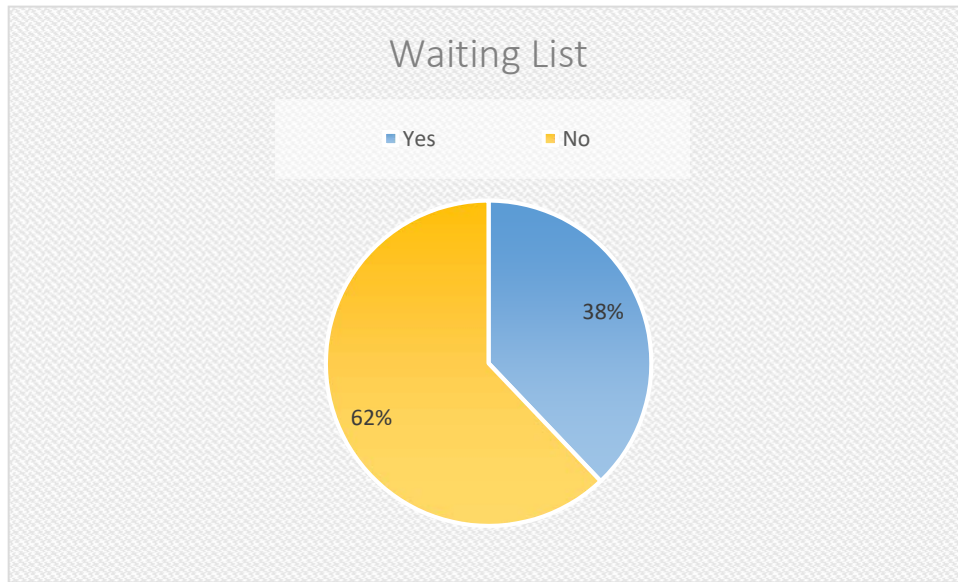
Areas supplemented:	
Housing	40%
Medical	28%
Dental	12%
Food	20%



Greatest challenge faced in providing or contracting for guardianship services:	
Lack of funding	63%
Lack of staffing	6%
Lack of choices for guardianship corp.	4%
Serving too many individuals to contract	3%
Serving too few individuals to contract	3%
N/A	21%

ADULT SERVICES SFY 18-19 SA IH RESPONSE DATA

	Total	Average
Active cases	3546	37.33
Active cases filled by TCLI/DOJ	1399	14.73



	Total	Average
Number on waiting list	923	25.64
Months had waiting list	-	55.47

	Total	Average
SW designated:	212	2.23

Barriers to increase number of clients served:	
Lack of funding/staffing	46%
Lack of community knowledge/interest	29%
No barriers/not applicable	25%

ADULT SERVICES SAIH RESPONSE DATA CONTINUED

County	SAIH cases your agency must maintain based on FY 2011-2012
Alamance	10
Alexander	4
Alleghany	2
Anson	8
Ashe	23
Avery	2
Beaufort	27
Bertie	28
Bladen	31
Brunswick	15
Buncombe	34
Burke	7
Cabarrus	109
Caldwell	25
Carteret	28
Caswell	9
Catawba	75
Chatham	30
Cherokee	14
Chowan	3
Clay	10
Cleveland	125
Craven	10
Cumberland	96
Currituck	11
Dare	22
Davidson	16
Davie	18
Duplin	13
Durham	135
Edgecombe	12
Forsyth	57
Franklin	42
Gaston	46
Gates	4
Graham	34
Granville	5

ADULT SERVICES SAIH RESPONSE DATA CONTINUED

Greene	8
Guilford	83
Halifax	30
Harnett	50
Haywood	29
Henderson	115
Hertford	18
Hoke	4
Iredell	17
Jackson	6
Johnston	34
Jones	3
Lee	26
Lenoir	17
Lincoln	27
Macon	7
Madison	4
Martin	20
McDowell	40
Mecklenburg	46
Mitchell	0
Montgomery	29
Moore	30
Nash	22
New Hanover	41
Northampton	26
Onslow	37
Orange	19
Pasquotank	41
Pender	9
Perquimans	5
Person	9
Pitt	12
Polk	1
Randolph	22
Richmond	2
Robeson	119
Rockingham	21
Rowan	14
Rutherford	15
Sampson	7

ADULT SERVICES SAIH RESPONSE DATA CONTINUED

Scotland	10
Stanly	6
Stokes	62
Surry	25
Swain	10
Transylvania	25
Tyrrell	2
Vance	42
Wake	67
Warren	6
Washington	5
Watauga	22
Wayne	19
Wilkes	3
Wilson	38
Yadkin	3
Yancey	2
	2552