



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**ROY COOPER** • Governor

**KODY H. KINSLEY** • Secretary

**JOYCE MASSEY-SMITH, MPA** •  
Director, Division of Aging and Adult Services

February 22, 2023

**DEAR COUNTY DIRECTOR OF SOCIAL SERVICES**

**ATTENTION:** ADULT SERVICES SUPERVISORS AND PROGRAM MANAGERS

**SUBJECT:** DAAS Learning Management System (LMS)

**REQUIRED ACTION:**  Information Only  Time Sensitive  Action Required

The Division of Aging and Adult Services (DAAS) has experienced an unanticipated delay in finalizing our contract with Absorb, Inc. who provides our Learning Management System (LMS). Due to the delay, the DAAS LMS service has been suspended. Service will be restored as soon as the negotiations have come to a resolution, and the contract is executed.

County staff will not lose any information that has been entered.

We sincerely apologize for the inconvenience this will cause your staff. We are working diligently to finalize the contract and continue provision of this needed service. We will provide communication directly to registered participants regarding rescheduled training dates and will notify all counties once the service is restored.

If you have questions or need additional information, please contact Sarah M. Richardson at [sarah.richardson@dhhs.nc.gov](mailto:sarah.richardson@dhhs.nc.gov) or the Adult Services listserv at [dssasup@listserv.unc.edu](mailto:dssasup@listserv.unc.edu).

Sincerely,

Karey Perez  
Adult Services Section Chief

DAAS\_AS\_03

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF AGING AND ADULT SERVICES**

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