



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

JOYCE MASSEY-SMITH, MPA •
Director, Division of Aging and Adult Services

July 1, 2021

DEAR COUNTY DIRECTOR OF SOCIAL SERVICES

ATTENTION: ADULT SERVICES SUPERVISORS AND PROGRAM MANAGERS

SUBJECT: ADULT SERVICES TRAINING SCHEDULE FOR SFY 21-22

We are pleased to announce that the Adult Services Training Schedule for SFY 21-22 has been finalized and will be available for online registration through www.NCSWLearn.org on Thursday, July 1, 2021. A copy of this training schedule is attached to this letter and is also available on the [Special Assistance Adult Services SharePoint site](#).

We have updated many of our current trainings as well as created new trainings. Please see a few of these highlights below:

- The newest Adult Protective Services (APS) training, APS for the Non-APS Worker, was developed for your staff whose primary responsibility is not APS. The training is designed for staff who may only serve as an APS worker in an on-call capacity and don't have day-to-day responsibilities in that area. The training is not designed to serve as a replacement for staff who have consistent responsibility in APS and need to complete APS Basic Skills training.
- A new guardianship training will be available this fall. The training, Fundamentals of Guardianship, is designed for staff who provide direct services to individuals served through guardianship. Our staff, along with staff from UNC CARES, have worked to develop this curriculum that will be offered beginning October 2021.
- Both APS and Guardianship trainings have been modified for this upcoming state fiscal year. N.C. Assistant Attorney General, Raj Premakumar, previously delivered the legal components of both services during a portion of each of the trainings. Raj will now deliver the legal aspects of both the APS and Guardianship services in a day-long format. A more detailed description of this training can be found in the attached training schedule on the Legal Concepts training page.
- The APS Financial Exploitation training has been revised to allow for more learning time with N.C. Secretary of State Legal Specialist, Ann Elmore. Ann began partnering with DAAS as a co-trainer on the Financial Exploitation training last state fiscal year and we received many requests for additional information. We are excited to allow for this additional training time and the wealth of information that Ann brings to our training.

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF AGING AND ADULT SERVICES

LOCATION: 693 Palmer Drive, Taylor Hall, Raleigh, NC 27603
MAILING ADDRESS: 2101 Mail Service Center, Raleigh, NC 27699-2101
www.ncdhhs.gov • TEL: 919-855-3400 • FAX: 919-733-0443

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

Please note that all trainings scheduled for July 2021 through December 2021 will be presented in a virtual format using Microsoft Teams (MS Teams). As a reminder, your agency does not have to have this program installed on your computer, you will only need internet access to participate in these trainings.

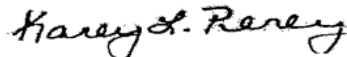
At this time, a definitive decision has not been made on what format the trainings scheduled for January 2022 through June 2022 will be held. Please note that the dates for these trainings should be considered tentative and may change depending on training space availability if the sessions are held in-person. The decision on the format of these trainings will be made on a case-by-case basis and dependent on directives issued by the Department of Health and Human Services. DAAS will inform participants of any changes to these trainings in a timely manner.

To ensure all individuals have an equal opportunity to successfully participate in training; please note:

- Any pre-service training components must be completed prior to the virtual/in-person portion of the training.
- All applicable training materials must be downloaded from the [Special Assistance Adult Services SharePoint site](#) prior to the first scheduled day of training (virtual or in-person).
- Only county staff that will be participating in the training should register for the training; other staff should not register on their behalf or serve as a “placeholder” until the staff can register for the training themselves.

If you have questions about specific training events, please contact the trainer listed in the training schedule or contact the DAAS Adult Services listserv at DAAS.AdultServices@dhhs.nc.gov.

Sincerely,



Karey Perez

Adult Services Section Chief

KP/sms/ctw

DAAS_AS_05_Adult Services Training Schedule SFY 21-22

Attachment: Adult Services Training Schedule SFY 21-22